



**OFFICE OF INSPECTOR GENERAL**  
Department of Homeland Security

Washington, DC 20528 / [www.oig.dhs.gov](http://www.oig.dhs.gov)

August 8, 2019

Jason Leopold  
[REDACTED]

Subject:     OIG Freedom of Information Act Request No. 2018-IGFO-00058  
              Final Response

Dear Mr. Leopold:

This responds to your Freedom of Information Act (FOIA) request to the Department of Homeland Security (DHS) Office of Inspector General (OIG), dated January 11, 2018, seeking “all OIG hotline and whistleblower complaints filed between January 20, 2017 and the date the search for responsive records is conducted mentioning or referring to the implementation of the President’s travel suspension executive order, aka travel ban.” Your request was received in this office on January 11, 2018.

In response to your request, a search of the DHS OIG Office of Investigations was conducted. That search resulted in the enclosed records responsive to your request. We reviewed the responsive records under the FOIA to determine whether they may be disclosed to you. Based on that review, this office is providing the following:

82 page(s) are released in full (RIF);  
233 page(s) are released in part (RIP).

The exemptions cited for withholding records or portions of records are marked below.

Freedom of Information Act, 5 U.S.C. § 552			Privacy Act, 5 U.S.C. § 552a
<input type="checkbox"/> 552(b)(1)	<input type="checkbox"/> 552(b)(5)	<input checked="" type="checkbox"/> 552(b)(7)(C)	<input type="checkbox"/> 552a(j)(2)
<input type="checkbox"/> 552(b)(2)	<input checked="" type="checkbox"/> 552(b)(6)	<input type="checkbox"/> 552(b)(7)(D)	<input type="checkbox"/> 552a(k)(2)
<input type="checkbox"/> 552(b)(3)	<input type="checkbox"/> 552(b)(7)(A)	<input type="checkbox"/> 552(b)(7)(E)	<input type="checkbox"/> 552a(k)(5)
<input type="checkbox"/> 552(b)(4)	<input type="checkbox"/> 552(b)(7)(B)	<input type="checkbox"/> 552(b)(7)(F)	<input type="checkbox"/> Other:

OIG redacted from the enclosed documents, names and identifying information of third parties to protect the identities of these individuals. Absent a Privacy Act waiver, the release of such information concerning the third parties named in these records would result in an unwarranted invasion of personal privacy in



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violation of the Privacy Act. Information is also protected from disclosure pursuant to Exemptions 6 and 7(C) of the FOIA further discussed below.

### **Exemption 6, 5 U.S.C. § 552(b)(6)**

Exemption 6 allows withholding of “personnel and medical files and *similar files* the disclosure of which would constitute a clearly unwarranted invasion of personal privacy.” 5 U.S.C. § 552(b)(6)(emphasis added). DHS-OIG is invoking Exemption 6 to protect the names of third parties and any information that could reasonably be expected to identify such individuals.

### **Exemption 7(C), 5 U.S.C. § 552(b)(7)(C)**

Exemption 7(C) protects from public disclosure “records or information compiled for law enforcement purposes . . . [if disclosure] could reasonably be expected to cause an unwarranted invasion of personal privacy.” 5 U.S.C. § 552(b)(7)(C). DHS-OIG is invoking Exemption 7(C) to protect the identities of third parties, and any information contained in these investigative records that could reasonably be expected to identify those individuals.

### **Appeal**

You have the right to appeal this response.<sup>1</sup> Your appeal must be in writing and received within 90 days after the date of this response. Please address any appeal to:

FOIA/PA Appeals Unit  
DHS-OIG Office of Counsel  
Stop 0305  
245 Murray Lane, SW  
Washington, DC 20528-0305

Both the envelope and letter of appeal must be clearly marked “Freedom of Information Act/Privacy Act Appeal.” Your appeal letter must also clearly identify the DHS-OIG’s response. Additional information on submitting an appeal is set forth in the DHS regulations at 6 C.F.R. § 5.8.

### **Assistance and Dispute Resolution Services**

---

<sup>1</sup> For your information, Congress excluded three discrete categories of law enforcement and national security records from the requirements of the FOIA. 5 U.S.C. 552(c) (2006 & Supp. IV 2010). This response is limited to those records that are subject to the requirements of the FOIA. This is a standard notification that is given to all our requesters and should not be taken as an indication that excluded records do, or do not, exist.





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Should you need assistance with your request, you may contact DHS-OIG's FOIA Public Liaison. You may also seek dispute resolution services from our FOIA Public Liaison. You may contact DHS-OIG's FOIA Public Liaison in any of the following ways:

FOIA Public Liaison  
DHS-OIG Counsel  
STOP 0305  
245 Murray Lane, SW  
Washington, DC 20528-0305  
Phone: 202-981-6100  
Fax: 202-245-5217  
E-mail: [foia.oig@oig.dhs.gov](mailto:foia.oig@oig.dhs.gov)

Additionally, the 2007 FOIA amendments created the Office of Government Information Services (OGIS) to offer mediation services to resolve disputes between FOIA requesters and federal agencies as a non-exclusive alternative to litigation. If you are requesting access to your own records (which is considered a Privacy Act request), you should know that OGIS does not have the authority to handle requests made under the Privacy Act of 1974. Using OGIS services does not affect your right to pursue litigation. You may contact OGIS in any of the following ways:

Office of Government Information Services  
National Archives and Records Administration  
8601 Adelphi Road - OGIS  
College Park, MD 20740-6001  
E-mail: [ogis@nara.gov](mailto:ogis@nara.gov)  
Web: <https://ogis.archives.gov>  
Telephone: 202-741-5770  
Fax: 202-741-5769  
Toll-free: 1-877-684-6448

If you have any questions about this response, please contact us at 202-981-6100.

Sincerely,

*Drew Lavine*

Drew Lavine  
OIG Office of Counsel



# Office of Inspector General

Enforcement Data System  
v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports

QIR

~~Complaint # -~~  
**C1702853**

~~Complaint Title -~~ **LNU, FNU; U.S. Immigration and Customs E...**

~~Status -~~ **Closed Not Converted**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To

☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To

ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

Referred Date

11/28/2016 \*

Date Closed

11/28/2016 \*



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Wednesday, August 16, 2017

Investigations

Role: OPS Group

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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1702853**

**Complaint Title** - LNU, FNU; U.S.  
Immigration and Customs E...

**Status** - Closed Not  
Converted

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

## Initiate Complaint

LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Miami, FL

Chars left 133

[Spell Check](#)

## Other Reference Number

BR-17-000961

[Add More](#)

**OIG Office** Miami, FL

**Date Incident Occurred** 11/1/2016

**Date Complaint Received** 11/1/2016

**Received By** Baton Rouge Hotline

**Received From**

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

**Allegation Priority Level** Level 2

**Allegation Category** Civil Rights / Civil Liberties

**Allegation** Denial of Rights / Due Process

**Allegation Detail**



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)



## Narrative

12:58 PM CST

(b) (6), (b) (7)(C) is reporting ICE (b) (6), (b) (7)(C) claims he was granted asylum by an Immigration Judge on September 7, 2016. (b) (6), (b) (7)(C) says he is supposed to be released from ICE custody since he has obtained asylum, but is being forced to remain in ICE custody. (b) (6), (b) (7)(C) states he feels ICE is abusing their authority, since he even received a memo stating ICE is supposed to release any detainee a judge determines should be released. (b) (6), (b) (7)(C) claims he would like to be informed on what is happening with his case and when he will be released. \*

LSU Call Center submitter indicated that the incident location was: Krome Service Processing Center

Chars left 3353

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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C  
C1702853 Immigration and Customs E...

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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C1702853

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/16/2017 2:29:10 PM	View Record
Related Records	View		8/16/2017 2:13:28 PM	View Record
Documents	View		8/16/2017 2:08:52 PM	View Document - C17-ICE-MIA-02853.msg
Documents	View		8/16/2017 2:08:15 PM	View Document - C17-ICE-MIA-02853.msg
Documents	View		8/16/2017 2:05:01 PM	View Document - C17-ICE-MIA-02853.msg
Documents	View		8/16/2017 2:03:45 PM	View Record
Notes	View		8/16/2017 2:03:00 PM	View Record
Location	View		8/16/2017 2:00:14 PM	View Record
People	View		8/16/2017 1:59:21 PM	View Record
Initiation	View		8/16/2017 1:55:33 PM	View Record
Action	View		8/16/2017 1:55:29 PM	View Record
Initiation	View		8/16/2017 1:55:24 PM	View Record
Initiation	View		8/16/2017 10:39:24 AM	View Record
Notes	Add		11/28/2016 2:24:45 PM	Note Added
Action	Edit		11/28/2016 2:24:45 PM	Action Edit
Action	View		11/28/2016 2:24:37 PM	View Record
Documents	View		11/28/2016 2:24:34 PM	View Record
Documents	Add		11/28/2016 2:24:34 PM	Document Added
Documents	View		11/28/2016 2:24:15 PM	View Record
Reports	View		11/28/2016 2:23:23 PM	View Case Summary Report
Initiation	View		11/28/2016 2:22:35 PM	View Record
Convert Case	View		11/3/2016 7:32:30 AM	View Record



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Page



Notes	Add	(b) (6), (b) (7)(C)	11/2/2016 4:54:16 PM	Note Added
Initiation	Edit		11/2/2016 4:54:16 PM	Record Edited
Initiation	View		11/2/2016 4:54:05 PM	View Record
	1 2	Page:	of 2	Page size:
				Item 1 to 25 of 34



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Role: OPS Group

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C  
C1702853

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	Add	(b) (6), (b) (7)(C)	11/1/2016 6:18:48 PM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	11/1/2016 6:18:48 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/1/2016 6:18:37 PM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	11/1/2016 6:18:34 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/1/2016 6:17:54 PM	View Record
Location	View	(b) (6), (b) (7)(C)	11/1/2016 6:17:50 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	11/1/2016 6:17:43 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	11/1/2016 6:17:38 PM	View Record
Initiation	Add	Baton Rouge Hotline	11/1/2016 6:07:01 PM	Import from LSU Call Center Complaint Submission Form
	1 2	Page:	of 2	Page size: Item 26 to 34 of 34



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C1702853

Immigration and Customs E...

Converted

Initiation | People | Location of Offense | Notes | Upload Documents | Related Records | Log  
Complaint-Action

## Notes (6)

New Note



Print Page

Cre: Date	Not	Note	
By	Cre: Type		
Batc	11/1/ STD	LSU Call Center submitter indicated that the incident location was: Krome Service Processing Center	<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
Batc	11/1/ STD	LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is dhsoig@lsu.edu	<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
(b) (6), (b) (7)(C)	11/1/ STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/1/2016 6:18:48 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1/ STD	This case was forwarded to Miami, FL by (b) (6), (b) (7)(C) on 11/2/2016 4:54:16 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1/ STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Miami, FL office on Nov 3 2016 7:32AM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Please refer to ICE OPR.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1/ STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 11/28/2016 with no reply request. This case was closed on 11/28/2016 2:24:46 PM	<a href="#">Edit</a> <a href="#">Delete</a>



Investigations

Role: OPS Group

Home About Help Log Off

Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1702853 Complaint Title

Initiation People Location of Offense Notes Upload Documents Related Records Log Complaint-Action

Subject/Victim/Complainant/Witness/Other

Subjects(1)

New Subject		
Name	City	State
U.S. Immigration and Customs Enforcement (DHS)		
		<a href="#">View</a> <a href="#">Delete</a>

Witnesses(0)

New Witness		
Name	City	State
No records to display.		

Victims(0)

New Victim		
Name	City	State
No records to display.		

Others(0)

New Other		
Name	City	State
No records to display.		

Complainants(1)

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)	Miami	FL
		<a href="#">View</a> <a href="#">Delete</a>



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Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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C1702853 Immigration and Customs E... Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-MIA-02853

**Title:** LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Miami, FL

Date Rcd: 11/1/2016 Date Assigned: Date Opened: 11/1/2016 Date Closed: 11/28/2016

Rcd Method: Baton Rouge Hotline

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS) PrimaryOffice: Miami, FL

Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Denial of Rights / Due Process

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: BR-17-000961

Comments: 12:58 PM CST

(b) (6), (b) (7)(C) is reporting ICE. (b) (6), (b) (7)(C) claims he was granted asylum by an Immigration Judge on September 7, 2016. (b) (6), (b) (7)(C) says he is supposed to be released from ICE custody since he has obtained asylum, but is being forced to remain in ICE custody. (b) (6), (b) (7)(C) states he feels ICE is abusing their authority, since he even received a memo stating ICE is supposed to release any detainee a judge determines should be released. (b) (6), (b) (7)(C) claims he would like to be informed on what is happening with his case and when he will be released.

LSU Call Center submitter indicated that the incident location was: Krome Service Processing Center

### People - Subjects

U.S. Immigration and Customs Enforcement (DHS)

Institution

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: NO

DHS Exec: No

Phone:

Email:

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# Case Summary Report

## C17-ICE-MIA-02853

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN: EOD:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: Zip:  
DHS Exec: No

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address: (b) (6), (b) (7)(C).  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN: EOD:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: Miami State: FL Zip: 33194  
DHS Exec: No

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	11/1/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	11/1/2016 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	11/1/2016 12:00:00 AM	Closed:	11/28/2016
Prb Decision:	11/1/2016 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-ICE-MIA-02853

### Location

Airport: Location:  
City: Miami State: FL Zip: 33194  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 11/28/2016 Response Date: 11/28/2016 Closed Date: 11/28/2016  
Action: Referred - No Reply Agency Referred: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 11/28/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: C17-ICE-MIA-02853.msg box 1

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Wednesday, August 16, 2017

Investigations

Role: OPS Group

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Complaint # -  
C1702853

Customs E...

Converted

Initiation | People | Location of Offense | Notes | **Upload Documents** | Related Records | Log | Complaint-Action

## Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
11/28/2016	(b) (6), (b) (7)(C)	Other Document(s)	C17-ICE-MIA- 02853.msg box 1	C17-ICE-MIA- 02853.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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Role: OPS Group

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QIR

~~Complaint # -~~  
**C1703152**

~~Complaint Title -~~ **LNU, FNU; U.S. Immigration and Customs E...**

~~Status -~~ **Closed Not Converted**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To

☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To

CRCL - Civil Rights and Civil Liberties (DHS) \*

Referred Date

11/08/2016 \*

Date Closed

11/8/2016 \*



# Office of Inspector General

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Wednesday, August 16, 2017

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[Reports](#) [QIR](#)

**Complaint #**  
**C1703152**

**Complaint Title** - LNU, FNU; U.S.  
Immigration and Customs E...

**Status** - Closed Not  
Converted

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[People](#)

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[Return](#)

## Initiate Complaint

LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Livingston, TX

Chars left 128

[Spell Check](#)

## Other Reference Number

17-02-ICE-0014, CL-17-000388

[Add More](#)

## OIG Office

Dallas, TX

## Date Incident Occurred

11/4/2016

## Date Complaint Received

11/4/2016

## Received By

DHS Connect

## Received From

CRCL - Civil Rights and Civil Liberties (DHS)

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

**Allegation Priority Level** Level 3

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Coercion of a Statement from a Witness or Arrestee

## Allegation Detail



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Case  
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Report](#)

## Narrative

On November 1, 2016, CRCL received email correspondence from attorney (b) (6), (b) (7)(C) on behalf of (b) (6), (b) (7)(C), formerly an ICE detainee at the Polk County Adult Detention Center (aka Secure IAH Detention Center) in Livingston, Texas. (b) (6), (b) (7)(C), who represents (b) (6), (b) (7)(C) in his pending appeal before the Board of Immigration Appeals (BIA), claimed that ICE coerced and physically forced (b) (6), (b) (7)(C) to sign documents surrendering his rights to remain in the United States and then removed him last week after (b) (6), (b) (7)(C) had timely filed his appeal before the BIA. (b) (6), (b) (7)(C) stated that the appeal was filed pro se on October 24, 2016; according to EARM, (b) (6), (b) (7)(C) was removed on October 26, 2016. (b) (6), (b) (7)(C) stated that ICE should not deport individuals with pending BIA appeals. He requested that ICE parole (b) (6), (b) (7)(C), an asylum applicant, back into the United States from Honduras.

Chars left 3059

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field





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# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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C  
C1703152 Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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Wednesday, August 16, 2017

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C1703152

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/16/2017 2:56:36 PM	View Record
Related Records	View		8/16/2017 2:55:44 PM	View Record
Documents	View		8/16/2017 2:53:25 PM	View Document - C17-ICE-DAL-03152.msg
Documents	View		8/16/2017 2:52:19 PM	View Record
Notes	View		8/16/2017 2:51:39 PM	View Record
Location	View		8/16/2017 2:50:52 PM	View Record
People	View		8/16/2017 2:49:35 PM	View Record
Initiation	View		8/16/2017 2:46:38 PM	View Record
Notes	Add		11/8/2016 1:18:10 PM	Note Added
Action	Edit		11/8/2016 1:18:10 PM	Action Edit
Action	View		11/8/2016 1:17:44 PM	View Record
Documents	View		11/8/2016 1:17:41 PM	View Record
Documents	Add		11/8/2016 1:17:41 PM	Document Added
Documents	View		11/8/2016 1:17:29 PM	View Record
Reports	View		11/8/2016 1:16:16 PM	View Case Summary Report
Initiation	View		11/8/2016 1:16:12 PM	View Record
Convert Case	View		11/8/2016 9:29:13 AM	View Record
Notes	Add		11/7/2016 5:57:13 PM	Note Added
Initiation	Edit		11/7/2016 5:57:13 PM	Record Edited
Initiation	View		11/7/2016 5:56:58 PM	View Record
Notes	Add		11/4/2016 2:16:24 PM	Note Added
Initiation	Edit		11/4/2016 2:16:24 PM	Record Edited



Print  
Page

Initiation	View	(b) (6), (b) (7)(C)	11/4/2016 2:16:14 PM	View Record
Initiation	Edit		11/4/2016 2:16:13 PM	Record Edited
Initiation	View		11/4/2016 2:15:56 PM	View Record
	1 2	Page: of 2	Page size:	Item 1 to 25 of 32



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C  
C1703152

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Location	View	(b) (6), (b) (7)(C)	11/4/2016 2:15:52 PM	View Record
Notes	View		11/4/2016 2:15:49 PM	View Record
Documents	View		11/4/2016 2:15:47 PM	View Record
Initiation	View		11/4/2016 2:15:44 PM	View Record
Initiation	Edit		11/4/2016 2:15:44 PM	Record Edited
Initiation	View		11/4/2016 2:13:39 PM	View Record
Initiation	Add		11/4/2016 1:21:55 PM	Import from DHS Connect Website
	1 2	Page: of 2	Page size:	Item 26 to 32 of 32



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Role: OPS Group

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Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (5)

New Note



Print Page

Cre:	Date:	Not	Note	
By	Cre:	Type		
DHS Cor	11/1	STD	DHS Connect website submitter of the allegation was: their Contact Name is (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is CRCL0igReply.hq.dhs.gov; their Agency is Civil Rights and Civil Liberties (DHS)	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/4/2016 2:16:23 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1	STD	This case was forwarded to Dallas, TX by (b) (6), (b) (7)(C) on 11/7/2016 5:57:12 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1	STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Houston, TX office on Nov 8 2016 9:30AM. Any questions regarding this rejection should be directed to above named either by phone at (956) (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Forward to ICE-OPR	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/1	STD	This case was referred to CRCL - Civil Rights and Civil Liberties (DHS) by (b) (6), (b) (7)(C) on 11/08/2016 with no reply request. This case was closed on 11/8/2016 1:18:09 PM	<a href="#">Edit</a> <a href="#">Delete</a>



# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

## Investigations

Role: OPS Group

Home About Help **Log Off**

Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1703152 Complaint Title

Initiation People Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject		
Name	City	State
Unknown		
<a href="#">View</a> <a href="#">Delete</a>		

#### Victims(0)

New Victim		
Name	City	State
No records to display.		

#### Complainants(1)

New Complainant		
Name	City	State
LNU, FNU		
<a href="#">View</a> <a href="#">Delete</a>		



[Print Page](#)

[Export All to Excel](#)

#### Witnesses(0)

New Witness		
Name	City	State
No records to display.		

#### Others(0)

New Other		
Name	City	State
No records to display.		



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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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C1703152 Immigration and Customs E... Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				



# Case Summary Report

## C17-ICE-DAL-03152

**Title:** LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Livingston, TX

Date Rcd: 11/4/2016 Date Assigned: Date Opened: 11/4/2016 Date Closed: 11/8/2016

Rcd Method: DHS Connect

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS)

PrimaryOffice: Dallas, TX

Ref Agency: Civil Rights and Civil Liberties (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Coercion of a Statement from a Witness or Arrestee

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: 17-02-ICE-0014  
CL-17-000388

Comments: On November 1, 2016, CRCL received email correspondence from attorney (b) (6), (b) (7)(C) on behalf of (b) (6), (b) (7)(C), formerly an ICE detainee at the Polk County Adult Detention Center (aka Secure IAH Detention Center) in Livingston, Texas. (b) (6), (b) (7)(C), who represents (b) (6), (b) (7)(C) in his pending appeal before the Board of Immigration Appeals (BIA), claimed that ICE coerced and physically forced (b) (6), (b) (7)(C) to sign documents surrendering his rights to remain in the United States and then removed him last week after (b) (6), (b) (7)(C) had timely filed his appeal before the BIA. (b) (6), (b) (7)(C) stated that the appeal was filed pro se on October 24, 2016; according to EARM, (b) (6), (b) (7)(C) was removed on October 26, 2016. (b) (6), (b) (7)(C) stated that ICE should not deport individuals with pending BIA appeals. He requested that ICE parole (b) (6), (b) (7)(C), an asylum applicant, back into the United States from Honduras.

### People - Subjects

#### Unknown

#### Institution

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: NO

DHS Exec: No

Phone:

Email:

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# Case Summary Report

## C17-ICE-DAL-03152

### People - Complainants

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received: 11/4/2016

Assigned:

Reassigned:

Prb Referral:

Retention:

Acknowledged:

Incident Start: 11/4/2016  
12:00:00  
AM

Incident End:

Approx: No

Police Report:

Police Rpt #:

Notified:

Reesponse:

Referred:

Investigation Comp: 11/4/2016  
12:00:00  
AM

Closed: 11/8/2016

Prb Decision: 11/4/2016  
12:00:00  
AM

Reopened:

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# Case Summary Report

## C17-ICE-DAL-03152

### Location

Airport: Location:  
City: Livingston State: TX Zip:  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 11/8/2016 Response Date: 11/8/2016 Closed Date: 11/8/2016  
Action: Referred - No Reply Agency Referred: Civil Rights and Civil Liberties (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 11/8/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: C17-ICE-DAL-03152.msg box 1

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Wednesday, August 16, 2017

Investigations

Role: OPS Group

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Complaint # -  
C1703152

Customs E...

Converted

Initiation | People | Location of Offense | Notes | **Upload Documents** | Related Records | Log | Complaint-Action

## Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
11/08/2016	(b) (6), (b) (7)(C)	Other Document(s)	C17-ICE-DAL- 03152.msg box 1	C17-ICE-DAL- 03152.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports

QIR

~~Complaint # -~~  
**C1703519**

~~Complaint Title -~~ **LNU, FNU; U.S.**  
**Immigration and Customs E...**

~~Status -~~ **Closed Not**  
**Converted**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred  
To

☐ DHS OIG Program Office ☒ Agency \*

Agency  
Referred  
To

ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

Referred  
Date

12/12/2016 \*

Date  
Closed

12/12/2016 \*



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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1703519**

**Complaint Title** - LNU, FNU; U.S.  
Immigration and Customs E...

**Status** - Closed Not  
Converted

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

[Upload Documents](#)

[Related Records](#)

[Log](#)

[Complaint-Action](#)

[Return](#)

## Initiate Complaint

LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Port Huron, MI

Chars left 128

[Spell Check](#)

## Other Reference Number

BR-17-001104

[Add More](#)

## OIG Office

Detroit, MI

## Date Incident Occurred

11/9/2016

## Date Complaint Received

11/9/2016

## Received By

Baton Rouge Hotline

## Received From

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

## Allegation Priority Level

Level 2

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Denial of Rights / Due Process

## Allegation Detail



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

7:58PM CST

The complainant and detainee, (b) (6), (b) (7)(C), is filing a report against ICE.

(b) (6), (b) (7)(C) states that in June 2016, he was told by an immigration judge that he qualified for asylum.

(b) (6), (b) (7)(C) states that also in June 2015, he was denied asylum by the same immigration judge.

(b) (6), (b) (7)(C) states that he has been refused to be given a physical copy of the court decision. (b) (6), (b) (7)(C)

states this has prevented him from appealing the court decision. (b) (6), (b) (7)(C) states he was ordered deported in July 2015. \*

LSU Call Center submitter indicated that the incident location was: St. Clair County Jail

Chars left 3406

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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Immigration and Customs E...

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field





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Wednesday, August 16, 2017

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C  
C1703519

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/16/2017 3:19:09 PM	View Record
Related Records	View		8/16/2017 3:17:06 PM	View Record
Documents	View		8/16/2017 3:11:32 PM	View Document - Complaint # - C1703519 Box 1.msg
Documents	View		8/16/2017 3:10:08 PM	View Record
Notes	View		8/16/2017 3:09:31 PM	View Record
Location	View		8/16/2017 3:08:40 PM	View Record
People	View		8/16/2017 3:08:04 PM	View Record
Initiation	View		8/16/2017 3:06:42 PM	View Record
Initiation	View		8/16/2017 3:05:40 PM	View Record
Notes	Add		12/12/2016 11:37:58 AM	Note Added
Action	Edit		12/12/2016 11:37:58 AM	Action Edit
Action	View		12/12/2016 11:37:43 AM	View Record
Documents	View		12/12/2016 11:37:40 AM	View Record
			12/12/2016 11:37:40	



Print  
Page

Documents	Add	(b) (6), (b) (7)(C)	AM	Document Added
Documents	View		12/12/2016 11:37:25 AM	View Record
Reports	View		12/12/2016 11:35:58 AM	View Case Summary Report
Initiation	View		12/12/2016 11:35:47 AM	View Record
Notes	View		12/12/2016 11:19:38 AM	View Record
Initiation	View		12/12/2016 11:19:34 AM	View Record
Notes	View		12/12/2016 11:04:12 AM	View Record
Initiation	View		12/12/2016 11:04:07 AM	View Record
Convert Case	View		11/14/2016 12:49:00 PM	View Record
Notes	Add		11/14/2016 12:04:19 PM	Note Added
Initiation	Edit		11/14/2016 12:04:19 PM	Record Edited
Initiation	View		11/14/2016 12:02:10 PM	View Record



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# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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C  
C1703519

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	Add	(b) (6), (b) (7)(C)	11/10/2016 9:51:48 AM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	11/10/2016 9:51:48 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/10/2016 9:51:18 AM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	11/10/2016 9:51:12 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/10/2016 9:50:53 AM	View Record
Location	View	(b) (6), (b) (7)(C)	11/10/2016 9:50:49 AM	View Record
Notes	View	(b) (6), (b) (7)(C)	11/10/2016 9:50:41 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	11/10/2016 9:50:33 AM	View Record
Initiation	Add	Baton Rouge Hotline	11/9/2016 6:41:01 PM	Import from LSU Call Center Complaint Submission Form

1

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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

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Immigration and Customs E...

Converted

Initiation | People | Location of Offense | Notes | Upload Documents | Related Records | Log

Complaint-Action

## Notes (6)

New Note








Print Page

Cre:	Date:	Not	Note	
By	Cre:	Type:		
Batc	11/10/2016	STD	LSU Call Center submitter indicated that the incident location was: St. Clair County Jail	<a href="#">Edit</a> <a href="#">Delete</a>
Rou	11/10/2016	STD	LSU Call Center submitter of the allegation was (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is dhsoig@lsu.edu	<a href="#">Edit</a> <a href="#">Delete</a>
Hot	11/10/2016	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/10/2016 9:51:44 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
	11/14/2016	STD	This case was forwarded to Detroit, MI by (b) (6), (b) (7)(C) on 11/14/2016 12:04:19 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
	11/14/2016	STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Detroit, MI office on Nov 14 2016 12:53PM. Any questions regarding this rejection should be directed to above named either by phone at (313) (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: This would need to go to DOJ OIG	<a href="#">Edit</a> <a href="#">Delete</a>
	12/12/2016	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 12/12/2016 with no reply request. This case was closed on 12/12/2016 11:37:59 AM	<a href="#">Edit</a> <a href="#">Delete</a>

**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1703519** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(1)**

New Subject			
 			
Name	City	State	
  			
U.S. Immigration and Customs Enforcement (DHS)	Port Huron	MI	<a href="#">View</a> <a href="#">Delete</a>

**Witnesses(0)**

New Witness			
 			
Name	City	State	
  			
No records to display.			






**Victims(0)**

New Victim			
 			
Name	City	State	
  			
No records to display.			

**Others(0)**

New Other			
 			
Name	City	State	
  			
No records to display.			

**Complainants(1)**

New Complainant			
 			
Name	City	State	
  			
(b) (6), (b) (7)(C)	Port Huron	MI	<a href="#">View</a> <a href="#">Delete</a>

[Print Page](#)[Export All to Excel](#)



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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

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C1703519

Immigration and Customs E...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-DET-03519

**Title:** LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Port Huron, MI

Date Rcd: 11/9/2016 Date Assigned: Date Opened: 11/9/2016 Date Closed: 12/12/2016  
Rcd Method: Baton Rouge Hotline Agent:  
Affected Agency: U.S. Immigration and Customs Enforcement (DHS) Primary Office: Detroit, MI  
Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)  
Alleg Type: Civil Rights / Civil Liberties \ Denial of Rights / Due Process  
Special: No Privacy: No Confidential: No Dollar Loss: \$0.00  
Joint Agency:  
Ref Cases: BR-17-001104  
Comments: 7:58PM CST

The complainant and detainee, (b) (6), (b) (7)(C), is filing a report against ICE. (b) (6), (b) (7)(C) states that in June 2016, he was told by an immigration judge that he qualified for asylum. (b) (6), (b) (7)(C) states that also in June 2015, he was denied asylum by the same immigration judge. (b) (6), (b) (7)(C) states that he has been refused to be given a physical copy of the court decision. (b) (6), (b) (7)(C) states this has prevented him from appealing the court decision. (b) (6), (b) (7)(C) states he was ordered deported in July 2015.

LSU Call Center submitter indicated that the incident location was: St. Clair County Jail

### People - Subjects

#### U.S. Immigration and Customs Enforcement (DHS)

#### Institution

Aka:	SSN:	EOD:
POB City:	POB State:	
DOB:	Alien Number:	
Address: 1170 Michigan Rd.	Company Name:	
	City: Port Huron	State: MI Zip: 48060
DHS Emp: NO	DHS Exec: No	
Phone:		
Email:		

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# Case Summary Report

## C17-ICE-DET-03519

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C) 5  
Company Name:  
City: State: Zip:  
  
DHS Exec: No

EOD:

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address: (b) (6), (b) (7)(C).  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: (b) (6), (b) (7)(C) State: MI Zip: (b) (6), (b) (7)(C)  
  
DHS Exec: No

EOD:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	11/9/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	11/9/2016 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	11/9/2016 12:00:00 AM	Closed:	12/12/2016
Prb Decision:	11/9/2016 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-ICE-DET-03519

### Location

Airport: Location:  
City: Port Huron State: MI Zip: 48060  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 12/12/2016 Response Date: 12/12/2016 Closed Date: 12/12/2016  
Action: Referred - No Reply Agency Referred: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 12/12/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: Complaint # - C1703519 Box 1.msg

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## Investigations

Role: OPS Group

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**Complaint # -  
C1703519**

**Customs E...**

**Converted**

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

### Investigation Documents(1)

[Upload New Document](#)



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
12/12/2016	(b) (6), (b) (7)(C)	Other Document(s)	Complaint # - C1703519 Box 1.msg	Complaint # - C1703519 Box 1.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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QIR

**Complaint # -**  
**C1703582**

**Complaint Title -** LNU, FNU; U.S.  
Immigration and Customs E...

**Status -** Closed Not  
Converted

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred  
To

☐ DHS OIG Program Office ☒ Agency \*

Agency  
Referred  
To

ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

Referred  
Date

12/12/2016 \*

Date  
Closed

12/12/2016 \*



# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

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Investigations

Role: OPS Group

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[Reports](#) [QIR](#)

**Complaint #** **C1703582** **Complaint Title** **LNU, FNU; U.S. Immigration and Customs E...** **Status** **Closed Not Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

[Return](#)

## Initiate Complaint

LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Ocilla, GA \*

Chars left 132

[Spell Check](#)

## Other Reference Number

BR-17-001117

[Add More](#)

**OIG Office** Atlanta, GA \*

**Date Incident Occurred** 11/10/2016

**Date Complaint Received** 11/10/2016 \*

**Received By** Baton Rouge Hotline \*

**Received From**

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS) \*

**Allegation Priority Level** Level 3

**Allegation Category** Civil Rights / Civil Liberties \*

**Allegation** Other Civil Rights/Civil Liberties \*

**Allegation Detail**



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

(b) (6), (b) (7)(C) ) is reporting Irwin County Detention Center for mismanagement during his deportation process. (b) (6), (b) (7)(C) states he was supposed to be let go after 90 days, but he is still being detained after 9 months. (b) (6), (b) (7)(C) states he left Somalia as a refugee. (b) (6), (b) (7)(C) states Somalia is not safe and he cannot return there. (b) (6), (b) (7)(C) states he refuses to go back home in fear that he will be killed if he goes back. (b) (6), (b) (7)(C) states he has not been allowed to talk to his embassy.

LSU Call Center submitter indicated that the incident location was: Irwin County Detention Center  
LSU Call Center submitter provided an incident date range of: February 2016 - present.

Chars left 3334

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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## Location



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Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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C  
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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/16/2017 3:42:33 PM	View Record
Related Records	View		8/16/2017 3:41:32 PM	View Record
Documents	View		8/16/2017 3:39:50 PM	View Document - Complaint # - C1703582 Box 1.msg
Documents	View		8/16/2017 3:39:14 PM	View Record
Notes	View		8/16/2017 3:38:44 PM	View Record
Location	View		8/16/2017 3:38:04 PM	View Record
People	View		8/16/2017 3:37:10 PM	View Record
Initiation	View		8/16/2017 3:26:37 PM	View Record
Notes	Add		12/12/2016 2:10:14 PM	Note Added
Action	Edit		12/12/2016 2:10:14 PM	Action Edit
Action	View		12/12/2016 2:09:57 PM	View Record
Documents	View		12/12/2016 2:08:52 PM	View Record
Documents	Add		12/12/2016 2:08:51 PM	Document Added
12/12/2016 2:06:45				



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Page

(b) (6), (b) (7)(C)

Documents	View		PM	View Record
Notes	View		12/12/2016 2:04:32 PM	View Record
Documents	View		12/12/2016 2:04:31 PM	View Record
Reports	View		12/12/2016 2:04:05 PM	View Case Summary Report
Initiation	View		12/12/2016 2:03:42 PM	View Record
Initiation	View		12/12/2016 12:39:36 PM	View Record
Convert Case	View		11/14/2016 3:03:47 PM	View Record
Notes	Add		11/14/2016 12:15:42 PM	Note Added
Initiation	Edit		11/14/2016 12:15:42 PM	Record Edited
Initiation	View		11/14/2016 12:15:24 PM	View Record
Notes	Add		11/14/2016 7:47:34 AM	Note Added
Initiation	Edit		11/14/2016 7:47:34 AM	Record Edited





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Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

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Role: OPS Group

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## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	View	(b) (6), (b) (7)(C)	11/14/2016 7:47:25 AM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	11/14/2016 7:47:23 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/14/2016 7:46:52 AM	View Record
Location	View	(b) (6), (b) (7)(C)	11/14/2016 7:46:48 AM	View Record
Notes	View	(b) (6), (b) (7)(C)	11/14/2016 7:46:39 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	11/14/2016 7:46:28 AM	View Record
Initiation	Add	Baton Rouge Hotline	11/10/2016 6:41:01 PM	Import from LSU Call Center Complaint Submission Form
1	2	Page: of 2		
		Page size:		Item 26 to 32 of 32



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## Notes (7)

New Note



Print Page

Cre:	Date:	Note	
By	Cre:	Type	
Batc	11/11/2016	STD	LSU Call Center submitter indicated that the incident location was: Irwin County Detention Center
Rou			<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
Batc	11/11/2016	STD	LSU Call Center submitter provided an incident date range of: February 2016 - present.
Rou			<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
Batc	11/11/2016	STD	LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C); their Phone Number is 225 (b) (6), (b) (7)(C); their Email is dhsaig@lsu.edu
Rou			<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
(b) (6), (b) (7)(C)	11/14/2016	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/14/2016 7:47:34 AM.
			<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/14/2016	STD	This case was forwarded to Atlanta, GA by (b) (6), (b) (7)(C) on 11/14/2016 12:15:42 PM.
			<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/14/2016	STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Atlanta, GA office on Nov 14 2016 3:05PM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@dhs.gov. Remarks: Please refer this complaint to ICE ERO for admin determination.
			<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	12/12/2016	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 12/12/2016 with no reply request. This case was closed on 12/12/2016 2:10:14 PM
			<a href="#">Edit</a> <a href="#">Delete</a>





## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1703582 Complaint Title - L

Initiation **People** Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject			
Name	City	State	
U.S. Immigration and Customs Enforcement (DHS)	Ocilla	GA	<a href="#">View</a> <a href="#">Delete</a>

#### Witnesses(0)

New Witness			
Name	City	State	
No records to display.			

#### Victims(0)

New Victim			
Name	City	State	
No records to display.			

#### Others(0)

New Other			
Name	City	State	
No records to display.			

#### Complainants(1)

New Complainant			
Name	City	State	
(b) (6), (b) (7)(C)	Ocilla	GA	<a href="#">View</a> <a href="#">Delete</a>



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Role: OPS Group

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C1703582 Immigration and Customs E... Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-ATL-03582

**Title:** LNU, FNU; U.S. Immigration and Customs Enforcement (DHS); Ocilla, GA

Date Rcd: 11/10/2016 Date Assigned: Date Opened: 11/10/2016 Date Closed: 12/12/2016

Rcd Method: Baton Rouge Hotline

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS) PrimaryOffice: Atlanta, GA

Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Other Civil Rights/Civil Liberties

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: BR-17-001117

Comments: (b) (6), (b) (7)(C) is reporting Irwin County Detention Center for mismanagement during his deportation process. (b) (6), (b) (7)(C) states he was supposed to be let go after 90 days, but he is still being detained after 9 months. (b) (6), (b) (7)(C) states he left Somalia as a refugee. (b) (6), (b) (7)(C) states Somalia is not safe and he cannot return there. (b) (6), (b) (7)(C) states he refuses to go back home in fear that he will be killed if he goes back. (b) (6), (b) (7)(C) states he has not been allowed to talk to his embassy.

LSU Call Center submitter indicated that the incident location was: Irwin County Detention Center  
LSU Call Center submitter provided an incident date range of: February 2016 - present.

### People - Subjects

**U.S. Immigration and Customs Enforcement (DHS)**

**Institution**

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address: 132 Cotton Dr

Company Name:

City: Ocilla

State: GA Zip: 31774

DHS Emp: NO

DHS Exec: No

Phone:

Email:

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# Case Summary Report

## C17-ICE-ATL-03582

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: Zip:  
  
DHS Exec: No

EOD:

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address: (b) (6), (b) (7)(C)  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: GA Zip: (b) (6), (b) (7)(C)  
  
DHS Exec: No

EOD:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	11/10/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	11/10/2016 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	11/10/2016 12:00:00 AM	Closed:	12/12/2016
Prb Decision:	11/10/2016 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-ICE-ATL-03582

### Location

Airport: Location:  
City: Ocilla State: GA Zip: 31774  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 12/12/2016 Response Date: 12/12/2016 Closed Date: 12/12/2016  
Action: Referred - No Reply Agency Referred: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 12/12/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: Complaint # - C1703582 Box 1.msg

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Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

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Role: OPS Group

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Complaint # -  
C1703582

Customs E...

Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

## Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
12/12/2016	(b) (6), (b) (7)(C)	Other Document(s)	Complaint # - C1703582 Box 1.msg	Complaint # - C1703582 Box 1.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

Print  
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# Office of Inspector General

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Wednesday, August 16, 2017

Investigations

Role: OPS Group

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QIR

**Complaint # -**  
**C1704141**

**Complaint Title -** **EMPLOYEE,**  
**UNKNOWN/Unknown/1610 General M...**

**Status -** **Closed**  
**Not Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

## Action

Action Referred - No Reply



Referred  
To

☐ DHS OIG Program Office ☒ Agency \*

Agency  
Referred  
To

CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

\*

Referred  
Date

11/18/2016

\*

Date  
Closed

11/18/2016

\*



# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Wednesday, August 16, 2017

Investigations

Role: OPS Group

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~~Complaint #~~ ~~Complaint Title~~ ~~EMPLOYEE,~~ ~~Status~~ ~~Closed~~  
~~C1704141~~ ~~UNKNOWN/Unknown/1610 General M...~~ ~~Not Converted~~

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

[Return](#)

## Initiate Complaint

EMPLOYEE, UNKNOWN/Unknown/1610 General Misconduct-Other Non-criminal/TUCSON, PIMA, AZ \*

Chars left 115

[Spell Check](#)

## Other Reference Number

201701594

[Add More](#)

OIG Office Tucson, AZ \*

Date Incident Occurred

Date Complaint Received

11/17/2016 \*

Received By

JICMS \*

Received From

## DHS Agency Affected

CBP - U.S. Customs and Border Protection (DHS) \*

Allegation Priority Level Level 3

Allegation Category

Miscellaneous \*

Allegation

Non-Criminal Misconduct \*

Allegation Detail

Employee Misconduct, General



Print Initiation  
Page

[View/Print  
Case  
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## Narrative

On November 17, 2016, the Joint Intake Center (JIC), Washington D.C., received an email from U.S. Immigration and Customs Enforcement (ICE) Enforcement and Removal Operations (ERO) Supervisory Detention and Deportation Officer (b) (6), (b) (7)(C), Yuma, AZ, who alleged that U.S. Customs and Border Protection (CBP) has issued guidance for inadmissible Haitian nationals that will clog up the Executive Office for Immigration Review (EOIR) system. CBP Director of Field Operations (DFO) (b) (6), (b) (7)(C), Tucson, AZ, reportedly sent out an email indicating the CBP headquarters was instructing personnel at ports of entry to process adult Haitians travelling alone for expedited removal (ER) and transfer them to ERO for detention. The email also indicated that Haitian family units should be given a notice to appear (NTA) and transferred to ERO for detention. (b) (6), (b) (7)(C) also alleged the same is being done for Guatemalan families. \*

Chars left 3062

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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C  
C1704141 UNKNOWN/Unknown/1610 General M... Not Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
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## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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C  
C1704141

UNKNOWN/Unknown/1610 General M...

Not Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/16/2017 3:55:14 PM	View Record
Related Records	View		8/16/2017 3:54:33 PM	View Record
Documents	View		8/16/2017 3:53:21 PM	View Document - 201701594 Policy Violation.pdf
Documents	View		8/16/2017 3:51:38 PM	View Document - 201701594.pdf
Documents	View		8/16/2017 3:50:54 PM	View Record
Notes	View		8/16/2017 3:50:21 PM	View Record
Location	View		8/16/2017 3:49:40 PM	View Record
People	View		8/16/2017 3:49:02 PM	View Record
Initiation	View		8/16/2017 3:47:52 PM	View Record
Initiation	View		12/7/2016 9:51:41 AM	View Record
Notes	Add		11/18/2016 3:44:56 PM	Note Added
Action	Edit		11/18/2016 3:44:56 PM	Action Edit
Action	View		11/18/2016 3:44:48 PM	View Record
			11/18/2016 3:44:34	



Print  
Page

Initiation	View	(b) (6), (b) (7)(C)	PM	View Record
Convert Case	View	Leonard, Paul	11/18/2016 3:39:40 PM	View Record
Documents	View	Leonard, Paul	11/18/2016 3:39:05 PM	View Document - 201701594 Policy Violation.pdf
Documents	View	Leonard, Paul	11/18/2016 3:34:44 PM	View Document - 201701594.pdf
Documents	View	Leonard, Paul	11/18/2016 3:34:40 PM	View Record
Convert Case	View	Leonard, Paul	11/18/2016 3:32:16 PM	View Record
Notes	Add	(b) (6), (b) (7)(C)	11/18/2016 3:14:03 PM	Note Added
Initiation	Edit		11/18/2016 3:14:03 PM	Record Edited
Initiation	View		11/18/2016 3:13:35 PM	View Record
Notes	Add		11/18/2016 2:52:11 PM	Note Added
Initiation	Edit		11/18/2016 2:52:11 PM	Record Edited
Initiation	View		11/18/2016 2:52:04 PM	View Record



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C1704141 UNKNOWN/Unknown/1610 General M... Not Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Documents	View	(b) (6), (b) (7)(C)	11/18/2016 2:51:55 PM	View Record
Documents	Add		11/18/2016 2:51:54 PM	Document Added
Documents	View		11/18/2016 2:51:35 PM	View Record
Documents	Add		11/18/2016 2:51:34 PM	Document Added
Documents	View		11/18/2016 2:51:16 PM	View Record
Initiation	View		11/18/2016 2:51:12 PM	View Record
People	Add		11/18/2016 2:51:09 PM	Person Added
Location	Edit		11/18/2016 2:51:09 PM	Location Edited
Initiation	Add		11/18/2016 2:51:09 PM	Record Created



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Item 26 to 34 of 34





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C1704141 UNKNOWN/Unknown/1610 General M... Not Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (4)

New Note



Print Page

Cre:	Date:	Note	
By	Cre:	Type	
(b) (6), (b) (7)(C)	11/18/2016	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/18/2016 2:52:11 PM. <a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/18/2016	STD	This case was forwarded to Tucson, AZ by (b) (6), (b) (7)(C) on 11/18/2016 3:14:03 PM. <a href="#">Edit</a> <a href="#">Delete</a>
Leo Pau	11/18/2016	STD	This conversion request was rejected by Paul Leonard of the Tucson, AZ office on Nov 18 2016 3:39PM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at Paul.Leonard@ice.dhs.gov (b) (6), (b) (7)(C) <a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/18/2016	STD	This case was referred to CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 11/18/2016 with no reply request. This case was closed on 11/18/2016 3:44:56 PM <a href="#">Edit</a> <a href="#">Delete</a>



## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1704141 [Complain](#)

Initiation **People** Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
LNU, FNU <a href="#">View</a> <a href="#">Delete</a>		

#### Victims(0)

New Victim		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		

#### Complainants(0)

New Complainant		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		



[Print](#)  
[Page](#)

[Export](#)  
[All to](#)  
[Excel](#)

#### Witnesses(0)

New Witness		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		

#### Others(0)

New Other		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		



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# Office of Inspector General

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C1704141 UNKNOWN/Unknown/1610 General M... Not Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-TUC-04141

**Title:** EMPLOYEE, UNKNOWN/Unknown/1610 General Misconduct-Other Non-criminal/TUCSON, PIMA, AZ

Date Rcd: 11/17/2016 Date Assigned: Date Opened: 11/18/2016 Date Closed: 11/18/2016

Rcd Method: JICMS

Agent:

Affected Agency: U.S. Customs and Border Protection (DHS)

PrimaryOffice: Tucson, AZ

Ref Agency: U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

Alleg Type: Miscellaneous \ Non-Criminal Misconduct \ Employee Misconduct, General

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: 201701594

Comments: On November 17, 2016, the Joint Intake Center (JIC), Washington D.C., received an email from U.S. Immigration and Customs Enforcement (ICE) Enforcement and Removal Operations (ERO) Supervisory Detention and Deportation Officer (b) (6), (b) (7)(C), Yuma, AZ, who alleged that U.S. Customs and Border Protection (CBP) has issued guidance for inadmissible Haitian nationals that will clog up the Executive Office for Immigration Review (EOIR) system. CBP Director of Field Operations (DFO) (b) (6), (b) (7)(C), Tucson, AZ, reportedly sent out an email indicating the CBP headquarters was instructing personnel at ports of entry to process adult Haitians travelling alone for expedited removal (ER) and transfer them to ERO for detention. The email also indicated that Haitian family units should be given a notice to appear (NTA) and transferred to ERO for detention. (b) (6), (b) (7)(C) also alleged the same is being done for Guatemalan families.

### People - Subjects

#### LNU, FNU

#### Home

Aka: SSN: EOD:

POB City: POB State:

DOB: Alien Number:

Address: Company Name:

City: State: Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

#### LNU, FNU

#### Work

Aka: SSN: EOD:

POB City: POB State:

DOB: Alien Number:

Address: Company Name:

City: State: Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

### People - Complainants

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# Case Summary Report

## C17-CBP-TUC-04141

### People - Witness

---

### People - Victims

---

### Violations

---

#### Case Dates:

Received:	11/17/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:		Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:		Closed:	11/18/2016
Prb Decision:		Reopened:	

---

#### Location

Airport:		Location:	
City:	TUCSON	State:	AZ Zip:
Facility:		FFDO Airline:	
Investigation Loc:		Region:	
Transport Mode:			

---

---

### Technical

---

### Disposition - Criminal

---

### Dispositions - Civil

---

### Dispositions - Admin

---

### MA

---

#### ROI / Referral

Case Type:	Complaint	Referral Date:	11/18/2016	Response Date:	11/18/2016	Closed Date:	11/18/2016
Action:	Referred - No Reply	Agency Referred:	U.S. Customs and Border Protection Office of Professional Responsibility (DHS)				

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### Collaterals

---

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# Case Summary Report

## C17-CBP-TUC-04141

### Uploaded Documents

Date Prepared: 11/18/2016 Grand Jury: No  
Doc Type: Complaint Origination Document(s)  
Description: 201701594.pdf

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Date Prepared: 11/18/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: 201701594 Policy Violation.pdf

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Role: OPS Group

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Complaint # -  
C1704141

UNKNOWN/Unknown/1610 General M...

Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

## Investigation Documents(2)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status	Print Page		
11/18/2016	(b) (6), (b) (7)(C)	Complaint Origination Document(s)	201701594.pdf	201701594.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
11/18/2016	(b) (6), (b) (7)(C)	Other Document(s)	201701594 Policy Violation.pdf	201701594 Policy Violation.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>



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QIR

**Complaint #** **C1704159** **Complaint Title** (b) (6), (b) (7)(C); U.S. Immigration and Customs... **Status** **Closed Not Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

## Action

**Action** Referred - No Reply



**Referred To** ☐ DHS OIG Program Office ☒ Agency \*

**Agency Referred To** ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

**Referred Date**  \*

**Date Closed**  \*





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[Reports](#) [QIR](#)

**Complaint #** **C1704159** **Complaint Title** (b) (6), (b) (7)(C); U.S. Immigration and Custo... **Status** ~~Closed~~ **Not Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

[Return](#)

## Initiate Complaint

(b) (6), (b) (7)(C); U.S. Immigration and Customs Enforcement (DHS); DHS Employee; Haskell, TX \*

Chars left 113

[Spell Check](#)

## Other Reference Number

BR-17-001251

[Add More](#)

## OIG Office

Dallas, TX \*

## Date Incident Occurred

11/18/2016

## Date Complaint Received

11/18/2016 \*

## Received By

Baton Rouge Hotline \*

## Received From

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS) \*

**Allegation Priority Level** Level 2

## Allegation Category

Civil Rights / Civil Liberties \*

## Allegation

Denial of Rights / Due Process \*

## Allegation Detail



Print Initiation  
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[View/Print  
Case  
Summary  
Report](#)

## Narrative

1:01PM CST

The complainant and detainee, (b) (6), (b) (7)(C), is filing a report against Immigration Officer (b) (6), (b) (7)(C) states that he believes he is being retaliated against by (b) (6), (b) (7)(C) states that in December 2015, he made a report with DHS-OIG against Immigration Officer (b) (6), (b) (7)(C) states that (b) (6), (b) (7)(C) is located in Houston, TX. (b) (6), (b) (7)(C) states that on his 03/03/16 court date, (b) (6), (b) (7)(C) was extremely rude to him and claimed that (b) (6), (b) (7)(C) is not credible. (b) (6), (b) (7)(C) states that he was then denied asylum. (b) (6), (b) (7)(C) states that he believes (b) (6), (b) (7)(C) retaliated against him because of the report he made against (b) (6), (b) (7)(C).

LSU Call Center submitter indicated that the incident location was: Rolling Plains Correctional Facility

Chars left 3219

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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C  
C1704159

Immigration and Custod...

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



Homeland  
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C  
C1704159

Immigration and Custod...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/17/2017 1:42:53 PM	View Record
Related Records	View	(b) (6), (b) (7)(C)	8/17/2017 1:42:10 PM	View Record
Documents	View	(b) (6), (b) (7)(C)	8/17/2017 1:39:46 PM	View Document - Complaint # - C1704159 Box 1.msg
Documents	View	(b) (6), (b) (7)(C)	8/17/2017 1:39:00 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	8/17/2017 1:38:07 PM	View Record
Location	View	(b) (6), (b) (7)(C)	8/17/2017 1:37:16 PM	View Record
People	View	(b) (6), (b) (7)(C)	8/17/2017 1:36:27 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/17/2017 1:34:37 PM	View Record
Documents	View	Thorne, Gary	1/17/2017 9:33:22 AM	View Record
Notes	Add	Thorne, Gary	1/17/2017 9:33:16 AM	Note Added
Action	Edit	Thorne, Gary	1/17/2017 9:33:16 AM	Action Edit
Action	View	Thorne, Gary	1/17/2017 9:33:06 AM	View Record
Documents	View	Thorne, Gary	1/17/2017 9:33:00 AM	View Document - Complaint # - C1704159 Box 1.msg
			1/17/2017 9:32:56	



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Documents	View	Thorne, Gary	AM	View Record
Action	View	Thorne, Gary	1/17/2017 9:32:52 AM	View Record
Notes	View	Thorne, Gary	1/17/2017 9:32:46 AM	View Record
Initiation	View	Thorne, Gary	1/17/2017 9:32:38 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	12/17/2016 11:03:16 AM	Note Added
Action	Edit		12/17/2016 11:03:16 AM	Action Edit
Action	View		12/17/2016 11:02:47 AM	View Record
Documents	View		12/17/2016 11:02:43 AM	View Record
Documents	Add		12/17/2016 11:02:42 AM	Document Added
Documents	View		12/17/2016 11:01:50 AM	View Record
Reports	View		12/17/2016 10:59:51 AM	View Case Summary Report
Initiation	View		12/17/2016 10:59:09 AM	View Record



Homeland  
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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

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Role: OPS Group

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C  
C1704159

Immigration and Custod...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	View	(b) (6), (b) (7)(C)	12/17/2016 10:42:40 AM	View Record
Initiation	View		12/17/2016 10:42:15 AM	View Record
Convert Case	View		11/22/2016 11:49:37 AM	View Record
Notes	Add		11/21/2016 5:27:44 PM	Note Added
Initiation	Edit		11/21/2016 5:27:44 PM	Record Edited
Initiation	View		11/21/2016 5:27:25 PM	View Record
Notes	Add		11/21/2016 10:12:08 AM	Note Added
Initiation	Edit		11/21/2016 10:12:08 AM	Record Edited
Initiation	View		11/21/2016 10:11:51 AM	View Record
People	View		11/21/2016 10:11:13 AM	View Record
Initiation	View		11/21/2016 10:11:09 AM	View Record
Initiation	Edit		11/21/2016 10:11:07 AM	Record Edited
Initiation	View		11/21/2016 10:10:49 AM	View Record
			11/21/2016 10:10:45	



Print  
Page

Location	View	(b) (6), (b) (7)(C)	AM	View Record
Notes	View		11/21/2016 10:10:40 AM	View Record
Initiation	View		11/21/2016 10:10:32 AM	View Record
Initiation	Add	Baton Rouge Hotline	11/18/2016 5:33:03 PM	Import from LSU Call Center Complaint Submission Form
	1 2	Page:	of 2	Page size:
				Item 26 to 42 of 42



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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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C  
C1704159

Immigration and Custoo...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (7)

New Note



Print Page

Cre:	Date:	Not	Note	
By	Cre:	Type:		
Batc	11/1/16	STD	LSU Call Center submitter indicated that the incident location was: Rolling Plains Correctional Facility	<a href="#">Edit</a> <a href="#">Delete</a>
Hot				
Batc	11/1/16	STD	LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is dhsoig@lsu.edu	<a href="#">Edit</a> <a href="#">Delete</a>
Hot				
(b) (6), (b) (7)(C)	11/21/16	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/21/2016 10:12:08 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/21/16	STD	This case was forwarded to Dallas, TX by (b) (6), (b) (7)(C) on 11/21/2016 5:27:44 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/22/16	STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Houston, TX office on Nov 22 2016 11:50AM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	12/17/16	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 12/17/2016 11:03:16 AM with a reply request and referred date 12/17/2016 .	<a href="#">Edit</a> <a href="#">Delete</a>
Tho	01/17/17	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by Gary Thorne on 12/17/2016 with no reply request. This case was closed on 1/17/2017 9:33:15 AM	<a href="#">Edit</a> <a href="#">Delete</a>
Gan				







# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

## Investigations

Role: OPS Group

Home About Help **Log Off**

Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1704159 Complaint Title

Initiation People Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject		
Name	City	State
(b) (6), (b) (7)(C)	(b) (6), (b) (7)(C)	TX
View Delete		

#### Victims(0)

New Victim		
Name	City	State
No records to display.		

#### Complainants(1)

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)	Haskell	TX
View Delete		



Print Page

Export All to Excel

#### Witnesses(0)

New Witness		
Name	City	State
No records to display.		

#### Others(0)

New Other		
Name	City	State
No records to display.		



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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C

C1704159

Immigration and Custod...

Converted

Initiation

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Location of Offense

Notes

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Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-DAL-04159

**Title:** (b) (6), (b) (7)(C); U.S. Immigration and Customs Enforcement (DHS); DHS Employee; Haskell, TX

Date Rcd: 11/18/2016 Date Assigned: Date Opened: 11/18/2016 Date Closed: 1/17/2017  
Rcd Method: Baton Rouge Hotline Agent:  
Affected Agency: U.S. Immigration and Customs Enforcement PrimaryOffice: Dallas, TX (DHS)  
Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)  
Alleg Type: Civil Rights / Civil Liberties \ Denial of Rights / Due Process  
Special: No Privacy: No Confidential: No Dollar Loss: \$0.00  
Joint Agency:  
Ref Cases: BR-17-001251  
Comments: 1:01PM CST

The complainant and detainee, (b) (6), (b) (7)(C), is filing a report against Immigration Officer (b) (6), (b) (7)(C) states that he believes he is being retaliated against by (b) (6), (b) (7)(C) states that in December 2015, he made a report with DHS-OIG against Immigration Officer (b) (6), (b) (7)(C) states that (b) (6), (b) (7)(C) is located in Houston, TX. (b) (6), (b) (7)(C) states that on his 03/03/16 court date, (b) (6), (b) (7)(C) was extremely rude to him and claimed that (b) (6), (b) (7)(C) is not credible. (b) (6), (b) (7)(C) states that he was then denied asylum. (b) (6), (b) (7)(C) states that he believes (b) (6), (b) (7)(C) retaliated against him because of the report he made against (b) (6), (b) (7)(C).

LSU Call Center submitter indicated that the incident location was: Rolling Plains Correctional Facility

### People - Subjects

(b) (6), (b) (7)(C)

#### Home

Aka: SSN: EOD:  
POB City: POB State:  
DOB: Alien Number:  
Address: Company Name:  
City: State: Zip:  
DHS Emp: YES DHS Exec: No  
Phone:  
Email:

(b) (6), (b) (7)(C)

#### Work

Aka: SSN: EOD:  
POB City: POB State:  
DOB: Alien Number:  
Address: Company Name:  
City: Irving State: TX Zip:  
DHS Emp: YES DHS Exec: No  
Phone:  
Email:

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# Case Summary Report

## C17-ICE-DAL-04159

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: Zip:  
  
DHS Exec: No

EOD:

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address: (b) (6), (b) (7)(C).  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: (b) (6), (b) (7)(C) State: TX Zip: (b) (6), (b) (7)(C)  
  
DHS Exec: No

EOD:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	11/18/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	11/18/2016 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	11/18/2016 12:00:00 AM	Closed:	1/17/2017
Prb Decision:	11/18/2016 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-ICE-DAL-04159

### Location

Airport: Location:  
City: Haskell State: TX Zip: 79521  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 12/17/2016 Response Date: 12/17/2016 Closed Date: 1/17/2017  
Action: Referred - No Reply Agency Referred: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 12/17/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: Complaint # - C1704159 Box 1.msg

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## Investigations

Role: OPS Group

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**Complaint # -  
C1704159**

**Custo...**

**Converted**

Initiation | People | Location of Offense | Notes | **Upload Documents** | Related Records | Log | Complaint-Action

### Investigation Documents(1)

[Upload New Document](#)



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
12/17/2016	(b) (6), (b) (7)(C)	Other Document(s)	Complaint # - C1704159 Box 1.msg	Complaint # - C1704159 Box 1.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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QIR

~~Complaint #~~ ~~Complaint Title~~ ~~LNU, FNU; ICE~~ ~~Status~~ ~~Closed Not~~  
**C1704289** **U.S. Immigration and Cus...** **Converted**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred  
To

☐ DHS OIG Program Office ☒ Agency \*

Agency  
Referred  
To

ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

Referred  
Date

12/20/2016 \*

Date  
Closed

12/20/2016 \*





# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1704289**

**Complaint Title** - LNU, FNU; ICE -  
U.S. Immigration and Cus...

**Status** - Closed Not  
Converted

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

[Upload Documents](#)

[Related Records](#)

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[Complaint-Action](#)

[Return](#)

## Initiate Complaint

LNU, FNU; ICE - U.S. Immigration and Customs Enforcement (DHS); Jena, LA

Chars left 128

[Spell Check](#)

## Other Reference Number

BR-17-001286, C1704289

[Add More](#)

## OIG Office

New Orleans, LA

## Date Incident Occurred

## Date Complaint Received

11/21/2016

## Received By

Baton Rouge Hotline

## Received From

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

**Allegation Priority Level** Level 2

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Detainee / Prisoner / Suspect Related Abuse

## Allegation Detail

Detainee



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

9:32 AM CST

The complainant, (b) (6), (b) (7)(C), is reported Immigration and Customs Enforcement for violation of his Civil Rights and his Civil Liberties. (b) (6), (b) (7)(C) alleges he has been detained by ICE, even though he is a US Resident and a Green Card holder. (b) (6), (b) (7)(C) stated this is a violation of his civil rights and his civil liberties, and even though he has filed multiple complaints regarding this issue, he has yet to receive response. \*

LSU Call Center submitter indicated that the incident location was: LaSalle Detention Facility  
LSU Call Center submitter provided an incident date range of: Unknown.

Chars left 3360

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐ OIG Reviewed ☐

Cancel

Save

\* Required Field



Homeland  
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# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

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Immigration and Cus...

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## Location



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Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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# Office of Inspector General

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
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## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/17/2017 2:21:37 PM	View Record
Documents	View		8/17/2017 2:19:38 PM	View Document - Complaint # - C1704289 Box 1.msg
Documents	View		8/17/2017 2:19:35 PM	View Record
Related Records	View		8/17/2017 2:18:48 PM	View Record
Documents	View		8/17/2017 2:17:41 PM	View Record
Notes	View		8/17/2017 2:14:45 PM	View Record
Location	View		8/17/2017 2:09:42 PM	View Record
People	View		8/17/2017 2:08:32 PM	View Record
Initiation	View		8/17/2017 2:05:18 PM	View Record
Notes	Add		12/20/2016 11:38:29 AM	Note Added
Action	Edit		12/20/2016 11:38:29 AM	Action Edit
Action	View		12/20/2016 11:38:17 AM	View Record
Notes	View		12/20/2016 11:38:06 AM	View Record
			12/20/2016 11:38:02	



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Page

Documents	View	(b) (6), (b) (7)(C)	AM	View Record
Documents	Add		12/20/2016 11:38:01 AM	Document Added
Documents	View		12/20/2016 11:35:30 AM	View Record
Reports	View		12/20/2016 11:34:44 AM	View Case Summary Report
Initiation	View		12/20/2016 11:29:32 AM	View Record
Convert Case	View		11/28/2016 12:51:22 PM	View Record
Documents	View		11/28/2016 12:51:10 PM	View Record
Convert Case	View		11/28/2016 12:50:35 PM	View Record
Notes	Add		11/23/2016 12:41:56 PM	Note Added
Initiation	Edit		11/23/2016 12:41:56 PM	Record Edited
Convert Case	View		11/23/2016 12:40:25 PM	View Record
Convert Case	View		11/22/2016 3:04:12 PM	View Record



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Security

# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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C  
C1704289

Immigration and Cus...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	Add	(b) (6), (b) (7)(C)	11/22/2016 12:19:25 PM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	11/22/2016 12:19:25 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/22/2016 12:19:15 PM	View Record
Notes	Add	(b) (6), (b) (7)(C)	11/21/2016 3:05:09 PM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	11/21/2016 3:05:09 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/21/2016 3:04:55 PM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	11/21/2016 3:04:53 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	11/21/2016 3:04:17 PM	View Record
Location	View	(b) (6), (b) (7)(C)	11/21/2016 3:04:14 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	11/21/2016 3:04:06 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	11/21/2016 3:03:54 PM	View Record
Initiation	Add	Baton Rouge Hotline	11/21/2016 1:35:18 PM	Import from LSU Call Center Complaint Submission Form

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Immigration and Cus...

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Initiation | People | Location of Offense | Notes | Upload Documents | Related Records | Log  
Complaint-Action

## Notes (8)

New Note



Print Page

Cre:	Date:	Not	Note	
By	Cre:	Type:		
Batc	11/2	STD	LSU Call Center submitter indicated that the incident location was: LaSalle Detention Facility	<a href="#">Edit</a> <a href="#">Delete</a>
Rou	Hot			
Batc	11/2	STD	LSU Call Center submitter provided an incident date range of: Unknown.	<a href="#">Edit</a> <a href="#">Delete</a>
Rou	Hot			
Batc	11/2	STD	LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is dhs.oig@lsu.edu	<a href="#">Edit</a> <a href="#">Delete</a>
Rou	Hot			
(b) (6), (b) (7)(C)	11/2	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/21/2016 3:05:10 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/2	STD	This case was forwarded to Atlanta, GA by (b) (6), (b) (7)(C) on 11/22/2016 12:19:25 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/2	STD	This case was forwarded to New Orleans, LA by (b) (6), (b) (7)(C) on 11/23/2016 12:41:56 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/2	STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the New Orleans, LA office on Nov 28 2016 12:52PM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	12/2	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 12/20/2016 with no reply request. This case was closed on 12/20/2016 11:38:29 AM	<a href="#">Edit</a> <a href="#">Delete</a>





**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1704289** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(1)**

New Subject		
Name	City	State
U.S. Department of Homeland Security, OIG (DHS)		
		<a href="#">View</a> <a href="#">Delete</a>

**Witnesses(0)**

New Witness		
Name	City	State
No records to display.		

**Victims(0)**

New Victim		
Name	City	State
No records to display.		

**Others(0)**

New Other		
Name	City	State
No records to display.		

**Complainants(1)**

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)	(b) (6)	LA
		<a href="#">View</a> <a href="#">Delete</a>

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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Initiation | People | Location of Offense | Notes | Upload Documents | Related Records | Log  
Complaint-Action

## Related Investigations (0)



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Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (1)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
<a href="#">C1704289</a>	Closed Not Converted	11/21/2016	LNU, FNU; ICE - U.S. Immigration and Customs Enforcement (DHS); Jena, LA	Detainee <a href="#">Delete</a>

# Case Summary Report

## C17-ICE-NEO-04289

**Title:** LNU, FNU; ICE - U.S. Immigration and Customs Enforcement (DHS); Jena, LA

Date Rcd: 11/21/2016 Date Assigned: Date Opened: 11/22/2016 Date Closed: 12/20/2016

Rcd Method: Baton Rouge Hotline

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS) PrimaryOffice: New Orleans, LA

Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Detainee / Prisoner / Suspect Related Abuse \ Detainee

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: C1704289

BR-17-001286

Comments: 9:32 AM CST

The complainant, (b) (6), (b) (7)(C), is reported Immigration and Customs Enforcement for violation of his Civil Rights and his Civil Liberties. (b) (6), (b) (7)(C) alleges he has been detained by ICE, even though he is a US Resident and a Green Card holder. (b) (6), (b) (7)(C) stated this is a violation of his civil rights and his civil liberties, and even though he has filed multiple complaints regarding this issue, he has yet to receive response.

LSU Call Center submitter indicated that the incident location was: LaSalle Detention Facility

LSU Call Center submitter provided an incident date range of: Unknown.

### People - Subjects

U.S. Department of Homeland Security, OIG (DHS)

Institution

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: NO

DHS Exec: No

Phone:

Email:

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# Case Summary Report

## C17-ICE-NEO-04289

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: Zip:  
  
DHS Exec: No

EOD:

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address: (b) (6), (b) (7)(C)  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN:  
POB State:  
Alien Number: (b) (6), (b) (7)(C)  
Company Name:  
City: State: LA Zip: (b) (6), (b) (7)(C)  
  
DHS Exec: No

EOD:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	11/21/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:		Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:		Closed:	12/20/2016
Prb Decision:		Reopened:	

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# Case Summary Report

## C17-ICE-NEO-04289

### Location

Airport: Location:  
City: Jena State: LA Zip: 71342  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 12/20/2016 Response Date: 12/20/2016 Closed Date: 12/20/2016  
Action: Referred - No Reply Agency Referred: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 12/20/2016 Grand Jury: No  
Doc Type: Other Document(s)  
Description: Complaint # - C1704289 Box 1.msg

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## Investigations

Role: OPS Group

Home About Help [Log Off](#)

Dashboard | Initiate Complaint | NFC Emp Search | Re-Assign | Search Case/People Data | Case Special Skills | Reports | QIR

Complaint # -  
C1704289

and Cus...

Converted

Initiation | People | Location of Offense | Notes | **Upload Documents** | Related Records | Log | Complaint-Action

### Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
12/20/2016	(b) (6), (b) (7)(C)	Other Document(s)	Complaint # - C1704289 Box 1.msg	Complaint # - C1704289 Box 1.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

Print  
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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports

QIR

~~Complaint #~~ ~~Complaint Title~~ ~~U.S. Immigration~~ ~~Status~~ ~~Closed Not~~  
~~C1704687~~ ~~and Customs Enforcement...~~ ~~Converted~~

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To ☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) \*

Referred Date  \*

Date Closed  \*





# Office of Inspector General

Enforcement Data System  
v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1704687**

**Complaint Title** - U.S. Immigration  
and Customs Enforcement...

**Status** - Closed  
Not Converted

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

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[Related Records](#)

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[Complaint-Action](#)

[Return](#)

## Initiate Complaint

U.S. Immigration and Customs Enforcement (DHS); Buffalo, NY

Chars left 141

[Spell Check](#)

## Other Reference Number

HL-17-002256

[Add More](#)

## OIG Office

Buffalo, NY

## Date Incident Occurred

11/15/2016

## Date Complaint Received

11/28/2016

## Received By

Public Website

## Received From

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

**Allegation Priority Level** Level 3

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Other Civil Rights/Civil Liberties

## Allegation Detail



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

I am an attorney representing (b) (6), (b) (7)(C), a detainee at the Buffalo Federal Detention Facility in Batavia, New York. This complaint is based on irregularities in the decision to deny his release from custody that was issued by ICE on November 15, 2016.

In early November, (b) (6), (b) (7)(C) was interviewed concerning his 180 days in detention following the final decision in his immigration case. Numerous documents were provided to Washington concerning his request to be released from detention. It does not appear that these documents, many of which dealt with his disabling injuries and other infirmities, were seriously considered by the office responsible for the decision to keep him detained. A copy of these records are in my possession. (b) (6), (b) (7)(C) contacted ICE after the decision came out and was informed that these documents did not arrive in Washington prior to the decision denying his release. We believe that these documents should be reviewed as his

Chars left 2431

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



Homeland  
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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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C1704687

Customs Enforcement...

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Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

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C  
C1704687

Customs Enforcement...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/17/2017 2:40:29 PM	View Record
Related Records	View		8/17/2017 2:39:49 PM	View Record
Documents	View		8/17/2017 2:37:30 PM	View Document - C17-ICE-BUF-04687.msg
Documents	View		8/17/2017 2:36:31 PM	View Record
Notes	View		8/17/2017 2:35:08 PM	View Record
Location	View		8/17/2017 2:34:18 PM	View Record
People	View		8/17/2017 2:33:40 PM	View Record
Initiation	View		8/17/2017 2:32:09 PM	View Record
Notes	Add		12/2/2016 11:09:22 AM	Note Added
Action	Edit		12/2/2016 11:09:22 AM	Action Edit
Action	View		12/2/2016 11:09:15 AM	View Record
Documents	View		12/2/2016 11:09:14 AM	View Record
Documents	Add		12/2/2016 11:09:13 AM	Document Added
Documents	View		12/2/2016 11:09:04 AM	View Record
Reports	View		12/2/2016 11:08:30 AM	View Case Summary Report
Initiation	View		12/2/2016 11:08:25 AM	View Record
Documents	View		12/2/2016 11:08:23 AM	View Record
Initiation	View		12/2/2016 11:08:13 AM	View Record
Convert Case	View	Tiano, Giovanni	11/30/2016 8:19:04 PM	View Record
Notes	Add	(b) (6), (b) (7)(C)	11/30/2016 4:09:48 PM	Note Added
Initiation	Edit		11/30/2016 4:09:48 PM	Record Edited
Initiation	View		11/30/2016 4:09:38 PM	View Record



Print  
Page

Notes	Add	(b) (6), (b) (7)(C)	11/28/2016 10:45:42 AM	Note Added
Initiation	Edit		11/28/2016 10:45:42 AM	Record Edited
Initiation	View		11/28/2016 10:45:28 AM	View Record
	1 2	Page: of 2	Page size:	Item 1 to 25 of 29



Homeland  
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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

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Role: OPS Group

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Initiation People Location of Offense Notes Upload Documents Related Records Log

Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
People	View	(b) (6), (b) (7)(C)	11/28/2016 10:45:10 AM	View Record
Location	View		11/28/2016 10:45:06 AM	View Record
Initiation	View		11/28/2016 10:44:50 AM	View Record
Initiation	Add	Hotline Service	11/28/2016 1:38:00 AM	Import from Public Website
	1 2	Page: of 2	Page size:	Item 26 to 29 of 29



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Role: OPS Group

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Customs Enforcement...

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (6)

New Note



Print Page

Cre:	Date:	Not	Note	
By	Cre:	Type		
Hot Serv	11/2	STD	Public website submitter indicated that the incident location was: Batavia NY, Washington DC	<a href="#">Edit</a> <a href="#">Delete</a>
Hot Serv	11/2	STD	Public website submitter indicated that the duty status of subject was: Off Duty	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/2	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 11/28/2016 10:45:42 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	11/3	STD	This case was forwarded to Buffalo, NY by (b) (6), (b) (7)(C) on 11/30/2016 4:09:48 PM.	<a href="#">Edit</a> <a href="#">Delete</a>
Tiar Gio	11/2	STD	This conversion request was rejected by Giovanni Tiano of the Detroit, MI office on Nov 30 2016 8:20PM. Any questions regarding this rejection should be directed to above named either by phone at (313) (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Refer to ICE OPR	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	2/2	STD	This case was referred to ICEOPR - U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 12/02/2016 with no reply request. This case was closed on 12/2/2016 11:09:23 AM	<a href="#">Edit</a> <a href="#">Delete</a>

**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1704687** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(1)**

New Subject		
Name	City	State
U.S. Immigration and Customs Enforcement (DHS)		
		<a href="#">View</a> <a href="#">Delete</a>

**Witnesses(0)**

New Witness		
Name	City	State
No records to display.		

**Victims(0)**

New Victim		
Name	City	State
No records to display.		

**Others(0)**

New Other		
Name	City	State
No records to display.		

**Complainants(1)**

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)	Buffalo	NY
		<a href="#">View</a> <a href="#">Delete</a>

[Print Page](#)[Export All to Excel](#)





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# Office of Inspector General

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

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C1704687

Customs Enforcement...

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-BUF-04687

**Title:** U.S. Immigration and Customs Enforcement (DHS); Buffalo, NY

Date Rcd: 11/28/2016 Date Assigned: Date Opened: 11/28/2016 Date Closed: 12/2/2016

Rcd Method: Public Website

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS) PrimaryOffice: Buffalo, NY

Ref Agency: U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Other Civil Rights/Civil Liberties

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: HL-17-002256

Comments: I am an attorney representing (b) (6), (b) (7)(C), a detainee at the Buffalo Federal Detention Facility in Batavia, New York. This complaint is based on irregularities in the decision to deny his release from custody that was issued by ICE on November 15, 2016.

In early November, (b) (6), (b) (7)(C) was interviewed concerning his 180 days in detention following the final decision in his immigration case. Numerous documents were provided to Washington concerning his request to be released from detention. It does not appear that these documents, many of which dealt with his disabling injuries and other infirmities, were seriously considered by the office responsible for the decision to keep him detained. A copy of these records are in my possession. (b) (6), (b) (7)(C) contacted ICE after the decision came out and was informed that these documents did not arrive in Washington prior to the decision denying his release. We believe that these documents should be reviewed as his health may be seriously impaired if he remains in custody.

In addition, in their decision denying his release, ICE stated that they are working with the government of Palestine to secure his removal. This makes no sense as the United States government does not recognize a nation of Palestine. How is it possible to remove him to a country that the U.S. government does currently believe exists?

Please contact me at the numbers or email address above as soon as possible.

Sincerely,

(b) (6), (b) (7)(C)

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# Case Summary Report

## C17-ICE-BUF-04687

### People - Subjects

#### U.S. Immigration and Customs Enforcement (DHS)

Aka:

POB City:

DOB:

Address:

DHS Emp: NO

Phone:

Email:

#### Institution

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

### People - Complainants

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB:

Address: (b) (6), (b) (7)(C).

DHS Emp: No

Phone: (b) (6), (b) (7)(C)

Email: (b) (6), (b) (7)(C)

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

EOD:

State: NY

Zip: 1 (b) (6), (b) (7)(C)

### People - Witness

### People - Victims

### Violations

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# Case Summary Report

## C17-ICE-BUF-04687

### Case Dates:

Received:	11/28/2016	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	11/15/2016 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	11/15/2016 12:00:00 AM	Closed:	12/2/2016
Prb Decision:	11/15/2016 12:00:00 AM	Reopened:	

### Location

Airport:	Location:	
City:	State:	Zip:
Facility:	FFDO Airline:	
Investigation Loc:	Region:	
Transport Mode:		

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type:	Complaint	Referral Date:	12/2/2016	Response Date:	12/2/2016	Closed Date:	12/2/2016
Action:	Referred - No Reply	Agency Referred:	U.S. Immigration and Customs Enforcement - Office of Professional Responsibility (DHS)				

### Collaterals

### Uploaded Documents

Date Prepared:	12/2/2016	Grand Jury:	No
Doc Type:	Other Document(s)		
Description:	C17-ICE-BUF-04687.msg Box 1		

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Logged In As: (b) (6), (b) (7)(C)

Thursday, August 17, 2017

Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # -  
C1704687

Enforcement...

Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

## Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
12/02/2016	(b) (6), (b) (7)(C)	Other Document(s)	C17-ICE-BUF- 04687.msg Box 1	C17-ICE-BUF- 04687.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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# Office of Inspector General

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Friday, August 18, 2017

Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports

QIR

~~Complaint # -~~  
**C1708386**

~~Complaint Title -~~ **FNU LNU;  
CBP; Chicago, IL**

~~Status -~~ **Closed Not  
Converted**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred  
To

☐ DHS OIG Program Office ☒ Agency \*

Agency  
Referred  
To

TSA - Transportation Security Administration (DHS) \*

Referred  
Date

01/30/2017 \*

Date  
Closed

1/30/2017 \*



# Office of Inspector General

Enforcement Data System  
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Logged In As: (b) (6), (b) (7)(C)

Friday, August 18, 2017

Investigations

Role: OPS Group

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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

~~Complaint #~~  
**C1708386**

~~Complaint Title~~  
**FNU LNU;  
CBP; Chicago, IL**

~~Status~~ **Closed Not  
Converted**

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

[Upload Documents](#)

[Related Records](#)

[Log](#)

[Complaint-Action](#)

[Return](#)

**Initiate Complaint**

FNU LNU; CBP; Chicago, IL

Chars left **175**

[Spell Check](#)

**Other Reference Number**

BR-17-003019

[Add More](#)

**OIG Office**

Chicago, IL

**Date Incident Occurred**

1/26/2017

**Date Complaint Received**

1/27/2017

**Received By**

Baton Rouge Hotline

**Received From**

**DHS Agency Affected**

CBP - U.S. Customs and Border Protection (DHS)

**Allegation Priority Level** Level 3

**Allegation Category**

Civil Rights / Civil Liberties

**Allegation**

Profiling

**Allegation Detail**



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

8:32 A.M. CST

(b) (6), (b) (7)(C) is reporting O'Hare International Airport for discrimination towards his nephew (b) (6), (b) (7)(C) states they held (b) (6), (b) (7)(C) for 5 hours without letting any family member know of his location while they conducted screening. (b) (6), (b) (7)(C) believes his nephew was being racially profiled. (b) (6), (b) (7)(C) states his nephew had gone flown all across Europe without an issue, but was screened in O'Hare International Airport. (b) (6), (b) (7)(C) states his nephew is only visiting the United States for a small amount of time. \*

LSU Call Center submitter indicated that the incident location was: O'Hare International Airport

Executive Order

Chars left 3344

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field





Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Friday, August 18, 2017

Investigations

Role: OPS Group

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Dashboard | Initiate Complaint | NFC Emp Search | Re-Assign | Search Case/People Data | Case Special Skills | Reports | QIR

C

C1708386

Chicago, IL

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility



Print Page

\* Required Field



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Friday, August 18, 2017

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Role: OPS Group

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Chicago, IL

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/18/2017 10:16:10 AM	View Record
Related Records	View		8/18/2017 9:59:10 AM	View Record
Documents	View		8/18/2017 9:38:21 AM	View Document - C1708386 Box 1.msg
Documents	View		8/18/2017 8:49:25 AM	View Record
Notes	View		8/18/2017 8:48:48 AM	View Record
Location	View		8/18/2017 8:48:01 AM	View Record
People	View		8/18/2017 8:47:23 AM	View Record
Initiation	View		8/18/2017 8:45:31 AM	View Record
Initiation	View		2/22/2017 7:48:38 AM	View Record
Initiation	Edit		2/22/2017 7:48:38 AM	Record Edited
Initiation	View		2/22/2017 7:48:23 AM	View Record
Documents	View		2/16/2017 8:44:50 PM	View Document - C1708386 Box 1.msg
Documents	View		2/16/2017 8:44:46 PM	View Record
			2/16/2017 8:44:37	



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(b) (6), (b) (7)(C)

Initiation	View		PM	View Record
Documents	View		1/31/2017 8:57:18 AM	View Document - C1708386 Box 1.msg
Documents	View		1/31/2017 8:57:14 AM	View Record
Initiation	View		1/31/2017 8:56:40 AM	View Record
Notes	View		1/30/2017 5:00:50 PM	View Record
Initiation	View		1/30/2017 5:00:36 PM	View Record
Initiation	View	Thorne, Gary	1/30/2017 4:56:43 PM	View Record
Notes	View	Thorne, Gary	1/30/2017 4:56:06 PM	View Record
Reports	View	Thorne, Gary	1/30/2017 4:55:43 PM	View Case Summary Report
Initiation	View	Thorne, Gary	1/30/2017 4:55:34 PM	View Record
People	View	Thorne, Gary	1/30/2017 4:55:31 PM	View Record
People	Edit	System, EDS	1/30/2017 4:55:31 PM	System automated case title update by adding subject



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
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## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
People	Add	Thorne, Gary	1/30/2017 4:55:31 PM	Person Added
People	View	Thorne, Gary	1/30/2017 4:55:00 PM	View Record
People	Edit	System, EDS	1/30/2017 4:54:59 PM	System automated case title update from subject removed by user
People	Delete	Thorne, Gary	1/30/2017 4:54:59 PM	Person Deleted
People	View	Thorne, Gary	1/30/2017 4:54:54 PM	View Record
Initiation	View	Thorne, Gary	1/30/2017 4:54:49 PM	View Record
Initiation	Edit	Thorne, Gary	1/30/2017 4:54:47 PM	Record Edited
Initiation	View	Thorne, Gary	1/30/2017 4:54:26 PM	View Record
Notes	View	Thorne, Gary	1/30/2017 4:54:14 PM	View Record
Initiation	View	Thorne, Gary	1/30/2017 4:54:09 PM	View Record
Notes	Add	(b) (6), (b) (7)(C)	1/30/2017 1:43:11 PM	Note Added
Action	Edit	(b) (6), (b) (7)(C)	1/30/2017 1:43:11 PM	Action Edit
Action	View	(b) (6), (b) (7)(C)	1/30/2017 1:42:58 PM	View Record
			1/30/2017 1:42:47	



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Documents	View	(b) (6), (b) (7)(C)	PM	View Record
Documents	Add		1/30/2017 1:42:46 PM	Document Added
Documents	View		1/30/2017 1:42:33 PM	View Record
Reports	View		1/30/2017 1:41:11 PM	View Case Summary Report
Reports	View		1/30/2017 1:40:23 PM	View Case Summary Report
Initiation	View		1/30/2017 1:40:20 PM	View Record
Notes	View		1/30/2017 1:40:17 PM	View Record
Documents	View		1/30/2017 1:40:15 PM	View Record
Initiation	View		1/30/2017 1:40:10 PM	View Record
Convert Case	View	Lopez, Armando	1/30/2017 10:24:26 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	1/28/2017 9:21:09 PM	Note Added
Initiation	Edit		1/28/2017 9:21:09 PM	Record Edited



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	View	(b) (6), (b) (7)(C)	1/28/2017 9:20:42 PM	View Record
Notes	Add		1/27/2017 1:32:27 PM	Note Added
Initiation	Edit		1/27/2017 1:32:27 PM	Record Edited
Initiation	View		1/27/2017 1:32:20 PM	View Record
Initiation	Edit		1/27/2017 1:32:15 PM	Record Edited
Initiation	View		1/27/2017 1:30:42 PM	View Record
Notes	View		1/27/2017 1:27:53 PM	View Record
Initiation	View		1/27/2017 1:26:39 PM	View Record
Initiation	Add		1/27/2017 1:01:00 PM	Import from LSU Call Center Complaint Submission Form
People	Edit	System, EDS	1/27/2017 1:01:00 PM	System automated case title update by adding subject

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## Notes (6)

New Note



Print Page

Cre: Date	Not	Note	
By	Cre: Type		
Batc		LSU Call Center submitter indicated that the incident	
Rou 01/	STD	location was: O'Hare International Airport	<a href="#">Edit</a> <a href="#">Delete</a>
Hot			
Batc		LSU Call Center submitter of the allegation was:	
Rou 01/	STD	(b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C)	<a href="#">Edit</a> <a href="#">Delete</a>
Hot		(b) (6), (b) (7)(C); their Email is dhsoig@lsu.edu	
(b) (6), (b) (7)(C)	01/	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C)	<a href="#">Edit</a> <a href="#">Delete</a>
	STD	(b) (6), (b) (7)(C) on 1/27/2017 1:32:27 PM.	
(b) (6), (b) (7)(C)	01/	This case was forwarded to Chicago, IL by (b) (6), (b) (7)(C)	<a href="#">Edit</a> <a href="#">Delete</a>
	STD	on 1/28/2017 9:21:09 PM.	
Lop		This conversion request was rejected by Armando Lopez	
Arr	01/	of the Chicago, IL office on Jan 30 2017 10:25AM. Any	<a href="#">Edit</a> <a href="#">Delete</a>
	STD	questions regarding this rejection should be directed to	
		above named either by phone at (b) (6), (b) (7)(C) or email	
		at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Refer to TSA	
		OOI.	
(b) (6), (b) (7)(C)	01/	This case was referred to TSA - Transportation Security	<a href="#">Edit</a> <a href="#">Delete</a>
	STD	Administration (DHS) by (b) (6), (b) (7)(C) on 01/30/2017 with	
		no reply request. This case was closed on 1/30/2017	
		1:43:10 PM	

**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1708386** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(1)**

New Subject		
Name	City	State
LNU, FNU		
<a href="#">View</a> <a href="#">Delete</a>		

**Victims(0)**

New Victim		
Name	City	State
No records to display.		

**Complainants(1)**

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)	Norton Shores	MI
<a href="#">View</a> <a href="#">Delete</a>		

[Print  
Page](#)[Export  
All to  
Excel](#)**Witnesses(0)**

New Witness		
Name	City	State
No records to display.		

**Others(0)**

New Other		
Name	City	State
No records to display.		





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## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-CHI-08386

**Title:** FNU LNU; CBP; Chicago, IL

Date Rcd: 1/27/2017 Date Assigned: Date Opened: 1/27/2017 Date Closed: 1/30/2017  
Rcd Method: Baton Rouge Hotline Agent:  
Affected Agency: U.S. Customs and Border Protection (DHS) Primary Office: Chicago, IL  
Ref Agency: Transportation Security Administration (DHS)  
Alleg Type: Civil Rights / Civil Liberties \ Profiling  
Special: No Privacy: No Confidential: No Dollar Loss: \$0.00  
Joint Agency:  
Ref Cases: BR-17-003019  
Comments: 8:32 A.M. CST

(b) (6), (b) (7)(C) is reporting O'Hare International Airport for discrimination towards his nephew (b) (6), (b) (7)(C) states they held (b) (6), (b) (7)(C) for 5 hours without letting any family member know of his location while they conducted screening. (b) (6), (b) (7)(C) believes his nephew was being racially profiled. (b) (6), (b) (7)(C) states his nephew had gone flown all across Europe without an issue, but was screened in O'Hare International Airport. (b) (6), (b) (7)(C) states his nephew is only visiting the United States for a small amount of time.

LSU Call Center submitter indicated that the incident location was: O'Hare International Airport

Executive Order

### People - Subjects

#### LNU, FNU

Aka:	SSN:	EOD:
POB City:	POB State:	
DOB:	Alien Number:	
Address:	Company Name:	
	City:	State: Zip:
DHS Emp: YES	DHS Exec: No	
Phone:		
Email:		

#### LNU, FNU

Aka:	SSN:	EOD:
POB City:	POB State:	
DOB:	Alien Number:	
Address:	Company Name:	
	City:	State: Zip:
DHS Emp: YES	DHS Exec: No	
Phone:		
Email:		

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# Case Summary Report

## C17-CBP-CHI-08386

### People - Complainants

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB:

Address: (b) (6), (b) (7)(C).

DHS Emp: No

Phone: (b) (6), (b) (7)(C)

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

EOD:

State: MI

Zip: (b) (6), (b) (7)(C)

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received: 1/27/2017

Assigned:

Reassigned:

Prb Referral:

Retention:

Acknowledged:

Incident Start: 1/26/2017  
12:00:00  
AM

Incident End:

Approx: No

Police Report:

Police Rpt #:

Notified:

Reesponse:

Referred:

Investigation Comp: 1/26/2017  
12:00:00  
AM

Closed: 1/30/2017

Prb Decision: 1/26/2017  
12:00:00  
AM

Reopened:

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# Case Summary Report

## C17-CBP-CHI-08386

### Location

Airport: Location:  
City: Chicago State: IL Zip: 60666  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 1/30/2017 Response Date: 1/30/2017 Closed Date: 1/30/2017  
Action: Referred - No Reply Agency Referred: Transportation Security Administration (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: 1/30/2017 Grand Jury: No  
Doc Type: Box 1  
Description: C1708386 Box 1

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## Investigations

Role: OPS Group

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**Complaint # -  
C1708386**

IL

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### Investigation Documents(1)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
01/30/2017	(b) (6), (b) (7)(C)	Box 1	C1708386 Box 1	C1708386 Box 1.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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QIR

**Complaint # -** **Complaint Title -** **Status -** **Closed Not**  
**C1708448** **FNU LNU;** **Converted**  
**CBP; Dallas, TX**

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To ☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS) \*

Referred Date 01/31/2017 \*

Date Closed 1/31/2017 \*



# Office of Inspector General

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[Reports](#) [QIR](#)

**Complaint #**  
**C1708448**

**Complaint Title**  
**FNU LNU;  
CBP; Dallas, TX**

**Status**  
**Closed Not  
Converted**

[Initiation](#)

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[Return](#)

## Initiate Complaint

FNU LNU; CBP; Dallas, TX

Chars left 175

[Spell Check](#)

## Other Reference Number

201703499

[Add More](#)

OIG Office

Dallas, TX

Date Incident Occurred

Date Complaint Received

1/30/2017

Received By

JICMS

Received From

CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

DHS Agency Affected

CBP - U.S. Customs and Border Protection (DHS)

Allegation Priority Level Level 3

Allegation Category

Civil Rights / Civil Liberties

Allegation

Profiling

Allegation Detail



Print Initiation  
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[View/Print  
Case  
Summary  
Report](#)

**Narrative**

On January 24, 2017, the Joint Intake Center (JIC), Washington, D.C., received U.S. Customs and Border Protection (CBP) INFO Center referral, number 170121-000014, forwarding the allegation of (b) (6), (b) (7)(C). According to the information provided by CBP INFO Center, (b) (6), (b) (7)(C) alleged he was racially profiled and harassed by a CBP Immigration Officer at Dallas Fort Worth Airport and land borders from Texas to Mexico on a regular basis. This report documents the relevant material received.

Chars left 3491

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field





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Dallas, TX

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## Location



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Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/18/2017 1:51:35 PM	View Record
Related Records	View	(b) (6), (b) (7)(C)	8/18/2017 1:50:45 PM	View Record
Documents	View	(b) (6), (b) (7)(C)	8/18/2017 1:49:12 PM	View Document - 201703499.pdf
Documents	View	(b) (6), (b) (7)(C)	8/18/2017 1:47:48 PM	View Document - 201703499 CBP INFO CENTER Reference 170121-000014.msg
Documents	View	(b) (6), (b) (7)(C)	8/18/2017 1:46:17 PM	View Document - 201703499 AM.pdf
Documents	View	(b) (6), (b) (7)(C)	8/18/2017 1:45:22 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	8/18/2017 1:44:50 PM	View Record
Location	View	(b) (6), (b) (7)(C)	8/18/2017 1:44:08 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/18/2017 1:43:20 PM	View Record
People	View	(b) (6), (b) (7)(C)	8/18/2017 1:37:07 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/18/2017 1:36:40 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/18/2017 1:35:23 PM	View Record
Initiation	View	Thorne, Gary	2/17/2017 9:40:43 AM	View Record
			2/17/2017 9:40:34	



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Notes	View	Thorne, Gary	AM	View Record
Initiation	View	Thorne, Gary	2/17/2017 9:40:27 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	1/31/2017 2:07:59 PM	Note Added
Action	Edit		1/31/2017 2:07:58 PM	Action Edit
Action	View		1/31/2017 2:07:51 PM	View Record
Notes	View		1/31/2017 2:07:49 PM	View Record
Initiation	View		1/31/2017 2:07:18 PM	View Record
Documents	View		1/31/2017 9:11:14 AM	View Document - 201703499.pdf
Documents	View		1/31/2017 9:10:33 AM	View Document - 201703499 CBP INFO CENTER Reference 170121-000014.msg
Documents	View		1/31/2017 9:10:27 AM	View Document - 201703499 AM.pdf
Documents	View		1/31/2017 9:10:18 AM	View Record
Initiation	View		1/31/2017 9:10:15 AM	View Record



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C  
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Dallas, TX

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	View	(b) (6), (b) (7)(C)	1/30/2017 1:01:45 PM	View Record
Convert Case	View		1/30/2017 12:37:41 PM	View Record
Notes	Add		1/30/2017 11:47:42 AM	Note Added
Initiation	Edit		1/30/2017 11:47:42 AM	Record Edited
Initiation	View		1/30/2017 11:47:09 AM	View Record
Documents	View		1/30/2017 10:51:05 AM	View Record
Documents	Add		1/30/2017 10:51:01 AM	Document Added
Documents	Add		1/30/2017 10:51:01 AM	Document Added
Documents	Add		1/30/2017 10:51:01 AM	Document Added
Documents	View		1/30/2017 10:50:36 AM	View Record
Initiation	View		1/30/2017 10:50:20 AM	View Record
People	Add		1/30/2017 10:50:16 AM	Person Added
Location	Edit		1/30/2017 10:50:16 AM	Location Edited
Initiation	Add		1/30/2017 10:50:16 AM	Record Created

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# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Friday, August 18, 2017

Investigations

Role: OPS Group

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Dashboard | Initiate Complaint | NFC Emp Search | Re-Assign | Search Case/People Data | Case Special Skills | Reports | QIR

C  
C1708448

Dallas, TX

Converted

Initiation | People | Location of Offense | **Notes** | Upload Documents | Related Records | Log  
Complaint-Action

## Notes (3)

New Note



Print Page

Cre: Date: Note

By Cre: Type

Note

(b) (6), (b) (7)(C)	01/: STD	This case was forwarded to Dallas, TX by (b) (6), (b) (7)(C) on 1/30/2017 11:47:42 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	01/: STD	This conversion request was rejected by (b) (6), (b) (7)(C) of the Houston, TX office on Jan 30 2017 12:38PM. Any questions regarding this rejection should be directed to above named either by phone at (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Forward to CBP IA for review	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	01/: STD	This case was referred to CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 01/31/2017 with no reply request. This case was closed on 1/31/2017 2:08:00 PM	<a href="#">Edit</a> <a href="#">Delete</a>



## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1708448 [Complain](#)

Initiation **People** Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
LNU, FNU <a href="#">View</a> <a href="#">Delete</a>		

#### Victims(0)

New Victim		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		

#### Complainants(0)

New Complainant		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		



[Print](#)  
[Page](#)

[Export](#)  
[All to](#)  
[Excel](#)

#### Witnesses(0)

New Witness		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		

#### Others(0)

New Other		
Name	City	State
<input type="text"/>	<input type="text"/>	<input type="text"/>
No records to display.		



Homeland  
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C  
C1708448

Dallas, TX

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-DAL-08448

**Title:** FNU LNU; CBP; Dallas, TX

Date Rcd: 1/30/2017 Date Assigned: Date Opened: 1/30/2017 Date Closed: 1/31/2017

Rcd Method: JICMS

Agent:

Affected Agency: U.S. Customs and Border Protection (DHS)

PrimaryOffice: Dallas, TX

Ref Agency: U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

Alleg Type: Civil Rights / Civil Liberties \ Profiling

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: 201703499

Comments: On January 24, 2017, the Joint Intake Center (JIC), Washington, D.C., received U.S. Customs and Border Protection (CBP) INFO Center referral, number 170121-000014, forwarding the allegation of (b) (6), (b) (7)(C). According to the information provided by CBP INFO Center, (b) (6), (b) (7)(C) alleged he was racially profiled and harassed by a CBP Immigration Officer at Dallas Fort Worth Airport and land borders from Texas to Mexico on a regular basis. This report documents the relevant material received.

### People - Subjects

**LNU, FNU**

**Home**

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

**LNU, FNU**

**Work**

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

### People - Complainants

### People - Witness

### People - Victims

#### IMPORTANT NOTICE

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# Case Summary Report

## C17-CBP-DAL-08448

### Violations

---

#### Case Dates:

Received:	1/30/2017	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:		Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:		Closed:	1/31/2017
Prb Decision:		Reopened:	

---

#### Location

Airport:		Location:	
City:	Dallas	State:	TX
Facility:		FFDO Airline:	Zip:
Investigation Loc:		Region:	
Transport Mode:			

---

---

### Technical

---

#### Disposition - Criminal

---

#### Dispositions - Civil

---

#### Dispositions - Admin

---

#### MA

---

#### ROI / Referral

Case Type:	Complaint	Referral Date:	1/31/2017	Response Date:	1/31/2017	Closed Date:	1/31/2017
Action:	Referred - No Reply	Agency Referred:	U.S. Customs and Border Protection Office of Professional Responsibility (DHS)				

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### Collaterals

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# Case Summary Report

## C17-CBP-DAL-08448

### Uploaded Documents

Date Prepared: 1/30/2017 Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description: 201703499 AM

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Date Prepared: 1/30/2017 Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description: 201703499 CBP INFO CENTER Reference 170121-000014

---

Date Prepared: 1/30/2017 Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description: 201703499

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## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # -  
C1708448

TX

Status - Closed Not Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

### Investigation Documents(3)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
01/30/2017	(b) (6), (b) (7)(C)	Complaint Origination Document(s)	201703499 AM	201703499 AM.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
01/30/2017		Complaint Origination Document(s)	201703499 CBP INFO CENTER Reference 170121-000014	201703499 CBP INFO CENTER Reference 170121- 000014.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
01/30/2017		Complaint Origination Document(s)	201703499	201703499.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

Print  
Page



# Office of Inspector General

**Enforcement Data**  
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Logged In As: (b) (6), (b) (7)(C)

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Role: OPS Group

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[Reports](#) [QIR](#)

**Complaint #** **Complaint Title** **Status**  
**C1708629** **Kelly, John F.; Secretary; et al.; DSH...** **Closed**  
**Not Converted**

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[Related Records](#) [Log](#) [Complaint-Action](#)

## Action

**Action** Admin Closure



Print  
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**Admin  
Closure  
Details**

Chars left 4000

**Date  
Closed** 2/17/2017 \*



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**Complaint #**  
**C1708629**

**Complaint Title** **Kelly, John F.; Secretary; et al.; DSHQ...**

**Status** **Closed Not Converted**

[Initiation](#)

[People](#)

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[Return](#)

## Initiate Complaint

Kelly, John F.; Secretary; et al.; DSHQ

Chars left 159

[Spell Check](#)

## Other Reference Number

BR-17-003101

[Add More](#)

## OIG Office

Desk Officer

## Date Incident Occurred

2/1/2017

## Date Complaint Received

2/1/2017

## Received By

Baton Rouge Hotline

## Received From

## DHS Agency Affected

DHS - U.S. Department of Homeland Security

## Allegation Priority Level

Level 2

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Detainee / Prisoner / Suspect Related Abuse

## Allegation Detail



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

3:45 PM CST

(b) (6), (b) (7)(C) is reporting DHS Secretary Kelly and the CBP Agents employed at Dulles, O???Hare, and JFK International Airports. (b) (6), (b) (7)(C) claims Kelly lied in regards to his involvement in the presidential executive order banning certain individuals from entering the country. (b) (6), (b) (7)(C) says (b) (6), (b) (7)(C) also stated on television that DHS and all DHS Officials were involved in establishing the executive order, when it was actually congressionally backed. (b) (6), (b) (7)(C) states there were still individuals being held in detention as of January 30, 2017, which violates court orders issued on January 28, 2017. (b) (6), (b) (7)(C) claims there was an 18 month old baby, who was born in the U.S., that was detained in Chicago O???Hare International Airport for 12 hours, which is a violation of the child???s constitutional rights. (b) (6), (b) (7)(C) says she also doesn???t understand how CBP could handcuff young foreign children and have them detained for extended periods of time, as they did. (b) (6), (b) (7)(C) states CBP was also coercing detained individuals to sign removal orders. (b) (6), (b) (7)(C) claims there were some people returning home from vacations that were being

Chars left 2305

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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C  
C1708629

Secretary; et al.; DSH...

Converted

Initiation

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## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
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## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/18/2017 2:29:32 PM	View Record
Related Records	View		8/18/2017 2:28:38 PM	View Record
Documents	View		8/18/2017 2:27:15 PM	View Record
Notes	View		8/18/2017 2:26:46 PM	View Record
Location	View		8/18/2017 2:26:11 PM	View Record
People	View		8/18/2017 2:25:31 PM	View Record
Initiation	View		8/18/2017 2:23:55 PM	View Record
Action	Edit	Thorne, Gary	2/17/2017 9:39:21 AM	Action Edit
Notes	Add	Thorne, Gary	2/17/2017 9:39:21 AM	Note Added
Action	View	Thorne, Gary	2/17/2017 9:38:38 AM	View Record
Initiation	View	Thorne, Gary	2/17/2017 9:38:29 AM	View Record
Notes	View	Kennedy, Michele	2/17/2017 9:34:52 AM	View Record
Initiation	View	Kennedy, Michele	2/17/2017 9:34:50 AM	View Record
Documents	View	Kennedy, Michele	2/17/2017 9:34:47 AM	View Record
Initiation	View	Kennedy, Michele	2/17/2017 9:34:43 AM	View Record
Documents	View	(b) (6), (b) (7)(C)	2/16/2017 9:05:41 PM	View Record
Initiation	View		2/16/2017 8:49:03 PM	View Record
Documents	View		2/16/2017 8:48:57 PM	View Record
Initiation	View		2/16/2017 8:48:42 PM	View Record
Initiation	View		2/15/2017 11:38:47 AM	View Record
People	View		2/15/2017 11:38:39 AM	View Record
Initiation	View		2/15/2017 11:38:19 AM	View Record



Print  
Page



Reports	View	(b) (6), (b) (7)(C)	2/13/2017 11:22:32 AM	View Case Summary Report
Initiation	View		2/13/2017 11:15:58 AM	View Record
Documents	View		2/8/2017 10:58:57 AM	View Record
	1 2 3	Page: of 3	Page size:	Item 1 to 25 of 52



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Role: OPS Group

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C1708629

Secretary; et al.; DSH...

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Reports	View	(b) (6), (b) (7)(C)	2/8/2017 10:58:26 AM	View Case Summary Report
Initiation	View	(b) (6), (b) (7)(C)	2/8/2017 10:58:08 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	2/8/2017 10:56:38 AM	View Case Summary Report
Initiation	View	Thorne, Gary	2/1/2017 2:16:57 PM	View Record
Notes	Add	Thorne, Gary	2/1/2017 2:16:57 PM	Note Added
Initiation	Edit	Thorne, Gary	2/1/2017 2:16:57 PM	Record Edited
Initiation	View	Thorne, Gary	2/1/2017 2:16:33 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/1/2017 2:14:57 PM	View Record
People	View	(b) (6), (b) (7)(C)	2/1/2017 2:14:42 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/1/2017 2:12:51 PM	View Record
Notes	Add	(b) (6), (b) (7)(C)	2/1/2017 1:49:02 PM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	2/1/2017 1:49:02 PM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	2/1/2017 1:48:56 PM	View Record
			2/1/2017 1:48:56	



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Page

Initiation	Edit	(b) (6), (b) (7)(C)	PM	Record Edited
People	View	Kennedy, Michele	2/1/2017 1:44:40 PM	View Record
Initiation	View	Kennedy, Michele	2/1/2017 1:44:35 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/1/2017 1:41:22 PM	View Record
Location	View	(b) (6), (b) (7)(C)	2/1/2017 1:36:18 PM	View Record
Notes	View		2/1/2017 1:36:05 PM	View Record
Initiation	View		2/1/2017 1:35:55 PM	View Record
Notes	View		2/1/2017 1:26:26 PM	View Record
Initiation	View		2/1/2017 1:26:22 PM	View Record
People	View		2/1/2017 12:10:15 PM	View Record
Initiation	View		2/1/2017 12:09:34 PM	View Record
People	Edit	System, EDS	2/1/2017 10:45:27 AM	System automated case title update by adding subject
<div> <div>123</div> <div>Page: of 3</div> <div>Page size:</div> <div>Item 26 to 50 of 52</div> </div>				



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Friday, August 18, 2017

## Investigations

**Role: OPS Group**

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## Case Special Skills

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QIR

C1708629

**Secretary; et al.; DSHS...**

**Converted**

## Initiation

## People

## Location of Offense

## Notes

## Upload Documents

## Related Records

Log

## Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	Add	Baton Rouge Hotline	2/1/2017 10:45:27 AM	Import from LSU Call Center Complaint Submission Form
People	Edit	System, EDS	2/1/2017 10:45:27 AM	System automated case title update by adding subject

1

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3

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Secretary; et al.; DSH...

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (5)

New Note



Print Page

Cre:	Date:	Note	
By	Cre:	Type	
Batc		LSU Call Center submitter indicated that the incident	
Rou 02/(	STD	location was: Dulles International Airport, O'Hare	<a href="#">Edit</a> <a href="#">Delete</a>
Hot		International Airport, and JFK International Airport	
Batc		LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C)	
Rou 02/(	STD	(b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email	<a href="#">Edit</a> <a href="#">Delete</a>
Hot		is dhsoig@lsu.edu	
(b) (6), (b) (7)(C)	02/(	STD This case was forwarded to Desk Officer by (b) (6), (b) (7)(C)	<a href="#">Edit</a> <a href="#">Delete</a>
		(b) (6), (b) (7)(C) on 2/1/2017 1:49:02 PM.	
Tho	02/(	STD Desk Officer Hold: Waiting instruction from DAIGIs	<a href="#">Edit</a> <a href="#">Delete</a>
Gan			
Tho	02/:	STD This case was administratively closed by Gary Thorne on	<a href="#">Edit</a> <a href="#">Delete</a>
Gan		2/17/2017 9:39:21 AM with the following closure note:	
		Upon review/assessment it was determined that this	
		matter be admin closed.	



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## Investigations

Role: OPS Group

Home About Help **Log Off**

Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1708629 Complaint Title

Initiation People Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(2)

New Subject		
Name	City	State
Kelly, FNU		
		<a href="#">View</a> <a href="#">Delete</a>
LNU, FNU		
		<a href="#">View</a> <a href="#">Delete</a>

#### Witnesses(0)

New Witness		
Name	City	State
No records to display.		

#### Victims(0)

New Victim		
Name	City	State
No records to display.		

#### Others(0)

New Other		
Name	City	State
No records to display.		

#### Complainants(1)

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)		
		<a href="#">View</a> <a href="#">Delete</a>



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[Export All to Excel](#)



Homeland  
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C  
C1708629

Secretary; et al.; DSH...

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-DHS-DO-08629

**Title:** Kelly, John F.; Secretary; et al.; DSHQ

Date Rcd: 2/1/2017 Date Assigned: Date Opened: 2/1/2017 Date Closed: 2/17/2017

Rcd Method: Baton Rouge Hotline

Agent:

Affected Agency: U.S. Department of Homeland Security

PrimaryOffice: Desk Officer

Ref Agency:

Alleg Type: Civil Rights / Civil Liberties \ Detainee / Prisoner / Suspect Related Abuse

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: BR-17-003101

Comments: 3:45 PM CST

(b) (6), (b) (7) is reporting DHS Secretary Kelly and the CBP Agents employed at Dulles, O???Hare, and JFK International Airports. (b) (6), (b) (7) claims Kelly lied in regards to his involvement in the presidential executive order banning certain individuals from entering the country. (b) (6), (b) (7) says Kelly also stated on television that DHS and all DHS Officials were involved in establishing the executive order, when it was actually congressionally backed. (b) (6), (b) (7) states there were still individuals being held in detention as of January 30, 2017, which violates court orders issued on January 28, 2017. (b) (6), (b) (7) claims there was an 18 month old baby, who was born in the U.S., that was detained in Chicago O???Hare International Airport for 12 hours, which is a violation of the child???s constitutional rights. (b) (6), (b) (7) says she also doesn???t understand how CBP could handcuff young foreign children and have them detained for extended periods of time, as they did. (b) (6), (b) (7) states CBP was also coercing detained individuals to sign removal orders. (b) (6), (b) (7) claims there were some people returning home from vacations that were being detained as well. (b) (6), (b) (7) says there was one man in Baltimore, Maryland who is a U.S. citizen who was detained and his passport was taken from him. (b) (6), (b) (7) states several of the detained individuals were also not granted access to any attorneys. (b) (6), (b) (7) r claims Kelly also willfully lied stating green card holders were not impacted by the ban, but there was a green card holder detained in South Carolina who was flown back to Dubai. (b) (6), (b) (7) says the public deserves an explanation as to why Kelly is lying about the matter and what his involvement in the executive order was.

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### IMPORTANT NOTICE

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# Case Summary Report

## C17-DHS-DO-08629

### People - Subjects

#### Kelly, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

Male

EOD:

State:

Zip:

---

#### Kelly, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

Male

EOD:

State:

Zip:

---

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

---

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

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# Case Summary Report

## C17-DHS-DO-08629

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone: (b) (6), (b) (7)(C)  
Email: (b) (6), (b) (7)(C)

#### Work

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: Myrtle Beach State: SC Zip:  
DHS Exec: No

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	2/1/2017	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	2/1/2017 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	2/1/2017 12:00:00 AM	Closed:	2/17/2017
Prb Decision:	2/1/2017 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-DHS-DO-08629

### Location

Airport:	Location:	
City:	State:	Zip:
Facility:	FFDO Airline:	
Investigation Loc:	Region:	
Transport Mode:		

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type:	Complaint	Referral Date:	2/1/2017	Response Date:	2/1/2017	Closed Date:	2/17/2017
Action:	Admin Closure	Agency Referred:					

### Collaterals

### Uploaded Documents

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Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.0

Logged In As: (b) (6), (b) (7)(C)

Friday, August 18, 2017

## Investigations

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)

[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)

Complaint  
C1708629 et al.; DSH...

Converted

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#)  
[Complaint-Action](#)

## Investigation Documents(0)

[Upload New Document](#)



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status

No records to display.

Print  
Page



# Office of Inspector General

**Enforcement Data**  
**System v2.5.1**  
**Investigations**

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)

[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1708754**

**Complaint Title**  
**Political Appointee; et al....**

**Status**  
**Closed**  
**Not Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

## Action

**Action** Admin Closure



Print  
Page

**Admin  
Closure  
Details**

Chars left 4000

**Date  
Closed** 5/12/2017





# Office of Inspector General

Enforcement Data System  
v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

**Complaint #**  
**C1708754**

**Complaint Title** (b) (6), (b) (7)(C);  
**Political Appointee; et al....**

**Status** **Closed Not**  
**Converted**

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

[Upload Documents](#)

[Related Records](#)

[Log](#)

[Complaint-Action](#)

[Return](#)

## Initiate Complaint

(b) (6), (b) (7)(C); Political Appointee; et al.; ICE; Washington, DC

Chars left 139

[Spell Check](#)

## Other Reference Number

BR-17-003131

[Add More](#)

## OIG Office

Special Investigations Division

## Date Incident Occurred

2/2/2017

## Date Complaint Received

2/2/2017

## Received By

Baton Rouge Hotline

## Received From

## DHS Agency Affected

ICE - U.S. Immigration and Customs Enforcement (DHS)

**Allegation Priority Level** Level 3

## Allegation Category

Miscellaneous

## Allegation

Non-Criminal Misconduct

## Allegation Detail

Management



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

3:18 PM CST

The anonymous complainant would like to file a complaint against (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) for assisting in the draft of the latest executive order stopping refugees from entering the United States. The complainant stated that the offenders also kept important information from career ICE operators and lawyers.

Chars left 3659

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C1708754

Appointee; et al....

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

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Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field





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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

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Appointee; et al....

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/21/2017 9:46:03 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/21/2017 9:45:45 AM	View Record
Related Records	View	(b) (6), (b) (7)(C)	8/21/2017 9:43:42 AM	View Record
Documents	View	(b) (6), (b) (7)(C)	8/21/2017 9:42:54 AM	View Record
Notes	View	(b) (6), (b) (7)(C)	8/21/2017 9:42:17 AM	View Record
Location	View	(b) (6), (b) (7)(C)	8/21/2017 9:41:27 AM	View Record
People	View	(b) (6), (b) (7)(C)	8/21/2017 9:39:12 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	8/21/2017 9:36:18 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	5/12/2017 3:45:08 PM	Note Added
Action	Edit	(b) (6), (b) (7)(C)	5/12/2017 3:45:08 PM	Action Edit
Action	View	(b) (6), (b) (7)(C)	5/12/2017 3:44:55 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	5/12/2017 3:44:35 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	5/12/2017 3:44:26 PM	View Record
			5/12/2017 3:44:23	



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Initiation	View	(b) (6), (b) (7)(C)	PM	View Record
People	View		5/12/2017 3:44:19 PM	View Record
Initiation	View		5/12/2017 3:44:06 PM	View Record
Convert Case	View	Kennedy, Nancy	5/12/2017 11:17:01 AM	View Record
Notes	Add	Thorne, Gary	5/11/2017 10:39:23 PM	Note Added
Initiation	Edit	Thorne, Gary	5/11/2017 10:39:23 PM	Record Edited
Initiation	View	Thorne, Gary	5/11/2017 10:39:10 PM	View Record
Location	View	Thorne, Gary	5/11/2017 10:39:06 PM	View Record
Location	Edit	System, EDS	5/11/2017 10:39:06 PM	System automated case title update by location update
Location	Edit	Thorne, Gary	5/11/2017 10:39:06 PM	Location Edited
Location	View	Thorne, Gary	5/11/2017 10:38:59 PM	View Record
Initiation	View	Thorne, Gary	5/11/2017 10:38:53 PM	View Record
	1 2 3 4	Page:	of 4	Page size:
				Item 1 to 25 of 84



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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C1708754

Appointee; et al....

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
People	View	Thorne, Gary	5/11/2017 10:38:51 PM	View Record
People	Delete	Thorne, Gary	5/11/2017 10:38:50 PM	Person Deleted
People	View	Thorne, Gary	5/11/2017 10:38:45 PM	View Record
People	Add	Thorne, Gary	5/11/2017 10:38:45 PM	Person Added
People	View	Thorne, Gary	5/11/2017 10:38:21 PM	View Record
People	View	Thorne, Gary	5/11/2017 10:38:08 PM	View Record
People	Delete	Thorne, Gary	5/11/2017 10:38:07 PM	Person Deleted
People	Edit	System, EDS	5/11/2017 10:38:07 PM	System automated case title update from subject removed by user
People	View	Thorne, Gary	5/11/2017 10:38:03 PM	View Record
People	Edit	System, EDS	5/11/2017 10:38:02 PM	System automated case title update by adding subject
People	Add	Thorne, Gary	5/11/2017 10:38:02 PM	Person Added
People	View	Thorne, Gary	5/11/2017 10:37:39 PM	View Record
Initiation	View	Thorne, Gary	5/11/2017 10:37:35 PM	View Record
			5/11/2017	



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Initiation	Edit	Thorne, Gary	10:37:33 PM	Record Edited
Initiation	View	Thorne, Gary	5/11/2017 10:37:11 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	5/11/2017 12:03:07 PM	View Record
Initiation	View		5/11/2017 12:03:04 PM	View Record
Initiation	View		5/11/2017 11:14:05 AM	View Record
Initiation	View		5/11/2017 10:55:53 AM	View Record
Initiation	Edit		5/11/2017 10:55:53 AM	Record Edited
Initiation	View		5/11/2017 10:55:43 AM	View Record
Initiation	View	Thorne, Gary	5/11/2017 10:52:07 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	5/10/2017 8:40:40 AM	View Case Summary Report
Initiation	View	Thorne, Gary	5/10/2017 8:37:13 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/22/2017 7:49:58 AM	View Record
	1 2 3 4	Page:	of 4	Page size:
				Item 26 to 50 of 84



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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

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Appointee; et al....

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	Edit	(b) (6), (b) (7)(C)	2/22/2017 7:49:57 AM	Record Edited
Initiation	View		2/22/2017 7:49:43 AM	View Record
Documents	View		2/16/2017 12:19:32 PM	View Record
Initiation	View		2/16/2017 12:19:29 PM	View Record
People	View		2/16/2017 9:40:09 AM	View Record
Initiation	View		2/16/2017 9:39:17 AM	View Record
Initiation	View		2/16/2017 9:38:46 AM	View Record
Initiation	View		2/15/2017 9:17:20 AM	View Record
Initiation	View		2/13/2017 11:53:19 AM	View Record
Initiation	Edit		2/13/2017 11:53:19 AM	Record Edited
Initiation	View		2/13/2017 11:53:12 AM	View Record
Initiation	View		2/13/2017 9:51:31 AM	View Record
Initiation	View		2/9/2017 1:30:49 PM	View Record
Notes	View		2/9/2017 1:30:38 PM	View Record
Initiation	View		2/9/2017 1:30:03 PM	View Record
Documents	View		2/8/2017 11:02:59 AM	View Record
Reports	View		2/8/2017 11:01:45 AM	View Case Summary Report
Initiation	View		2/8/2017 11:01:18 AM	View Record
Reports	View		2/8/2017 10:59:29 AM	View Case Summary Report
Initiation	View		2/7/2017 3:05:51 PM	View Record
Reports	View		2/6/2017 6:33:12 PM	View Case Summary Report
Initiation	View		2/6/2017 6:31:43 PM	View Record



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Page

Notes	Add	(b) (6), (b) (7)(C)	2/3/2017 12:41:58 PM	Note Added
Initiation	Edit		2/3/2017 12:41:58 PM	Record Edited
Initiation	View		2/3/2017 12:41:41 PM	View Record
	1 2 3 4	Page:	of 4	Page size:
				Item 51 to 75 of 84



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C1708754

Appointee; et al....

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	View	(b) (6), (b) (7)(C)	2/3/2017 12:41:36 PM	View Record
Location	View	(b) (6), (b) (7)(C)	2/3/2017 12:41:35 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/3/2017 12:41:30 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/2/2017 7:37:32 PM	View Record
Notes	View	(b) (6), (b) (7)(C)	2/2/2017 7:36:52 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/2/2017 7:35:47 PM	View Record
Initiation	Add	Baton Rouge Hotline	2/2/2017 6:41:03 PM	Import from LSU Call Center Complaint Submission Form
People	Edit	System, EDS	2/2/2017 6:41:03 PM	System automated case title update by adding subject
People	Edit	System, EDS	2/2/2017 6:41:03 PM	System automated case title update by adding subject
1 2 3 4 Page: of 4 Page size: Item 76 to 84 of 84				



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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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Appointee; et al....

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Notes (6)

New Note



Print Page






Cre: Date	Not	Note	
By	Cre: Type		
Batc	02/	STD	LSU Call Center submitter indicated that the incident location was: Unknown Location
Hot			<a href="#">Edit</a> <a href="#">Delete</a>
Batc	02/	STD	LSU Call Center submitter of the allegation was: (b) (6), (b) (7)(C); their Phone Number is (b) (6), (b) (7)(C); their Email is dhsoig@lsu.edu
Hot			<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 2/3/2017 12:41:58 PM.
			<a href="#">Edit</a> <a href="#">Delete</a>
Tho	05/	STD	This case was forwarded to Special Investigations Division by Gary Thorne on 5/11/2017 10:39:24 PM.
Gary			<a href="#">Edit</a> <a href="#">Delete</a>
Ken	05/	STD	This conversion request was rejected by Nancy Kennedy of the Special Investigations Division office on May 12 2017 11:17AM. Any questions regarding this rejection should be directed to above named either by phone at or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Suggest this one be admin closed.
Nar			<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	05/	STD	This case was administratively closed by (b) (6), (b) (7)(C) on 5/12/2017 3:45:07 PM with the following closure note: NO ALLEGATION LISTED
			<a href="#">Edit</a> <a href="#">Delete</a>



**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1708754** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(3)**

New Subject			
 			
Name	City	State	
      			
(b) (6), (b) (7)(C)	WASHINGTON	DC	<a href="#">View</a> <a href="#">Delete</a>
	WASHINGTON	DC	<a href="#">View</a> <a href="#">Delete</a>

**Witnesses(0)**

New Witness			
 			
Name	City	State	
      			
No records to display.			





**Victims(0)**

New Victim			
 			
Name	City	State	
      			
No records to display.			

**Others(0)**

New Other			
 			
Name	City	State	
      			
No records to display.			

**Complainants(1)**

New Complainant			
 			
Name	City	State	
      			
LNU, FNU			<a href="#">View</a> <a href="#">Delete</a>

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Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C  
C1708754

Appointee; et al....

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-ICE-SID-08754

**Title:** (b) (6), (b) (7)(C); Political Appointee; et al.; ICE; Washington, DC

Date Rcd: 2/2/2017 Date Assigned: Date Opened: 2/2/2017 Date Closed: 5/12/2017

Rcd Method: Baton Rouge Hotline

Agent:

Affected Agency: U.S. Immigration and Customs Enforcement (DHS)

PrimaryOffice: Special Investigations Division

Ref Agency:

Alleg Type: Miscellaneous \ Non-Criminal Misconduct \ Management

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: BR-17-003131

Comments: 3:18 PM CST

The anonymous complainant would like to file a complaint against (b) (6), (b) (7)(C) and (b) (6), (b) (7)(C) for assisting in the draft of the latest executive order stopping refugees from entering the United States. The complainant stated that the offenders also kept important information from career ICE operators and lawyers.

### People - Subjects

(b) (6), (b) (7)(C)

**Home**

Male

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

(b) (6), (b) (7)(C)

**Work**

Male

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: YES

DHS Exec: No

Phone:

Email:

#### IMPORTANT NOTICE

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# Case Summary Report

## C17-ICE-SID-08754

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB: (b) (6), (b) (7)(C)

Address:

DHS Emp: YES

Phone:

Email:

Work

SSN: (b) (6), (b) (7)(C)

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

Male

EOD: (b) (6), (b) (7)(C)

State: DC Zip:

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB: (b) (6), (b) (7)(C)

Address:

DHS Emp: YES

Phone:

Email:

Home

SSN: (b) (6), (b) (7)(C)

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

Male

EOD: (b) (6), (b) (7)(C)

State: VA Zip: (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB: (b) (6), (b) (7)(C)

Address:

DHS Emp: YES

Phone:

Email:

Home

SSN: (b) (6), (b) (7)(C)

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

Female

EOD: (b) (6), (b) (7)(C)

State: DC Zip: (b) (6), (b) (7)(C)

(b) (6), (b) (7)(C)

Aka:

POB City:

DOB: (b) (6), (b) (7)(C)

Address:

DHS Emp: YES

Phone:

Email:

Work

SSN: (b) (6), (b) (7)(C)

POB State:

Alien Number:

Company Name:

City: (b) (6), (b) (7)(C)

DHS Exec: No

Female

EOD: (b) (6), (b) (7)(C)

State: DC Zip:

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# Case Summary Report

## C17-ICE-SID-08754

### People - Complainants

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: No

Phone:

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received: 2/2/2017

Prb Referral:

Incident Start: 2/2/2017  
12:00:00  
AM

Police Report:

Notified:

Investigation Comp: 2/2/2017  
12:00:00  
AM

Prb Decision: 2/2/2017  
12:00:00  
AM

Assigned:

Retention:

Incident End:

Police Rpt #:

Reesponse:

Closed: 5/12/2017

Reopened:

Reassigned:

Acknowledged:

Approx: No

Referred:

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# Case Summary Report

## C17-ICE-SID-08754

### Location

Airport: Location:  
City: Washington State: DC Zip:  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 5/11/2017 Response Date: 5/11/2017 Closed Date: 5/12/2017  
Action: Admin Closure Agency Referred:

### Collaterals

### Uploaded Documents

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## Investigations

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)

[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)

Complaint  
C1708754

Appointee; et al....

Converted

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#)  
[Complaint-Action](#)

### Investigation Documents(0)

[Upload New Document](#)



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status

No records to display.

Print  
Page



# Office of Inspector General

Enforcement Data System  
v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports

QIR

~~Complaint # -~~ ~~Complaint Title - Unknown;~~ ~~Status - Closed Not~~  
~~C1708937~~ ~~CBP; Dulles, VA~~ ~~Converted~~

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To ☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To CRCL - Civil Rights and Civil Liberties (DHS) \*

Referred Date 02/07/2017 \*

Date Closed 4/25/2017 \*





# Office of Inspector General

Enforcement Data System  
v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

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Role: OPS Group

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[Reports](#) [QIR](#)

**Complaint #**  
**C1708937**

**Complaint Title**  
**Unknown;  
CBP; Dulles, VA**

**Status**  
**Closed Not  
Converted**

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

[Upload Documents](#)

[Related Records](#)

[Log](#)

[Complaint-Action](#)

## Initiate Complaint

Unknown; CBP; Dulles, VA

Chars left 176

[Spell Check](#)

## Other Reference Number

17-04-CBP-0108, CL-17-000975

[Add More](#)

## OIG Office

Desk Officer

## Date Incident Occurred

2/6/2017

## Date Complaint Received

2/6/2017

## Received By

DHS Connect

## Received From

CRCL - Civil Rights and Civil Liberties (DHS)

## DHS Agency Affected

CBP - U.S. Customs and Border Protection (DHS)

## Allegation Priority Level

Level 2

## Allegation Category

Civil Rights / Civil Liberties

## Allegation

Denial of Rights / Due Process

## Allegation Detail



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

On January 31, 2017, CRCL reviewed an article that describes CBP's treatment of five-year-old (b) (6), (b) (7)(C), a U.S. citizen, at Washington Dulles International Airport who was traveling to the U.S. when the President signed the Executive Order. According to news reports, as well as a statement by Senator Chris Van Hollen, (b) (6), (b) (7)(C) was returning to the U.S. on his birthday accompanied by a cousin who is a lawful permanent resident of the U.S. According to reports, Senator Van Hollen and (b) (6), (b) (7)(C) mother provided CBP advanced notice that the child would be arriving into Dulles airport. After the two entered the U.S., CBP reportedly handcuffed (b) (6), (b) (7)(C) and held him without providing him access to his mother or legal representation for more than four hours.

Executive Order

Chars left 3222

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐

OIG Reviewed ☐

Cancel

Save

\* Required Field



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

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Role: OPS Group

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C  
C1708937

Dulles, VA

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C  
C1708937

Dulles, VA

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/21/2017 10:19:42 AM	View Record
Related Records	View		8/21/2017 10:18:46 AM	View Record
Documents	View		8/21/2017 10:16:53 AM	View Document - C1708937 _ 17-04-CBP-0108.pdf
Documents	View		8/21/2017 10:15:11 AM	View Document - 17-04-CBP-0108 (3).pdf
Documents	View		8/21/2017 10:13:41 AM	View Document - 17-04-CBP-0108 (2).pdf
Documents	View		8/21/2017 10:10:37 AM	View Document - 17-04-CBP-0108 (1).pdf
Documents	View		8/21/2017 10:02:14 AM	View Record
Notes	View		8/21/2017 10:01:39 AM	View Record
Location	View		8/21/2017 10:00:55 AM	View Record
People	View		8/21/2017 10:00:17 AM	View Record
Initiation	View		8/21/2017 9:58:53 AM	View Record
Action	View		8/21/2017 9:58:49 AM	View Record
Initiation	View		8/21/2017 9:58:40 AM	View Record
			4/25/2017 12:55:36	



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Page

Notes	Add	Thorne, Gary	PM	Note Added
Action	Edit	Thorne, Gary	4/25/2017 12:55:36 PM	Action Edit
Action	View	Thorne, Gary	4/25/2017 12:55:29 PM	View Record
Documents	View	Thorne, Gary	4/25/2017 12:55:27 PM	View Record
Documents	Add	Thorne, Gary	4/25/2017 12:55:27 PM	Document Added
Documents	View	Thorne, Gary	4/25/2017 12:54:56 PM	View Record
Notes	View	Thorne, Gary	4/25/2017 12:54:54 PM	View Record
Reports	View	Thorne, Gary	4/25/2017 12:54:33 PM	View Case Summary Report
Initiation	View	Thorne, Gary	4/25/2017 12:54:02 PM	View Record
Action	View	Thorne, Gary	4/25/2017 12:54:00 PM	View Record
Initiation	View	Thorne, Gary	4/25/2017 12:53:48 PM	View Record
Initiation	Edit	Thorne, Gary	4/25/2017 12:53:47 PM	Record Edited



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

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Role: OPS Group

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Dulles, VA

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	View	Thorne, Gary	4/25/2017 12:53:39 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	4/25/2017 9:17:06 AM	View Record
Initiation	View	Thorne, Gary	4/19/2017 10:57:11 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	4/6/2017 12:19:50 PM	View Case Summary Report
Reports	View		4/6/2017 9:57:33 AM	View Case Summary Report
Initiation	View		4/5/2017 4:13:45 PM	View Record
Initiation	View	Thorne, Gary	3/21/2017 9:11:41 AM	View Record
Initiation	View	Thorne, Gary	3/15/2017 1:36:05 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	3/3/2017 11:29:12 AM	View Record
Initiation	View		2/22/2017 7:50:24 AM	View Record
Initiation	Edit		2/22/2017 7:50:23 AM	Record Edited
Initiation	View		2/22/2017 7:50:11 AM	View Record
Documents	View		2/16/2017 12:51:31 PM	View Document - 17-04-CBP-0108 (3).pdf
Documents	View		2/16/2017 12:51:19 PM	View Document - 17-04-CBP-0108 (2).pdf
Documents	View		2/16/2017 12:51:02 PM	View Document - 17-04-CBP-0108 (1).pdf
Documents	View		2/16/2017 12:50:58 PM	View Record
Initiation	View		2/16/2017 12:36:16 PM	View Record
Notes	View		2/16/2017 12:35:27 PM	View Record
Logs	View		2/16/2017 12:33:00 PM	View Record
Initiation	View		2/16/2017 12:32:58 PM	View Record
Action	View		2/16/2017 12:32:51 PM	View Record
Documents	View		2/16/2017 12:29:05 PM	View Document - 17-04-CBP-0108 (1).pdf



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Page

Documents	View	(b) (6), (b) (7)(C)	2/16/2017 12:27:16 PM	View Document - 17-04-CBP-0108 (3).pdf
Documents	View		2/16/2017 12:25:01 PM	View Document - 17-04-CBP-0108 (2).pdf
Documents	View		2/16/2017 12:24:19 PM	View Document - 17-04-CBP-0108 (1).pdf
	1 2 3	Page: of 3	Page size:	Item 26 to 50 of 69



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# Office of Inspector General

Enforcement Data System v2.5.1

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Monday, August 21, 2017

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Role: OPS Group

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C  
C1708937

Dulles, VA

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Documents	View	(b) (6), (b) (7)(C)	2/16/2017 12:24:14 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 12:24:06 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 9:41:08 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 9:30:32 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	2/8/2017 11:04:01 AM	View Case Summary Report
Initiation	View	(b) (6), (b) (7)(C)	2/8/2017 11:03:50 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	2/7/2017 2:37:43 PM	View Case Summary Report
Initiation	View	(b) (6), (b) (7)(C)	2/7/2017 2:37:35 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/7/2017 10:09:59 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/7/2017 10:09:30 AM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	2/7/2017 10:09:30 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	2/7/2017 10:07:10 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	2/7/2017 8:23:57 AM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	2/7/2017 8:23:57 AM	Record Edited



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Initiation	View	(b) (6), (b) (7)(C)	2/7/2017 8:23:53 AM	View Record
Initiation	Edit		2/7/2017 8:23:52 AM	Record Edited
Initiation	View		2/7/2017 8:23:00 AM	View Record
People	Edit	System, EDS	2/6/2017 3:31:53 PM	System automated case title update by adding subject
Initiation	Add	DHS Connect	2/6/2017 3:31:53 PM	Import from DHS Connect Website
	1 2 3	Page: of 3	Page size:	Item 51 to 69 of 69



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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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Dashboard | Initiate Complaint | NFC Emp Search | Re-Assign | Search Case/People Data | Case Special Skills | Reports | QIR

C  
C1708937

Dulles, VA

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Initiation | People | Location of Offense | **Notes** | Upload Documents | Related Records | Log  
Complaint-Action

## Notes (3)

New Note



Print Page

Cre: Date	Not	Note	
By	Cre: Type		
DHS Cor	02/1 STD	DHS Connect website submitter of the allegation was: their Contact Name is (b) (6), (b) (7)(C); their Phone Number is 202 (b) (6), (b) (7)(C); their Email is CRCLOigReply@hq.dhs.gov; their Agency is Civil Rights and Civil Liberties (DHS)	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/1 STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 2/7/2017 8:23:58 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
Tho Gar	04/1 STD	This case was referred to CRCL - Civil Rights and Civil Liberties (DHS) by Gary Thorne on 02/07/2017 with no reply request. This case was closed on 4/25/2017 12:55:36 PM	<a href="#">Edit</a> <a href="#">Delete</a>



Logged In As: (b) (6), (b) (7)(C)

## Investigations

**Role: OPS Group**

[Home](#)   [About](#)   [Help](#)   [Log Off](#)

Dashboard	Initiate Complaint	NFC Emp Search	Re-Assign	Search Case/People Data	Case Special Skills	Reports	QIR
-----------	--------------------	----------------	-----------	-------------------------	---------------------	---------	-----

Complaint # - C1708937 Complaint Title -

Initiation	People	Location of Offense	Notes	Upload Documents	Related Records	Log	Complaint-Action
------------	--------	---------------------	-------	------------------	-----------------	-----	------------------

## Subject/Victim/Complainant/Witness/Other

## Subjects(1)

New Subject		
<div> <div></div> <div></div> <div></div> </div>		
Name	City	State
<div></div>	<div></div>	<div></div>
Unknown		<a href="#">View</a> <a href="#">Delete</a>

## Victims(0)




New Victim

Name	City	State
		

No records to display.

### Complainants(1)

New Complainant

Name	City	State
		
(b) (6), (b) (7)(C)		

[View](#) [Delete](#)



[Export All to Excel](#)

**Witnesses(0)**

New Witness

Name	City	State
		

No records to display.

**Others(0)**

New Other

Name	City	State
		
No records to display.		



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C  
C1708937

Dulles, VA

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-DO-08937

**Title:** Unknown; CBP; Dulles, VA

Date Rcd: 2/6/2017 Date Assigned: Date Opened: 2/6/2017 Date Closed: 4/25/2017  
Rcd Method: DHS Connect Agent:  
Affected Agency: U.S. Customs and Border Protection (DHS) PrimaryOffice: Desk Officer  
Ref Agency: Civil Rights and Civil Liberties (DHS)  
Alleg Type: Civil Rights / Civil Liberties \ Denial of Rights / Due Process  
Special: No Privacy: No Confidential: No Dollar Loss: \$0.00  
Joint Agency:  
Ref Cases: 17-04-CBP-0108  
CL-17-000975

Comments: On January 31, 2017, CRCL reviewed an article that describes CBP's treatment of five-year-old (b) (6), (b) (7)(C), a U.S. citizen, at Washington Dulles International Airport who was traveling to the U.S. when the President signed the Executive Order. According to news reports, as well as a statement by Senator Chris Van Hollen, (b) (6), (b) (7)(C) was returning to the U.S. on his birthday accompanied by a cousin who is a lawful permanent resident of the U.S. According to reports, Senator Van Hollen and (b) (6), (b) (7)(C) mother provided CBP advanced notice that the child would be arriving into Dulles airport. After the two entered the U.S., CBP reportedly handcuffed (b) (6), (b) (7)(C) and held him without providing him access to his mother or legal representation for more than four hours.

Executive Order

### People - Subjects

#### Unknown

#### Institution

Aka:	SSN:	EOD:
POB City:	POB State:	
DOB:	Alien Number:	
Address:	Company Name:	
	City:	State: Zip:
DHS Emp: NO	DHS Exec: No	
Phone:		
Email:		

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# Case Summary Report

## C17-CBP-DO-08937

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	2/6/2017	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	2/6/2017 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	2/6/2017 12:00:00 AM	Closed:	4/25/2017
Prb Decision:	2/6/2017 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-CBP-DO-08937

### Location

Airport: Location:  
City: Dulles State: VA Zip:  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 2/7/2017 Response Date: 2/7/2017 Closed Date: 4/25/2017  
Action: Referred - No Reply Agency Referred: Civil Rights and Civil Liberties (DHS)

### Collaterals

### Uploaded Documents

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Description:

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Description:

Date Prepared: 4/25/2017 Grand Jury: No

Doc Type: Box 1

Description: C1708937 \_ 17-04-CBP-0108

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# Trump's Travel Order Condemned by Bethesda Mother of Young Boy Detained at Dulles

5-year-old was flying home on his birthday after trip abroad to visit  
relatives

**BY BETHANY RODGERS**

*Published: 2017.02.01 02:03*

The Bethesda mother  
whose 5-year-old son was  
detained for hours at a  
Virginia airport while  
traveling home from  
overseas is calling



President Donald Trump's executive order on immigration "counter to everything America stands for."

The boy, Artiman Jalali, was isolated from his mother and legal representation for more than four hours at Washington Dulles International Airport on Saturday, according to

news reports and a press release from U.S. Sen. Chris Van Hollen. Artiman had been traveling on his birthday with a cousin after a trip abroad to visit relatives and was among those held by federal agents after Trump signed the executive order Friday.

"Never would I have believed that my 5-year-old son, who is an American-born citizen, would be detained by authorities because of where his family comes from," his mother, Shohreh Rahnama, said in a statement released Wednesday.

Multiple [news outlets have reported](#) that Rahnama is from Iran and currently lives in Bethesda.



Crowds gathered at Dulles airport over the weekend to protest President Donald Trump's executive order on immigration.

VIA U.S. REP. JAMIE RASKIN'S FACEBOOK PAGE

“I came to this nation for a better life for my family, and we are so proud to be a part of the diverse communities that make up the United States,” she said.

In the statement released by Van Hollen's office, Rahnama said she contacted the senator as soon as she learned that Trump executed an order temporarily barring travel from seven Muslim-majority countries.

At the time, the boy “was still on the plane with my niece, and I didn't know what would happen to them when they arrived at the airport,” Rahnama said.

Van Hollen notified U.S. Customs and Border Protection of the young child's pending arrival and asked federal officials to escort the boy to his mother, but his requests were denied, according to the press release. The federal agents at Dulles also refused to tell Van Hollen if Artiman had been released on Saturday, according to the statement.

News cameras captured the moment when Artiman was finally reunited with his mother, who showered him with kisses as he rested on her shoulder.

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In his statement, Van Hollen said he was glad Rahnama stepped forward to share her story.

“[I]t’s so important that President Trump and all Americans see the real-world impact of this unlawful executive order,” the Democratic senator said. “It not only makes our country less safe and tarnishes our longstanding ideals, it also tramples on the rights of U.S. citizens like my 5-year-old constituent, Artiman.”

A number of congressional representatives headed to international airports over the weekend, seeking to determine if their constituents were being denied reentry to the country.

U.S. Rep. Jamie Raskin (D-Takoma Park) went to Dulles on Sunday after hearing from several concerned relatives and friends of travelers. However, Raskin wasn’t even allowed to speak with customs agents, said Lauren Doney, the congressman’s spokeswoman.

“It’s just been really difficult to get answers and information in general aside from what’s out there publicly,” Doney said.

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**BethesdaBall** • a day ago

This is disgusting.

The child is 5 AND an American citizen, FFS.

No green card, no travel papers... an AMERICAN citizen, born in the USA.

WTF?

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**Thought Leader** ➔ BethesdaBall • a day ago

It is likely, although not stated in the article, that the 5 year old minor was being accompanied by his cousin, who herself was NOT a citizen. Therefor CBP did the correct thing in detaining both of them, so as not to process an unaccompanied minor into the arrivals hall of IAD.

 |  • Reply • Share ›



**Crickey** ➔ Thought Leader • 21 hours ago

"so as not to process an unaccompanied minor into the arrivals hall of IAD."

That literally made no sense.

2  |  • Reply • Share ›



**josfitz** ➔ Crickey • 17 hours ago

But does it make sense figuratively? Okay, I'll clear up this vast mystery. What Thought Leader meant was that after being detained until their credentials were checked they were cleared for entry into the United States of America.

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**Crickey** ➔ josfitz • 5 hours ago

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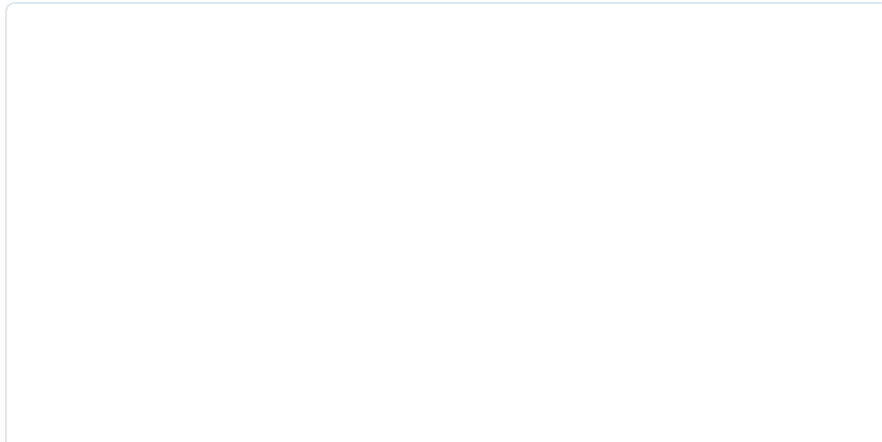
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These lost pet donation boxes are really part of a for-profit business scheme, consumer protection office says:

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**County Consumer Protection Office Issues Warning about Checkout C...**

Containers typically offer candy in return for a small donation and feature a photo of a lost pet or child

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*UNITED STATES SENATOR FOR MARYLAND*



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## Van Hollen, Mother of Young Boy Detained Because of Trump's Immigration Ban Speak Out

[Home \(/\)](#)

Wednesday, February 01, 2017

From the moment President Trump's executive order on immigrants and refugees was signed, U.S. Senator Chris Van Hollen has been working on behalf of Marylanders who were blindsided by this despicable action. One of the more disturbing cases that came into his office was that of 5-year-old Artiman Jalali. His mother, Shohreh Rahnema, reached out to the office because her son was traveling on his birthday with his cousin after visiting family overseas. Artiman is an American-



born citizen and his cousin is a lawful permanent resident of the United States. Van Hollen's office immediately reached out to U.S. Customs and Border Protection to give advance notice of the young child's arrival so they would be prepared to escort Artiman to his mother at Dulles-Washington International Airport. Twice, the office asked that he be escorted to Ms. Rahnama – and twice those requests were refused. Senator Van Hollen also personally called U.S. Customs and Border Protection at Dulles Airport, but they refused to tell him if Artiman had been released. This 5-year-old American boy was held without access to his mother or legal representation for more than 4 hours.

**Shohreh Rahnama said**, “I reached out to Senator Van Hollen's office as soon as I heard about President Trump's order, terrified for my son. He was still on the plane with my niece, and I didn't know what would happen to them when they arrived at the airport. His office immediately sprang into action, and I'm so thankful for his work. I know I'm just one of many scared families who called the Senator's office that day, but he did everything in his power to get my son to me safely. I came to this nation for a better life for my family, and we are so proud to be a part of the diverse communities that make up the United States. Never would I have believed that my 5-year-old son, who is an American-born citizen, would be detained by authorities because of where his family comes from. And we were lucky – many people were immediately sent back to their countries or barred from getting on their planes in the first place. This executive order is shameful, it has created widespread fear in my community, and it is counter to everything America stands for.”

This unbelievable story has gained so much attention that White House Press Secretary Sean Spicer was asked about it (<http://www.vox.com/policy-and-politics/2017/1/30/14442528/trump-muslim-ban-sean-spicer-5-year-old>) at a recent briefing. He defended the detention of Artiman, asserting – without evidence – that children pose a risk to the United States.

**Senator Van Hollen said**, “I want to thank Ms. Rahnama for being willing to share her story – it's so important that President Trump and all Americans see the real-world impact of this unlawful executive order. It not only makes our country less safe and tarnishes our longstanding ideals, it also tramples on the rights of U.S. citizens like my 5-year-old constituent, Artiman. He never should have been treated this way by the United States government – on his birthday, of all days. The ordeal that this family endured never should have happened. Sadly, our President continues to pursue this xenophobic policy despite no evidence that it would make us more safe – and ample evidence that it would embolden our enemies. I'll keep fighting on behalf of Artiman, his family, and all of those affected by this dangerous and disgraceful policy.”

In addition to fighting on behalf of the families he represents, Senator Van Hollen has also introduced legislation to block this executive order. He has joined with U.S. Senator Chris Murphy (D-Conn.) to introduce legislation to withhold any funding to enforce the executive order and declares it illegal based on the 1965 Immigration and Nationality Act, which banned discrimination against immigrants on the basis of national origin. Van Hollen and U.S. Senator Diane Feinstein (D-Calif.) have introduced legislation to completely rescind the order. And he supports a bill from U.S. Senator Patrick Leahy (D-Vt.) to state America's policy to remain a global leader in welcoming refugees and asylum seekers.

**Issues:**


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Chris Van Hollen

@ChrisVanHollen

The chaos created by Donald Trump's dangerous executive order continues, & kids w/ cancer are some of its victims. [abcnews.go.com/Health/childre...](http://abcnews.go.com/Health/childre...)

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## Boy, 5, handcuffed at US border for being ‘security threat’ to USA



[Georgia Diebelius for Metro.co.uk](#)Tuesday 31 Jan 2017 12:38 pm



The boy was later reunited with his mum (Picture: CNN)

A five-year-old boy was reportedly handcuffed and held in custody for five hours because he may have been 'a threat to America'.

The child was one of more than 100 people held at airports across the United States after Donald Trump signed an order banning travel from seven majority Muslim countries.



[UK ivory sale petition to be debated in parliament after hitting 100,000 signatures](#)

At Washington DC's Dulles Airport, the schoolboy was allegedly separated from his mother after he was deemed as a possible threat.

He was later identified to be a US citizen who lives in Maryland.

Speaking after the incident, Donald Trump's Press Secretary Sean Spicer said: 'To assume that just because of someone's age and gender that they don't pose a threat would be misguided and wrong.'



White House spokesman Sean Spicer spoke out following the incident (Picture: Reuters/ Kevin Lamarque)

The little boy was seen on CNN being showered by kisses from his mum as they were reunited.

According to the [Mirror](#), Senator Chris Van Hollen, who revealed that the child was from America, described the incident as 'outrageous'.

He allegedly added that the boy was detained despite authorities having advance notice of his arrival.



[Rival petition launched in support of Donald Trump getting a state visit](#)

Van Hollen added that he later tried to see if the child had been released – but was refused information by airport authorities.

On Friday, Trump signed an executive order banning refugees from entering the country, during a Pentagon swearing-in ceremony for Secretary of Defence, James Mattis.

He claims that the order is designed to 'prohibit radical terrorists from entering the country' – however, it will temporarily ban any refugee from entering the United States.

No new visas will be issued from Iran, Iraq, Libya, Somalia, Sudan, Syria or Yemen for at least 30 days.

An indefinite ban will be implemented on Syrian refugees.

Refugees from the other six countries will be banned for 120 days.

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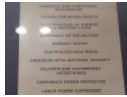
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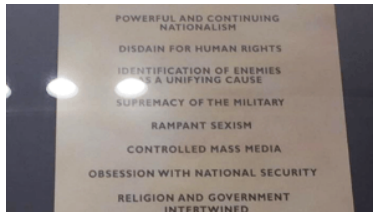
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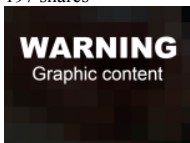


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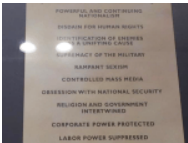


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C1708937**

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Monday, August 21, 2017

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QIR

~~Complaint # - C1709058~~ ~~Complaint Title - Unknown; Dulles, VA~~ ~~Status - Closed Not Converted~~

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Action Referred - No Reply



Referred To

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Agency Referred To

CRCL - Civil Rights and Civil Liberties (DHS) \*

Referred Date

02/08/2017 \*

Date Closed

6/2/2017 \*



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**Complaint #** **C1709058** **Complaint Title** **Unknown; Dulles, VA** **Status** **Closed Not Converted**

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## Initiate Complaint

Unknown; Dulles, VA

Chars left 181

[Spell Check](#)

## Other Reference Number

17-04-CBP-0115, CL-17-000982

[Add More](#)

## OIG Office

Desk Officer

## Date Incident Occurred

2/7/2017

## Date Complaint Received

2/7/2017

## Received By

DHS Connect

## Received From

CRCL - Civil Rights and Civil Liberties (DHS)

## DHS Agency Affected

CBP - U.S. Customs and Border Protection (DHS)

**Allegation Priority Level** Level 3

## Allegation Category

Miscellaneous

## Allegation

Suspicious Activity (Criminal / Non-Criminal Misconduct)

## Allegation Detail



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Case  
Summary  
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## Narrative

THIS MATTER RELATES TO EO13769. On January 31, 2017, CRCL reviewed an article published on Slate entitled The travelers trapped in horrific limbo by Trump's immigration order. The article describes the case of (b) (6), (b) (7)(C), brothers, who are citizens of Yemen and hold U.S. green cards. The brothers are also named plaintiffs in Case 1:17-cv-00116-LMB-TCB pending in the U.S. District Court for the Eastern District of Virginia. According to the article, CBP denied the brothers entry on Saturday, January 29 pursuant to the Executive Order, Protecting the Nation from Foreign Terrorist Entry into the United States. The article reports that CBP officers handcuffed the brothers while they were detained, and coerced them into signing the I-407, by which "they surrendered their green cards, under the threat of being barred from the U.S. for the next five years." According to counsel representing the brothers, CBP "straight-up bullied [them] into having their green cards taken away." The article further reports that the brothers were not given copies of any of the documents that they were forced to sign before they were deported to Addis Ababa.

Chars left 2577

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐OIG Reviewed ☐

Cancel

Save

\* Required Field



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Monday, August 21, 2017

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Initiation

People

Location of Offense

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## Location



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Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/21/2017 10:49:55 AM	View Record
Related Records	View		8/21/2017 10:45:59 AM	View Record
Documents	View		8/21/2017 10:43:06 AM	View Document - DHS OIG C1709058 .msg
Documents	View		8/21/2017 10:41:42 AM	View Document - 17-04-CBP-0115.pdf
Documents	View		8/21/2017 10:38:59 AM	View Record
Notes	View		8/21/2017 10:38:23 AM	View Record
Location	View		8/21/2017 10:36:48 AM	View Record
People	View		8/21/2017 10:36:12 AM	View Record
Initiation	View		8/21/2017 10:33:49 AM	View Record
Notes	Add		6/2/2017 12:42:39 PM	Note Added
Action	Edit		6/2/2017 12:42:39 PM	Action Edit
Action	View		6/2/2017 12:42:28 PM	View Record
Documents	View		6/2/2017 12:42:28 PM	View Record
Documents	Add		6/2/2017 12:42:27 PM	Document Added
Documents	View		6/2/2017 12:42:14 PM	View Record
Initiation	View		6/2/2017 12:41:10 PM	View Record
Documents	View		6/2/2017 12:41:03 PM	View Record
Reports	View		6/2/2017 12:40:32 PM	View Case Summary Report
Initiation	View		6/2/2017 12:40:11 PM	View Record
Initiation	View		6/2/2017 12:30:05 PM	View Record
Initiation	View		6/2/2017 11:19:01 AM	View Record
Initiation	Edit		6/2/2017 11:18:59 AM	Record Edited



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Initiation	View	(b) (6), (b) (7)(C)	6/2/2017 11:18:39 AM	View Record
Reports	View		5/10/2017 8:43:41 AM	View Case Summary Report
Initiation	View	Thorne, Gary	4/19/2017 10:57:52 AM	View Record
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## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Reports	View	(b) (6), (b) (7)(C)	4/6/2017 12:21:12 PM	View Case Summary Report
Initiation	View	(b) (6), (b) (7)(C)	4/5/2017 4:18:49 PM	View Record
Documents	View	Merchant, Roger	3/13/2017 1:17:39 PM	View Document - 17-04-CBP-0115.pdf
Documents	View	Merchant, Roger	3/13/2017 1:17:33 PM	View Record
Initiation	View	Merchant, Roger	3/13/2017 1:17:20 PM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/22/2017 7:51:01 AM	View Record
Initiation	Edit	(b) (6), (b) (7)(C)	2/22/2017 7:51:01 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	2/22/2017 7:50:46 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 9:42:12 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 9:31:20 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/15/2017 9:20:26 AM	View Record
Reports	View	(b) (6), (b) (7)(C)	2/8/2017 11:05:10 AM	View Case Summary Report
Initiation	View	(b) (6), (b) (7)(C)	2/8/2017 11:04:33 AM	View Record
			2/8/2017 11:01:42	



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Reports	View	(b) (6), (b) (7)(C)	AM	View Case Summary Report
Initiation	View		2/8/2017 9:39:40 AM	View Record
Initiation	Edit		2/8/2017 9:39:36 AM	Record Edited
Initiation	View		2/8/2017 9:38:01 AM	View Record
Initiation	Edit		2/8/2017 9:37:58 AM	Record Edited
Reports	View		2/8/2017 9:36:47 AM	View Case Summary Report
Initiation	View		2/8/2017 9:35:49 AM	View Record
Notes	Add		2/8/2017 9:11:30 AM	Note Added
Initiation	Edit		2/8/2017 9:11:30 AM	Record Edited
Initiation	View		2/8/2017 9:10:36 AM	View Record
People	Edit	System, EDS	2/7/2017 3:53:54 PM	System automated case title update by adding subject
Initiation	Add	DHS Connect	2/7/2017 3:53:54 PM	Import from DHS Connect Website
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Monday, August 21, 2017

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Dulles, VA

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Initiation | People | Location of Offense | **Notes** | Upload Documents | Related Records | Log  
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## Notes (3)

New Note



Print Page

Cre:	Date:	Note	
By	Cre:	Type	
DHS Cor	02/08/2017	STD	DHS Connect website submitter of the allegation was: their Contact Name is (b) (6), (b) (7)(C); their Phone Number is 202 (b) (6), (b) (7)(C); their Email is CRCL0igReply@hq.dhs.gov; their Agency is Civil Rights and Civil Liberties (DHS) <a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/08/2017	STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 2/8/2017 9:11:31 AM. <a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	06/02/2017	STD	This case was referred to CRCL - Civil Rights and Civil Liberties (DHS) by (b) (6), (b) (7)(C) on 02/08/2017 with no reply request. This case was closed on 6/2/2017 12:42:40 PM <a href="#">Edit</a> <a href="#">Delete</a>

**Investigations**

Role: OPS Group

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New Subject		
Name	City	State
Unknown		
<a href="#">View</a> <a href="#">Delete</a>		

**Victims(0)**

New Victim		
Name	City	State
No records to display.		

**Complainants(1)**

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)		
<a href="#">View</a> <a href="#">Delete</a>		

[Print  
Page](#)  
[Export  
All to  
Excel](#)**Witnesses(0)**

New Witness		
Name	City	State
No records to display.		

**Others(0)**

New Other		
Name	City	State
No records to display.		



Homeland  
Security

# Office of Inspector General

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Monday, August 21, 2017

Investigations

Role: OPS Group

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## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-DO-09058

**Title:** Unknown; Dulles, VA

Date Rcd: 2/7/2017 Date Assigned: Date Opened: 2/7/2017 Date Closed: 6/2/2017  
Rcd Method: DHS Connect Agent:  
Affected Agency: U.S. Customs and Border Protection (DHS) PrimaryOffice: Desk Officer  
Ref Agency: Civil Rights and Civil Liberties (DHS)  
Alleg Type: Miscellaneous \ Suspicious Activity (Criminal / Non-Criminal Misconduct)  
Special: No Privacy: No Confidential: No Dollar Loss: \$0.00  
Joint Agency:  
Ref Cases: 17-04-CBP-0115  
CL-17-000982

Comments: THIS MATTER RELATES TO EO13769. On January 31, 2017, CRCL reviewed an article published on Slate entitled The travelers trapped in horrific limbo by Trump's immigration order. The article describes the case of (b) (6), (b) (7)(C), who are citizens of Yemen and hold U.S. green cards. The brothers are also named plaintiffs in Case 1:17-cv-00116-LMB-TCB pending in the U.S. District Court for the Eastern District of Virginia. According to the article, CBP denied the brothers entry on Saturday, January 29 pursuant to the Executive Order, Protecting the Nation from Foreign Terrorist Entry into the United States. The article reports that CBP officers handcuffed the brothers while they were detained, and coerced them into signing the I-407, by which "they surrendered their green cards, under the threat of being barred from the U.S. for the next five years." According to counsel representing the brothers, CBP "straight-up bullied [them] into having their green cards taken away." The article further reports that the brothers were not given copies of any of the documents that they were forced to sign before they were deported to Addis Ababa. The article also describes CBP's conduct with respect to other lawful immigrants; specifically, CBP officers have "turned [them] away, denied access to medication, and prevented [them] from speaking to counsel."

Executive Order

### People - Subjects

Unknown	Institution
Aka:	SSN: EOD:
POB City:	POB State:
DOB:	Alien Number:
Address:	Company Name:
	City: State: Zip:
DHS Emp: NO	DHS Exec: No
Phone:	
Email:	

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# Case Summary Report

## C17-CBP-DO-09058

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	2/7/2017	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	2/7/2017 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	2/7/2017 12:00:00 AM	Closed:	6/2/2017
Prb Decision:	2/7/2017 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-CBP-DO-09058

### Location

Airport: Location:  
City: Dulles State: VA Zip:  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 2/8/2017 Response Date: 2/8/2017 Closed Date: 6/2/2017  
Action: Referred - No Reply Agency Referred: Civil Rights and Civil Liberties (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description:

Date Prepared: 6/2/2017 Grand Jury: No

Doc Type: Box 1

Description: DHS OIG C1709058

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JURISPRUDENCE

THE LAW, LAWYERS, AND THE COURT.

JAN. 29 2017 2:24 PM

# The Travelers Trapped in Horrific Limbo by Trump's Immigration Order

Judicial stays couldn't protect everyone detained at U.S. airports.

By Dahlia Lithwick



Protesters gather at the international arrivals area of Dulles International Airport on Saturday in Sterling, Virginia.

Paul J. Richards/AFP/Getty Images

In the short term, at least some of the plaintiffs detained at airports across the country this past weekend have seen **some judicial relief since Saturday night.**

The two named plaintiffs in the suit filed in New York, Hameed Khalid Darweesh and Haider Sameer Abdulkareem Alshawi, had been released by Saturday night. The first 100 days. Every day. Help us hold the Trump administration accountable. Join Slate Plus.

two named plaintiffs in a Massachusetts lawsuit, Mazdak Pourabdollah Tootkaboni and Arghavan Louhghalam, both associate professors at the University of Massachusetts-Dartmouth, were also **allowed to leave Boston's Logan Airport** Saturday night.



DAHLIA LITHWICK

Dahlia Lithwick writes about the courts and the law for *Slate*, and hosts the podcast **Amicus**.

---

But that isn't the case for Tareq Aqel Mohammed Aziz and Ammar Aqel Mohammed Aziz. The two young men, citizens of Yemen and lawful holders of U.S. green cards, were refused entry to the United States at Dulles Airport on Saturday, and are now trapped in what their lawyer described as "Tom Hanks limbo" at the Addis Ababa airport in Ethiopia.

After President Trump signed his Advertisement executive order suspending aliens from Syria, Iran, Iraq, Libya, Somalia, Sudan, and Yemen from entering the United States for 90 days, lawful immigrants were trapped at airports around the country. Some of them were already on planes when the order went into effect. Between 50 and 60 people were held at **Washington Dulles International Airport** in Virginia, detained by **U.S. Customs and Border Protection** agents. For most of the day they were forbidden from meeting with their attorneys.

At about 9 p.m. Saturday night, Leonie Brinkema, a federal judge in the Eastern District of Virginia, issued a **temporary restraining order** that expressly provided the U.S. government must "**permit lawyers access to all legal permanent residents being detained at Dulles International Airport.**" Despite that order, throughout the evening it **was reported that attorneys** still hadn't been let into the areas in which the detainees were being held by CBP. By about 1 a.m. Sunday, it appeared that all but one of the people they were holding had been allowed to enter the country, **in part because Sen. Cory Booker** went to Dulles at midnight and demanded that he be allowed to communicate with the detainees. That was around the time that Simon Sandoval-Moshenberg, legal director of **the Legal Aid Justice Center's** Immigrant Advocacy Program, found out that his two clients, the Aziz brothers, had been sent to Addis Ababa. They're from Yemen.

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The Virginia suit, unlike those filed in Seattle and New York and Boston last night, was not an ACLU project. The LAJC is a legal advocacy shop that fights injustice and inequality in the lives of individual Virginians. They do so by way of impact litigation, community organizing, and policy advocacy, working on issues ranging across housing, education, civil rights, immigration, health care, and consumer finance. Simon Sandoval-Moshenberg, together with Andrew Pincus and Paul Hughes of Mayer Brown LLP, **filed the suit on behalf of the Aziz brothers**, who are 19 and 21 years old. The two were stopped at Dulles yesterday, entering the United States from Yemen, on lawful green cards to which they are entitled by their U.S. citizen father.

**Reports abound of lawful immigrants** who have been turned away, denied access to medication, and prevented from speaking to counsel. The Aziz brothers' story is particularly stunning because, says Sandoval-Moshenberg, not only were they handcuffed while they were detained by CBP at Dulles, and not only were they turned away and sent to Ethiopia, but they were also made to sign a form, known as the **I-407**. In doing so, they surrendered their green cards, under the threat of being barred from the U.S. for the next five years if they did not. Sandoval-Moshenberg tells me he couldn't quite believe the two young men "were straight-up bullied into having their green cards taken away." They were at no point given copies of any of the documents they had signed.

**Chaos on the ground means that you stand a better chance of being admitted if you**

Sandoval-Moshenberg says he had Advertisement reached out on Facebook trying to find potential plaintiffs and his inbox filled quickly. "I was getting messages from people all over the world," he said, "including people who were writing in using the Wi-Fi from their planes. These are people who were lawfully boarding their flights, but as soon as the wheels hit the ground, they were covered by the

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## arrive at Logan Airport than at Dulles.

It's still not clear what the Department of Homeland Security plans to do about people like the Aziz brothers, who are right now trapped in an airport in a foreign land. Their lawyers have now been advised that security in Ethiopia is currently holding their Yemeni passports, so they cannot return to Yemen. As the weekend's events were unspooling, no one even knew whether the executive order applied to green cards. As **this CNN report notes**, "Friday night, DHS arrived at the legal interpretation that the executive order restrictions applying to seven countries—Iran, Iraq, Libya, Somalia, Syria, Sudan and Yemen—did not apply to people with lawful permanent residence, generally referred to as green card holders. The White House overruled that guidance overnight, according to officials familiar with the rollout." And then on Sunday morning, Reince Priebus said that the order actually *doesn't apply to people with green cards*. It seems that even within the same administration, alternative facts abound.

The DHS posture appears to be that **it will continue to enforce the executive order**, and also comply with the judicial orders that have been entered. Chaos on the ground means that you stand a better chance of being admitted if you arrive at Logan Airport than at Dulles. And immigration officials have told more than one detainee that if they don't like their treatment, they should "**call Mr. Trump.**"

### Top Comment

The protests in our usual blue-state utopias (Boston, NYC, DC, Seattle, etc) are no surprise, but I do have to give a shoutout to people in Dallas and Houston, who are also protesting at the Dallas airport and where the... [More...](#)

404 Comments

Join In

**The first 100 days. Every day. Help us hold the Trump administration accountable. Join** **measures were implemented** transcends belief as applied to actual people left in horrific limbo. For Tareq and Ammar Aziz, the fact

It's going to be a long and bumpy road before we even begin to get clear on the scope and meaning of Trump's executive action, and on the stories of the tens of thousands of people who did nothing more than get on an airplane. Lawyers at Dulles on Sunday tell me that CBP is simply refusing to answer any of their questions anymore. The smug cruelty of the DHS statement that "yesterday, less than one percent of the more than 325,000 international air travelers who arrive every day were inconvenienced while enhanced security



***Read more in Slate about the Muslim travel ban.***

JAN. 30 2017 9:28 PM

## What happens if Donald Trump refuses a federal court order.

A photograph of Donald Trump sitting at a dark wooden desk. He is wearing a dark suit, a white shirt, and a red tie. He has a small American flag pin on his lapel. He is gesturing with both hands, holding a pen in his right hand. In front of him on the desk are two open documents. Behind him, several people are standing, including a man in a dark suit and a woman in a light blue jacket.

Andrew Harrer-Pool/Getty Images

Last week, Donald Trump signed an executive order closing America's borders to refugees from Syria and suspending entrance by citizens from seven majority-Muslim countries. In subsequent days, federal judges across the country responded to lawsuits filed by the ACLU and other groups, blocking the order. This is the first time in 100 days that the federal government has been held by a court to stop an executive order. The Department of Homeland Security Plus.

Security to immediately stop enforcing various aspects of the executive order. In New York's Eastern District, for instance, Judge Ann Donnelly issued an **emergency stay** blocking the deportation of people who were already in the process of traveling to the U.S. legally when the executive order went into effect. In the Central District of California, Judge Dolly M. Gee **demand**ed the return of an individual who had already been deported as a result of the order.



DAHLIA LITHWICK

Dahlia Lithwick writes about the courts and the law for *Slate*, and hosts the podcast **Amicus**.



U.S. District Court Judge Anne Donnelly

**CONTINUE READING**

United States District Court

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CORRECTIONS

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Complaint # - 0

Initiation | People | Location of Offense | Notes | **Upload Documents** | Related Records | Log | Complaint-Action

## Investigation Documents(2)

Upload New Document



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Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
02/07/2017	DHS Connect	Complaint Origination Document(s)		17-04-CBP- 0115.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
06/02/2017	(b) (6), (b) (7)(C)	Box 1	DHS OIG C1709058	DHS OIG C1709058 .msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>





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v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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QIR

~~Complaint # - C1709117~~ ~~Complaint Title - Unknown; Los Angeles, CA~~ ~~Status - Closed Not Converted~~

Initiation People Location of Offense Notes Upload Documents  
Related Records Log Complaint-Action

## Action

Action Referred - No Reply



Referred To ☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To CRCL - Civil Rights and Civil Liberties (DHS) \*

Referred Date 02/08/2017 \*

Date Closed 6/2/2017 \*



# Office of Inspector General

Enforcement Data System  
v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)

[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#)

[Reports](#) [QIR](#)

~~Complaint #~~ ~~Complaint Title~~ ~~Unknown;~~ ~~Status~~ ~~Closed Not~~  
**C1709117** **Los Angeles, CA** **Converted**

[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#)  
[Related Records](#) [Log](#) [Complaint-Action](#)

[Return](#)

## Initiate Complaint

Unknown; Los Angeles, CA \*

Chars left 176

[Spell Check](#)

## Other Reference Number

17-04-CBP-0116, CL-17-000985

[Add More](#)

## OIG Office

Desk Officer \*

## Date Incident Occurred

2/8/2017

## Date Complaint Received

2/8/2017 \*

## Received By

DHS Connect \*

## Received From

CRCL - Civil Rights and Civil Liberties (DHS)

## DHS Agency Affected

CBP - U.S. Customs and Border Protection (DHS) \*

**Allegation Priority Level** Level 3

## Allegation Category

Miscellaneous \*

## Allegation

Non-Criminal Misconduct \*

## Allegation Detail



Print Initiation  
Page

[View/Print  
Case  
Summary  
Report](#)

## Narrative

KEYWORD (regarding an executive order): EO13769

On January 28, 2017, CRCL received an email complaint from (b) (6), (b) (7)(C) of the ACLU on behalf of (b) (6), (b) (7)(C), an Iranian national and a student in a Master's degree program in the U.S. with a valid visa. (b) (6), (b) (7)(C) alleges that CBP violated a court order in removing her from the U.S. by airplane on Saturday, January 28, despite the fact that (b) (6), (b) (7)(C) has a valid visa.

Executive Order

Chars left 3555

Spell Check

Dollar Loss

\$0.00

Privacy Violation Complaint ☐

OIG Reviewed ☐

Cancel

Save

\* Required Field



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

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Monday, August 21, 2017

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C1709117

Angeles, CA

Converted

Initiation

People

Location of Offense

Notes

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Related Records

Log

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## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/21/2017 2:56:24 PM	View Record
Related Records	View		8/21/2017 2:55:36 PM	View Record
Documents	View		8/21/2017 2:53:26 PM	View Document - DHS OIG C1709117 .msg
Documents	View		8/21/2017 2:52:01 PM	View Document - 17-04-CBP-0116.pdf
Documents	View		8/21/2017 2:51:11 PM	View Record
Notes	View		8/21/2017 2:50:38 PM	View Record
Location	View		8/21/2017 2:49:55 PM	View Record
People	View		8/21/2017 2:48:47 PM	View Record
Initiation	View		8/21/2017 2:46:50 PM	View Record
Documents	View		7/10/2017 9:28:58 AM	View Document - 17-04-CBP-0116.pdf
Documents	View		7/10/2017 9:28:52 AM	View Record
Initiation	View		7/10/2017 9:28:30 AM	View Record
Notes	Add		6/2/2017 12:49:21 PM	Note Added
Action	Edit		6/2/2017 12:49:21 PM	Action Edit
Action	View		6/2/2017 12:49:03 PM	View Record
Documents	View		6/2/2017 12:48:58 PM	View Record
Documents	Add		6/2/2017 12:48:57 PM	Document Added
Documents	View		6/2/2017 12:47:53 PM	View Record
Reports	View		6/2/2017 12:47:21 PM	View Case Summary Report
Initiation	View		6/2/2017 12:47:11 PM	View Record
Initiation	View		6/2/2017 11:38:13 AM	View Record
Initiation	Edit		6/2/2017 11:38:11 AM	Record Edited



Print  
Page

Initiation	View	(b) (6), (b) (7)(C)	6/2/2017 11:37:47 AM	View Record
Reports	View		5/10/2017 8:45:47 AM	View Case Summary Report
Initiation	View		4/25/2017 11:17:05 AM	View Record
	1 2 3	Page: of 3	Page size:	Item 1 to 25 of 55



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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	View	(b) (6), (b) (7)(C)	4/25/2017 9:10:56 AM	View Record
Reports	View		4/25/2017 9:10:00 AM	View Case Summary Report
Reports	View		4/25/2017 9:09:44 AM	View Case Summary Report
Initiation	View		4/19/2017 10:58:14 AM	View Record
Reports	View		4/6/2017 12:22:00 PM	View Case Summary Report
Initiation	View		4/5/2017 4:19:20 PM	View Record
Documents	View		3/30/2017 10:36:34 AM	View Record
Initiation	View		3/30/2017 10:36:31 AM	View Record
Initiation	View		2/22/2017 7:51:34 AM	View Record
Initiation	Edit		2/22/2017 7:51:33 AM	Record Edited
Initiation	View		2/22/2017 7:51:20 AM	View Record
Initiation	View		2/16/2017 9:42:52 AM	View Record
Initiation	View		2/16/2017 9:32:33 AM	View Record
Initiation	View		2/15/2017 11:31:39 AM	View Record
Reports	View		2/15/2017 8:32:08 AM	View Case Summary Report
Initiation	View		2/15/2017 8:29:33 AM	View Record
Initiation	View		2/15/2017 8:27:54 AM	View Record
Initiation	View		2/15/2017 8:23:51 AM	View Record
Reports	View		2/8/2017 12:56:53 PM	View Case Summary Report
Initiation	View		2/8/2017 12:56:45 PM	View Record
Initiation	View		2/8/2017 11:53:59 AM	View Record
Initiation	Edit		2/8/2017 11:53:57 AM	Record Edited



Print  
Page

Initiation	View	(b) (6), (b) (7)(C)	2/8/2017 11:53:42 AM	View Record
Reports	View		2/8/2017 11:50:38 AM	View Case Summary Report
Initiation	View		2/8/2017 11:49:56 AM	View Record
	1 2 3	Page: of 3	Page size:	Item 26 to 50 of 55





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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	Add	(b) (6), (b) (7)(C)	2/8/2017 11:27:52 AM	Note Added
Initiation	Edit	(b) (6), (b) (7)(C)	2/8/2017 11:27:52 AM	Record Edited
Initiation	View	(b) (6), (b) (7)(C)	2/8/2017 11:24:04 AM	View Record
People	Edit	System, EDS	2/8/2017 11:09:54 AM	System automated case title update by adding subject
Initiation	Add	DHS Connect	2/8/2017 11:09:54 AM	Import from DHS Connect Website
1 2 3 Page: of 3 Page size: Item 51 to 55 of 55				



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Complaint-Action

## Notes (3)

New Note



Print Page

Cre: Date	Not	Note	
By	Cre: Type		
DHS Cor	02/01/2017 STD	DHS Connect website submitter of the allegation was: their Contact Name is (b) (6), (b) (7)(C); their Phone Number is 202 (b) (6), (b) (7)(C); their Email is CRCLOigReply@hq.dhs.gov; their Agency is Civil Rights and Civil Liberties (DHS)	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/08/2017 STD	This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 2/8/2017 11:27:53 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	06/02/2017 STD	This case was referred to CRCL - Civil Rights and Civil Liberties (DHS) by (b) (6), (b) (7)(C) on 02/08/2017 with no reply request. This case was closed on 6/2/2017 12:49:21 PM	<a href="#">Edit</a> <a href="#">Delete</a>

**Investigations**

Role: OPS Group

[Home](#) [About](#) [Help](#) [Log Off](#)[Dashboard](#) [Initiate Complaint](#) [NFC Emp Search](#) [Re-Assign](#) [Search Case/People Data](#) [Case Special Skills](#) [Reports](#) [QIR](#)**Complaint # - C1709117** **Complaint Title**[Initiation](#) [People](#) [Location of Offense](#) [Notes](#) [Upload Documents](#) [Related Records](#) [Log](#) [Complaint-Action](#)**Subject/Victim/Complainant/Witness/Other****Subjects(1)**

New Subject		
Name	City	State
Unknown		
<a href="#">View</a> <a href="#">Delete</a>		

**Victims(0)**

New Victim		
Name	City	State
No records to display.		

**Complainants(1)**

New Complainant		
Name	City	State
(b) (6), (b) (7)(C)		
<a href="#">View</a> <a href="#">Delete</a>		

[Print  
Page](#)  
[Export  
All to  
Excel](#)**Witnesses(0)**

New Witness		
Name	City	State
No records to display.		

**Others(0)**

New Other		
Name	City	State
No records to display.		



Homeland  
Security

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Logged In As: (b) (6), (b) (7)(C)

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Role: OPS Group

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-DO-09117

**Title:** Unknown; Los Angeles, CA

Date Rcd: 2/8/2017 Date Assigned: Date Opened: 2/8/2017 Date Closed: 6/2/2017

Rcd Method: DHS Connect

Agent:

Affected Agency: U.S. Customs and Border Protection (DHS)

PrimaryOffice: Desk Officer

Ref Agency: Civil Rights and Civil Liberties (DHS)

Alleg Type: Miscellaneous \ Non-Criminal Misconduct

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases: 17-04-CBP-0116

CL-17-000985

Comments: KEYWORD (regarding an executive order): EO13769

On January 28, 2017, CRCL received an email complaint from (b) (6), (b) (7)(C) of the ACLU on behalf of (b) (6), (b) (7)(C), an Iranian national and a student in a Master's degree program in the U.S. with a valid visa. (b) (6), (b) (7)(C) alleges that CBP violated a court order in removing her from the U.S. by airplane on Saturday, January 28, despite the fact that (b) (6), (b) (7)(C) has a valid visa.

Executive Order

### People - Subjects

**Unknown**

**Institution**

Aka:

SSN:

EOD:

POB City:

POB State:

DOB:

Alien Number:

Address:

Company Name:

City:

State:

Zip:

DHS Emp: NO

DHS Exec: No

Phone:

Email:

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# Case Summary Report

## C17-CBP-DO-09117

### People - Complainants

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Home

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

(b) (6), (b) (7)(C)

Aka:  
POB City:  
DOB:  
Address:  
  
DHS Emp: No  
Phone:  
Email:

#### Work

SSN: EOD:  
POB State:  
Alien Number:  
Company Name:  
City: State: Zip:  
DHS Exec: No

### People - Witness

### People - Victims

### Violations

#### Case Dates:

Received:	2/8/2017	Assigned:	Reassigned:
Prb Referral:		Retention:	Acknowledged:
Incident Start:	2/8/2017 12:00:00 AM	Incident End:	Approx: No
Police Report:		Police Rpt #:	
Notified:		Reesponse:	Referred:
Investigation Comp:	2/8/2017 12:00:00 AM	Closed:	6/2/2017
Prb Decision:	2/8/2017 12:00:00 AM	Reopened:	

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# Case Summary Report

## C17-CBP-DO-09117

### Location

Airport: Location:  
City: Los Angeles State: CA Zip:  
Facility: FFDO Airline:  
Investigation Loc: Region:  
Transport Mode:

### Technical

### Disposition - Criminal

### Dispositions - Civil

### Dispositions - Admin

### MA

### ROI / Referral

Case Type: Complaint Referral Date: 2/8/2017 Response Date: 2/8/2017 Closed Date: 6/2/2017  
Action: Referred - No Reply Agency Referred: Civil Rights and Civil Liberties (DHS)

### Collaterals

### Uploaded Documents

Date Prepared: Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description:

Date Prepared: 6/2/2017 Grand Jury: No

Doc Type: Box 1

Description: DHS OIG C1709117

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**From:** (b) (6), (b) (7)(C)  
**To:** [CRCLCompliance](#)  
**Subject:** FW: Urgent re LAX  
**Date:** Friday, February 3, 2017 1:55:00 PM

---

---

**From:** (b) (6), (b) (7)(C) [REDACTED]@aclu.org]  
**Sent:** Saturday, January 28, 2017 11:19 PM  
**To:** (b) (6), (b) (7)(C) [REDACTED] HQ.DHS.GOV>  
**Cc:** (b) (6), (b) (7)(C) [REDACTED]  
[REDACTED] [REDACTED]

(b) (6), (b) (7)(C), I understand from ACLU So Cal that the following Iranian student w visa was put on a plane at 7:30p from LAX today, despite our best efforts to get CBP to comply with the court order:

(b) (6), (b) (7)(C)  
Iranian National - Masters student  
Norwegian Airlines  
Flight DY7092  
Departure is immediate

Contact:

Her friend is at (b) (6), (b) (7)(C)

---

**From:** (b) (6), (b) (7)(C) [REDACTED]@aclu.org>  
**Sent:** Saturday, January 28, 2017 8:11:01 PM  
**To:** (b) (6), (b) (7)(C) [REDACTED]  
**Cc:** (b) (6), (b) (7)(C) [REDACTED]  
**Subject:** RE: Urgent re LAX

multiple reports that CBP at LAX are trying to get folks to withdraw student visa applications and even trying to get an LPR with approved natz petition (and swearing-in scheduled for Feb. 13), who is traveling with her infant son, to sign a form 407 to abandon LPR status – and putting people back on flights.

----- Original message -----

**From:** (b) (6), (b) (7)(C) [REDACTED]@HQ.DHS.GOV>  
**Date:** 1/28/2017 23:07 (GMT-05:00)  
**To:** (b) (6), (b) (7)(C) [REDACTED]@aclu.org>



Cc: "(b) (6), (b) (7)(C) @HQ.DHS.GOV>  
Subject: Re: Urgent re Dulles

Please get specifics and send to us - hearing this multiple fronts

(b) (6), (b) (7)(C)

Senior Advisor

Office for Civil Rights & Civil Liberties

Department of Homeland Security

(202) (b) (6), (b) (7)(C)(o)

(202) (c)

(b) (6), (b) (7)(C) @hq.dhs.gov

On Jan 28, 2017, at 7:58 PM, (b) (6), (b) (7)(C) @aclu.org> wrote:

We have reports that CBP is defying the order at Dulles: refusing to let lawyers see detainees who are being turned over to ICE and pressured to sign voluntary extradition papers. Please advise as to what advocates should do. Thank you,

(b) (6), (b) (7)(C)



## Investigations

Role: OPS Group

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Complaint # -  
C1709117

CA

Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

### Investigation Documents(2)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
02/08/2017	DHS Connect	Complaint Origination Document(s)		17-04-CBP- 0116.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
06/02/2017	(b) (6), (b) (7)(C)	Box 1	DHS OIG C1709117	DHS OIG C1709117 .msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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QIR

~~Complaint #~~ ~~Complaint Title~~ ~~FNU LNU;~~ ~~Status~~ ~~Closed Not~~  
~~C1709671~~ ~~CBP; Houston, TX~~ ~~Converted~~

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[Related Records](#) [Log](#) [Complaint-Action](#)

## Action

Action Referred - No Reply



Referred To ☐ DHS OIG Program Office ☒ Agency \*

Agency Referred To CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS) \*

Referred Date  \*

Date Closed  \*



# Office of Inspector General

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[Reports](#) [QIR](#)

**Complaint #**  
**C1709671**

**Complaint Title** **FNU LNU;**  
**CBP; Houston, TX**

**Status** **Closed Not**  
**Converted**

[Initiation](#)

[People](#)

[Location of Offense](#)

[Notes](#)

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## Initiate Complaint

FNU LNU; CBP; Houston, TX

Chars left 175

[Spell Check](#)

## Other Reference Number

[Add More](#)

**OIG Office**

Houston, TX

**Date Incident Occurred**

**Date Complaint Received**

2/13/2017

**Received By**

Email

**Received From**

DHSOIG - U.S. Department of Homeland Security, OIG (DHS)

**DHS Agency Affected**

CBP - U.S. Customs and Border Protection (DHS)

**Allegation Priority Level** Level 3

**Allegation Category**

Miscellaneous

**Allegation**

Non-Criminal Misconduct

**Allegation Detail**



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Narrative	
<p>Source Multiple media outlets. CNN /</p> <p>Gizmodo</p> <p><a href="http://gizmodo.com/border-agent-demands-nasa-scientist-unlock-phone-before-1792275942">http://gizmodo.com/border-agent-demands-nasa-scientist-unlock-phone-before-1792275942</a></p> <p>(CNN) — A US citizen and NASA engineer returning from a trip abroad says he was held at the border by US Customs officers who demanded that he unlock his phone.</p> <p>(b) (6), (b) (7)(C) said in a post on social media that US Customs and Border Protection officers wanted his cell phone -- and password -- before they would let him through at Houston's George Bush Intercontinental Airport.</p>	
Chars left	2878
Spell Check	

Dollar Loss

Privacy Violation Complaint ☐ OIG Reviewed ☐

\* Required Field



Homeland  
Security

# Office of Inspector General

Enforcement Data System v2.5.1

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C1709671

Houston, TX

Converted

Initiation

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Location of Offense

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## Location



Print Page

Country

City of  
Allegation/Incident

State

Airline FFDO

Zip Code

Airport

Mode of  
Transportation

Facility

\* Required Field



Homeland  
Security

# Office of Inspector General

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C  
C1709671

Houston, TX

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Logs	View	(b) (6), (b) (7)(C)	8/21/2017 3:38:43 PM	View Record
Related Records	View		8/21/2017 3:38:01 PM	View Record
Documents	View		8/21/2017 3:35:05 PM	View Document - C17-CBP-HOU-09671 Analysis Report.pdf
Documents	View		8/21/2017 3:32:31 PM	View Document - FW_ C1709671 follow-up to Box 1.pdf
Documents	View		8/21/2017 3:30:47 PM	View Document - C1709671.msg
Documents	View		8/21/2017 3:29:16 PM	View Document - C17-CBP-HOU-09671 Analysis Report.pdf
Documents	View		8/21/2017 3:28:07 PM	View Document - Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country.pdf
Documents	View		8/21/2017 3:26:31 PM	View Document - US-born NASA scientist says he was made to unlock his phone at border - CNN..pdf
Documents	View		8/21/2017 3:25:29 PM	View Record
Notes	View		8/21/2017 3:24:15 PM	View Record
Location	View		8/21/2017 3:22:06 PM	View Record
People	View		8/21/2017 3:21:31 PM	View Record
Initiation	View		8/21/2017 3:20:28 PM	View Record



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Page

Action	View	(b) (6), (b) (7)(C)	8/21/2017 3:20:24 PM	View Record
Initiation	View		8/21/2017 3:20:19 PM	View Record
Initiation	View		2/22/2017 7:52:57 AM	View Record
Initiation	Edit		2/22/2017 7:52:56 AM	Record Edited
Initiation	View		2/22/2017 7:52:46 AM	View Record
Logs	View	Thorne, Gary	2/16/2017 9:10:00 PM	View Record
Documents	View	Thorne, Gary	2/16/2017 9:09:53 PM	View Record
Documents	Add	Thorne, Gary	2/16/2017 9:09:52 PM	Document Added
Documents	View	Thorne, Gary	2/16/2017 9:09:39 PM	View Record
Initiation	View	Thorne, Gary	2/16/2017 9:09:34 PM	View Record
Documents	View	Thorne, Gary	2/16/2017 8:37:57 PM	View Document - C1709671.msg
Documents	View	Thorne, Gary	2/16/2017 8:37:55 PM	View Record
	1 2 3 4	Page: of 4	Page size:	Item 1 to 25 of 94





Homeland  
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C1709671

Houston, TX

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Notes	View	Thorne, Gary	2/16/2017 8:33:38 PM	View Record
Initiation	View	Thorne, Gary	2/16/2017 8:21:37 PM	View Record
Notes	View	Thorne, Gary	2/16/2017 8:21:28 PM	View Record
Initiation	View	Thorne, Gary	2/16/2017 8:21:14 PM	View Record
Notes	View	Thorne, Gary	2/16/2017 8:21:11 PM	View Record
Initiation	View	Thorne, Gary	2/16/2017 8:21:08 PM	View Record
Notes	View	Kennedy, Michele	2/16/2017 7:27:29 PM	View Record
Documents	View	Kennedy, Michele	2/16/2017 7:27:19 PM	View Record
Notes	View	Kennedy, Michele	2/16/2017 7:24:43 PM	View Record
Logs	View	Kennedy, Michele	2/16/2017 7:24:39 PM	View Record
Documents	View	Kennedy, Michele	2/16/2017 7:24:05 PM	View Document - C1709671.msg
Documents	View	Kennedy, Michele	2/16/2017 7:24:01 PM	View Record
Notes	View	Kennedy, Michele	2/16/2017 7:22:49 PM	View Record
Initiation	View	Kennedy, Michele	2/16/2017 7:22:46 PM	View Record
Logs	View	(b) (6), (b) (7)(C)	2/16/2017 9:49:54 AM	View Record
Documents	View	(b) (6), (b) (7)(C)	2/16/2017 9:49:15 AM	View Document - C1709671.msg
Documents	View	(b) (6), (b) (7)(C)	2/16/2017 9:49:05 AM	View Record
Logs	View	(b) (6), (b) (7)(C)	2/16/2017 9:48:21 AM	View Record
Action	View	(b) (6), (b) (7)(C)	2/16/2017 9:48:16 AM	View Record
Initiation	View	(b) (6), (b) (7)(C)	2/16/2017 9:47:57 AM	View Record
Notes	Add	(b) (6), (b) (7)(C)	2/16/2017 9:42:09 AM	Note Added
Action	Edit	(b) (6), (b) (7)(C)	2/16/2017 9:42:09 AM	Action Edit



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Page

Action	View	(b) (6), (b) (7)(C)	2/16/2017 9:41:56 AM	View Record
Documents	View		2/16/2017 9:41:52 AM	View Record
Documents	Add		2/16/2017 9:41:51 AM	Document Added
	1 2 3 4	Page:	of 4	Page size:
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C  
C1709671

Houston, TX

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Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Documents	View	(b) (6), (b) (7)(C)	2/16/2017 9:41:11 AM	View Record
Reports	View		2/16/2017 9:39:22 AM	View Case Summary Report
Initiation	View		2/16/2017 9:39:11 AM	View Record
Notes	View		2/16/2017 9:39:03 AM	View Record
Documents	View		2/16/2017 9:38:49 AM	View Document - US-born NASA scientist says he was made to unlock his phone at border - CNN..pdf
Documents	View		2/16/2017 9:38:39 AM	View Document - Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country.pdf
Documents	View		2/16/2017 9:38:29 AM	View Document - C17-CBP-HOU-09671 Analysis Report.pdf
Documents	View		2/16/2017 9:38:21 AM	View Record
Notes	View		2/16/2017 9:38:15 AM	View Record
Documents	View		2/16/2017 9:38:09 AM	View Document - C17-CBP-HOU-09671 Analysis Report.pdf
Documents	View		2/16/2017 9:38:01 AM	View Record
Initiation	View		2/16/2017 9:37:36 AM	View Record
Convert Case	View		2/15/2017 2:43:31 PM	View Record



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Convert Case	View	(b) (6), (b) (7)(C)	2/15/2017 12:34:25 PM	View Record
Convert Case	View		2/15/2017 11:25:36 AM	View Record
Documents	View		2/15/2017 9:12:41 AM	View Record
Documents	Add		2/15/2017 9:12:40 AM	Document Added
Documents	View		2/15/2017 9:10:44 AM	View Record
Reports	View		2/15/2017 9:07:49 AM	View Case Summary Report
Initiation	View		2/15/2017 9:07:37 AM	View Record
Convert Case	View		2/14/2017 2:31:20 PM	View Record
Notes	Add		2/14/2017 10:12:08 AM	Note Added
Initiation	Edit		2/14/2017 10:12:08 AM	Record Edited
Initiation	View		2/14/2017 10:11:43 AM	View Record
Initiation	View		2/14/2017 9:31:25 AM	View Record

1234

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C  
C1709671

Houston, TX

Converted

Initiation People Location of Offense Notes Upload Documents Related Records Log  
Complaint-Action

## Log

Menu Item	Action Type	User Name	Transaction Time	Log Message
Initiation	Edit	(b) (6), (b) (7)(C)	2/14/2017 9:31:24 AM	Record Edited
Notes	Add		2/14/2017 9:27:55 AM	Note Added
Initiation	Edit		2/14/2017 9:27:55 AM	Record Edited
Initiation	View		2/14/2017 9:27:41 AM	View Record
Action	View		2/14/2017 9:27:37 AM	View Record
Documents	View		2/14/2017 9:27:33 AM	View Record
Documents	Add		2/14/2017 9:27:33 AM	Document Added
Documents	Add		2/14/2017 9:27:33 AM	Document Added
Documents	View		2/14/2017 9:26:58 AM	View Record
Initiation	View		2/14/2017 9:25:17 AM	View Record
Location	View		2/14/2017 9:25:01 AM	View Record
Location	Edit		2/14/2017 9:25:01 AM	Location Edited
Location	Edit	System, EDS	2/14/2017 9:25:01 AM	System automated case title update by location update
			2/14/2017 9:24:19	



Print  
Page

Location	View	(b) (6), (b) (7)(C)	AM	View Record
Initiation	View		2/14/2017 9:24:11 AM	View Record
People	Add		2/14/2017 9:24:11 AM	Person Added
People	Add		2/14/2017 9:24:11 AM	Person Added
Location	Edit		2/14/2017 9:24:11 AM	Location Edited
Initiation	Add		2/14/2017 9:24:11 AM	Record Created



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Monday, August 21, 2017

Investigations

Role: OPS Group

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C  
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Houston, TX

Converted

Initiation | People | Location of Offense | Notes | Upload Documents | Related Records | Log  
Complaint-Action

## Notes (4)

New Note



Print Page

Cre:	Date:	Note	
By	Cre:	Type	
(b) (6), (b) (7)(C)	02/14/2017 9:27:55 AM	STD This case was forwarded to Desk Officer by (b) (6), (b) (7)(C) on 2/14/2017 9:27:55 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/14/2017 10:12:08 AM	STD This case was forwarded to Houston, TX by (b) (6), (b) (7)(C) on 2/14/2017 10:12:08 AM.	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/15/2017 2:43 PM	STD This conversion request was rejected by (b) (6), (b) (7)(C) of the Houston, TX office on Feb 15 2017 2:43PM. Any questions regarding this rejection should be directed to above named either by phone at (214) (b) (6), (b) (7)(C) or email at (b) (6), (b) (7)(C)@oig.dhs.gov. Remarks: Forward to CBP OPR for review	<a href="#">Edit</a> <a href="#">Delete</a>
(b) (6), (b) (7)(C)	02/16/2017 9:42:10 AM	STD This case was referred to CBPOPR - U.S. Customs and Border Protection Office of Professional Responsibility (DHS) by (b) (6), (b) (7)(C) on 02/16/2017 with no reply request. This case was closed on 2/16/2017 9:42:10 AM	<a href="#">Edit</a> <a href="#">Delete</a>



# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # - C1709671 Complaint Title

Initiation People Location of Offense Notes Upload Documents Related Records Log Complaint-Action

### Subject/Victim/Complainant/Witness/Other

#### Subjects(1)

New Subject		
Name	City	State
LNU, FNU		
<a href="#">View</a> <a href="#">Delete</a>		

#### Victims(1)

New Victim		
Name	City	State
(b) (6), (b) (7)(C)		
<a href="#">View</a> <a href="#">Delete</a>		

#### Complainants(0)

New Complainant		
Name	City	State
No records to display.		



[Print Page](#)

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#### Witnesses(0)

New Witness		
Name	City	State
No records to display.		

#### Others(0)

New Other		
Name	City	State
No records to display.		





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# Office of Inspector General

Enforcement Data System v2.5.1

Logged In As: (b) (6), (b) (7)(C)

Monday, August 21, 2017

Investigations

Role: OPS Group

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C  
C1709671

Houston, TX

Converted

Initiation

People

Location of Offense

Notes

Upload Documents

Related Records

Log

Complaint-Action

## Related Investigations (0)



Print Page

Add Related Investigation

Investigation Number	Status	Date Received	Case Title	Statute Violation
No records to display.				

## Related Hotline Allegations (0)

Add Related Complaint

Complaint Number	Status	Date Received	Case Title	Type of Violation
No records to display.				

# Case Summary Report

## C17-CBP-HOU-09671

**Title:** FNU LNU; CBP; Houston, TX

Date Rcd: 2/13/2017 Date Assigned: Date Opened: 2/14/2017 Date Closed: 2/16/2017

Rcd Method: Email

Agent:

Affected Agency: U.S. Customs and Border Protection (DHS)

Primary Office: Houston, TX

Ref Agency: U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

Alleg Type: Miscellaneous \ Non-Criminal Misconduct

Special: No Privacy: No Confidential: No Dollar Loss: \$0.00

Joint Agency:

Ref Cases:

Comments: Source Multiple media outlets. CNN /

Gizmodo

<http://gizmodo.com/border-agent-demands-nasa-scientist-unlock-phone-before-1792275942>

(CNN) — A US citizen and NASA engineer returning from a trip abroad says he was held at the border by US Customs officers who demanded that he unlock his phone.

(b) (6), (b) (7)(C) said in a post on social media that US Customs and Border Protection officers wanted his cell phone -- and password -- before they would let him through at Houston's George Bush Intercontinental Airport.

"On my way home to the US last weekend, I was detained by Homeland Security and held with others who were stranded under the Muslim ban," (b) (6), (b) (7)(C) wrote in a Facebook post shared by a friend on Twitter. "I initially refused, since it's a (NASA)-issued phone and I must protect access," (b) (6), (b) (7)(C) wrote.

"Just to be clear -- I'm a US-born citizen and NASA engineer, traveling with a valid US passport. Once they took both my phone and the access PIN, they returned me to the holding area with cots and other sleeping detainees until they finished copying my data."

Executive Order

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# Case Summary Report

## C17-CBP-HOU-09671

### People - Subjects

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Home

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

---

#### LNU, FNU

Aka:

POB City:

DOB:

Address:

DHS Emp: YES

Phone:

Email:

#### Work

SSN:

POB State:

Alien Number:

Company Name:

City:

DHS Exec: No

EOD:

State:

Zip:

---

### People - Complainants

---

### People - Witness

---

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# Case Summary Report

## C17-CBP-HOU-09671

### People - Victims

(b) (6), (b) (7)(C)

Aka:	Home	SSN:	EOD:
POB City:	POB State:	Alien Number:	
DOB:	Company Name: NASA	City:	State: Zip:
Address:	DHS Exec: No		
DHS Emp: No			
Phone:			
Email:			

(b) (6), (b) (7)(C)

Aka:	Work	SSN:	EOD:
POB City:	POB State:	Alien Number:	
DOB:	Company Name: NASA	City:	State: Zip:
Address:	DHS Exec: No		
DHS Emp: No			
Phone:			
Email:			

### Violations

#### Case Dates:

Received: 2/13/2017	Assigned:	Reassigned:
Prb Referral:	Retention:	Acknowledged:
Incident Start:	Incident End:	Approx: No
Police Report:	Police Rpt #:	
Notified:	Reesponse:	Referred:
Investigation Comp:	Closed: 2/16/2017	
Prb Decision:	Reopened:	

### Location

Airport:	Location:
City: Houston	State: TX Zip:
Facility:	FFDO Airline:
Investigation Loc:	Region:
Transport Mode:	

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# Case Summary Report

## C17-CBP-HOU-09671

### Technical

---

### Disposition - Criminal

---

### Dispositions - Civil

---

### Dispositions - Admin

---

### MA

---

### ROI / Referral

Case Type: Complaint Referral Date: 2/16/2017 Response Date: 2/16/2017 Closed Date: 2/16/2017  
Action: Referred - No Reply Agency Referred: U.S. Customs and Border Protection Office of Professional Responsibility (DHS)

---

### Collaterals

---

### Uploaded Documents

Date Prepared: 2/14/2017 Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description: US-born NASA scientist says he was made to unlock his phone at border - CNN.

---

Date Prepared: 2/14/2017 Grand Jury: No

Doc Type: Complaint Origination Document(s)

Description: Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country

---

Date Prepared: 2/14/2017 Grand Jury: No

Doc Type: Memorandum of Activity

Description: 20170214 Intel Analysis Report on (b) (6), (b) (7)(C)

---

Date Prepared: 2/16/2017 Grand Jury: No

Doc Type: Box 1

Description: C1709671

---

Date Prepared: 2/16/2017 Grand Jury: No

Doc Type: Other Document(s)

Description: FW\_ C1709671 follow-up to Box 1

---

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# US-born NASA scientist says he was told to unlock his phone at border

By Jay Croft, CNN

Updated 12:49 PM ET, Mon February 13, 2017



NASA logo at the Kennedy Space Center in Florida

## Story highlights

The NASA scientist was detained at by officers at Te

The c By using this site, you agree to the [Privacy Policy](#) and [Terms of Service](#).

(CNN) — A US citizen and NASA engineer returning from a trip abroad says he was held at the border by US

Sidd Bikkannavar said in a post on social media that US Customs and Border Protection officers wanted his cell phone -- and password -- before they would let him through at Houston's George Bush Intercontinental Airport.

"On my way home to the US last weekend, I was detained by Homeland Security and held with others who were stranded under the Muslim ban,"

Bikkannavar wrote in a Facebook post shared by a friend on Twitter. "I initially refused, since it's a (NASA)-issued phone and I must protect access," Bikkannavar wrote.

"Just to be clear -- I'm a US-born citizen and NASA engineer, traveling with a valid US passport. Once they took both my phone and the access PIN, they returned me to the holding area with cots and other sleeping detainees until they finished copying my data."

---

## 'There's no magic formula'

Bikkannavar said he was returning to the United States shortly after President Donald Trump [issued an executive order blocking immigrants from seven Muslim-majority nations](#) and all refugees.

Since the order, a Muslim civil rights organization says it has filed 10 complaints with CBP, the Department of Homeland Security and the Department of Justice alleging systematic targeting of American-Muslim citizens for enhanced screening by CBP.

The Council on American Islamic Relations reports increased scrutiny of American-Muslims' social media accounts and contents of their mobile phones since Trump's ban, which has since been blocked in court.

CAIR-Florida spokesman Wilfredo A. Ruiz says citizens must surrender laptops and phones if a border agent asks for them, but not the passwords or social media information. Border agents might give the device back and let the person go. Or they might hold onto it and seek a warrant to break it open. Or a wide range of responses in between.

"Sometimes they play hardball and delay you, maybe cause you to miss your flight or get home hours later," he said. "There's no magic formula."

CNN has attempted to contact Bikkannavar, CBP and the Jet Propulsion Laboratory where Bikkannavar works for comment. This story will be updated as more information becomes available.

Ruiz, a convert to Islam, said he doesn't know if Bikkannavar is a Muslim, and that it doesn't matter. "This widens the scope of those being targeted to those who are not perceived as being the traditional, white American," Ruiz said. "It is not a Muslim issue."

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# Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country



Rhett Jones

Sunday 4:15pm · Filed to: ASTRONOMICAL OVERREACH

234.3K

822

40



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Sidd Bikkannavar is a natural-born US citizen who works at NASA's Jet Propulsion Lab. He's also a prolific traveler who found himself reentering the United States right as the [controversial immigration ban](#) took effect. For unexplained reasons, he was detained and border agents demanded access to his NASA-issued phone which could contain highly sensitive information.



### Dear US Visitors: Homeland Security Would Like Your Passwords, Please

Last night, Secretary of Homeland Security John Kelly was grilled by the House Homeland Security...

[Read more](#)

After he was released, Bikkannavar shut down his Facebook until security issues could be worked out. When he was sure it was safe, he posted [this explanation](#) of the events that led to his social media blackout:

Sorry for the absence. On my way home to the US last weekend, I was detained by Homeland Security and held with others who were stranded under the Muslim ban. CBP officers seized my phone and wouldn't release me until I gave my access PIN for them to copy the data. I initially refused, since it's a JPL-issued phone (Jet Propulsion Lab property) and I must protect access. Just to be clear - I'm a US-born citizen and NASA engineer, traveling with a valid US passport. Once they took both my phone and the access PIN, they returned me to the holding area with the cots and other sleeping detainees until they finished copying my data.

I'm back home, and JPL has been running forensics on the phone to determine what CBP/Homeland Security might have taken, or whether they installed anything on the device. I've also been working with JPL legal counsel. I removed my Facebook page until I was sure this account wasn't also compromised by the intrusion into my phone and connected apps. I hope no one was worried. JPL issued me a new phone and new phone number, which I'll give out soon.

**The Verge** spoke with Bikkannavar and he explained that he was just returning to the U.S. after spending weeks in Patagonia racing solar-powered cars. It's a hobby that landed him on a Chilean racing team.

This page can't be displayed

- Make sure the web address <https://www.facebook.com> is correct.
- Look for the page with your search engine.
- Refresh the page in a few minutes.

He landed at George Bush Intercontinental Airport in Houston, Texas on Monday, January 30th. After his passport was scanned he was taken to a back room and detained. Bikkannavar says that no one would explain why he had been singled out but an agent asked him questions about his travels and his personal life. Then he was handed a document titled, "Inspection of Electronic Devices" and told that U.S. Customs and Border Patrol was legally allowed to search his phone.

Bikkannavar insisted that he wasn't allowed to do that because the phone belonged to NASA's JPL and he's required to protect access. Agents insisted and he finally relented. He still does not know why they stopped him or what they did with his data.

Hassan Shibly, chief executive director of CAIR Florida, tells The Verge that most people who are shown the form giving CBP authority to search their device believe that they have an obligation to help the agents. "They're not obligated to unlock the phone," she says.

Considering the fact that tighter travel restrictions are intended to make the U.S. safer, it seems odd to allow border agents to pressure a government employee to reveal secure information. It would seem that Bikkannavar's case had nothing to do with Trump's Muslim ban since he wasn't traveling from one of the restricted countries. Is this just an average day in the life of airport security? CBP isn't saying. We've reached out for comment and will update this post when we have more information.

[[The Verge](#)]

**Rhett Jones** [rhett.jones@gizmodo.com](mailto:rhett.jones@gizmodo.com) [@rhettjonez](https://twitter.com/rhettjonez)

Gizmodo weekend editor

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From: Holline  
To: (b) (5), (b) (7)(C)  
Cc:  
Subject: FW: C1709671  
Date: Thursday, February 16, 2017 9:08:00 PM  
Attachments: C17-CBP-HSU-09671 Analysis Report.pdf  
C17-CBP-HSU-09671 Summary Report.pdf  
US-Spym NSAID Scientist says he was made to unlock his phone at border - CNN.pdf  
Border Agent Demands NSA Scientist Unlock Phone Before Entering the Country.pdf  
Hsuas001.png  
Hsuas002.png  
Hsuas004.png

Hi (b) (5), (b) (7)(C)

FYI, we sent this referral to the JIC for information purposes – no action needed. Wanted to make CBP OPR aware of what we received and actions taken by the DHS OIG in case your agency receives similar submissions.

Thanks,

(b) (5), (b) (7)(C)

From: Holline  
Sent: Thursday, February 16, 2017 9:41 AM  
To: 'joint.intake@dhs.gov'  
Subject: C1709671



**OFFICE OF INSPECTOR GENERAL**  
Department of Homeland Security  
Washington, DC 20528 / [www.oig.dhs.gov](http://www.oig.dhs.gov)

The attached information is furnished for whatever administrative action or inquiry you consider appropriate. Should your office take any administrative or personnel action in response to this information, you are requested to report the final result of that action within 30 business days of its conclusion.

If your review of this matter discloses evidence of previously unreported criminal misconduct that is reportable under Management Directive 0810.1, you are required to notify this office of that information before any additional investigative steps are taken.





# OFFICE OF INSPECTOR GENERAL

Department of Homeland Security

## INTELLIGENCE ANALYSIS REPORT

<b>Case Number:</b> I17-CBP-HQ-08576	<b>Case Title:</b> (b) (6), (b) (7)(C)
<b>Requested By:</b> (b) (6), (b) (7)(C)	

The U.S. Department of Homeland Security (DHS), Office of Inspector General (OIG) is investigating complaints regarding the implementation of the January 27, 2017 Executive Order, "Protecting the Nation from Foreign Terrorist Entry into the United States." The traveler below has been identified as possibly affected by DHS's implementation of the Executive Order.

Analyst's Note: (b) (6), (b) (7)(C) is a U.S. citizen, born in the United States. According to open sources, (b) (6), (b) (7)(C) posted on social media, "On my way home to the US last weekend, I was detained by Homeland Security and held with others who were stranded under the Muslim ban." TECS records do not indicate that (b) (6), (b) (7)(C)'s secondary screening was related to the Executive Order.

Traveler Information	
Traveler	(b) (6), (b) (7)(C)
Country of Birth	United States
Country of Citizenship	United States
DOB	(b) (6), (b) (7)(C)
A#	N/A
Passport #	(b) (6), (b) (7)(C)
Passport Country of Issuance	UNITED STATES
POE Encounter Information	
Encounter Date	1/31/2017
Encounter Time	6:23
POE	Houston
POE Name	CBP-HOUSTON, BUSH INTL AIRPORT
Disposition	Admitted
Notes - Disposition	
Immigration Status	U.S. Citizen
Visa Type	N/A
Notes - Immigration Status	
Secondary Officer Name	(b) (6), (b) (7)(C)

Official Name, Title, Signature, and Date:  (b) (6), (b) (7)(C), Lead Intelligence Analyst, DFAU	Reviewing Official Name, Title, Signature, and Date:  (b) (6), (b) (7)(C), Senior Intelligence Analyst, DFAU
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## MEMORANDUM OF ACTIVITY

<b>Reason for Secondary Inspection Referral</b>	ER- ONE DAY LOOKOUT HIT. REVIEW HITS. PROCESS AS APPROPRIATE. CT
<b>Secondary Inspection Start Date/Time</b>	01/31/2017 07:56 EST
<b>Secondary Inspection End Date/Time</b>	01/31/2017 07:58 EST
<b>TECS Record ID</b>	P5F08382000C96
<b>Contact Information</b>	
<b>Traveler Phone</b>	(b) (6), (b) (7)(C)
<b>Traveler Address in US</b>	(b) (6), (b) (7)(C)
<b>Traveler Email Address</b>	(b) (6), (b) (7)(C)
<b>Attorney/Advocate Name (LN, FN)</b>	
<b>Attorney/Advocate Affiliation</b>	
<b>Attorney/Advocate Phone</b>	
<b>Attorney/Advocate Address</b>	
<b>Attorney/Advocate Email</b>	
<b>Miscellaneous</b>	
<b>Source of Complaint</b>	Complaint # - C1709671
<b>Court Action</b>	
<b>Notes</b>	<p>A US citizen and NASA engineer returning from a trip abroad says he was held at the border by US Customs officers who demanded that he unlock his phone.</p> <p>Verified to be a match to an ATS-Threshold hit for association to a known TSDB.</p>

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## Investigations

Role: OPS Group

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Dashboard Initiate Complaint NFC Emp Search Re-Assign Search Case/People Data Case Special Skills Reports QIR

Complaint # -  
C1709671

TX

Converted

Initiation People Location of Offense Notes **Upload Documents** Related Records Log Complaint-Action

### Investigation Documents(5)

Upload New Document



Date Document Uploaded	Submitted by	Type	Description	Document Name	Review Requested	Status			
02/14/2017	(b) (6), (b) (7)(C)	Complaint Origination Document(s)	US-born NASA scientist says he was made to unlock his phone at border - CNN.	US-born NASA scientist says he was made to unlock his phone at border - CNN..pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
02/14/2017	(b) (6), (b) (7)(C)	Complaint Origination Document(s)	Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country	Border Agent Demands NASA Scientist Unlock Phone Before Entering the Country.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
02/15/2017	(b) (6), (b) (7)(C)	Memorandum of Activity	20170214 Intel Analysis Report on (b) (6), (b) (7)(C)	C17-CBP-HOU- 09671 Analysis Report.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
02/16/2017	(b) (6), (b) (7)(C)	Box 1	C1709671	C1709671.msg	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>
02/16/2017	Thorne, Gary	Other Document(s)	FW_ C1709671 follow-up to Box 1	FW_ C1709671 follow-up to Box 1.pdf	NO	Attached	<a href="#">View File</a>	<a href="#">View/Edit</a>	<a href="#">Delete</a>

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